Postal Regulatory Commission Submitted 12/29/2011 2:12:22 PM Filing ID: 79092 Accepted 12/29/2011



# Rippey Official Record Index Docket 1379407 – 50235

Item No.	Description Date Ente	ered into Record
1.	Request/approval to study for discontinuance	4/9/2011
2.	Notice(if appropriate) to Headquarters of suspension	N/A
3.	Notice(if appropriate) to customers/district personnel of suspension	ı N/A
4.	Highway map with community highlighted	4/14/2011
5.	Eviction notice (if appropriate)	N/A
5.	Building inspection report of deficiencies (if appropriate)	N/A
7.	Post Office and community photos	4/14/2011
3.	PS Form 150, Postmaster Workload Information	4/14/2011
9.	Worksheet for calculating work service credit	4/14/2011
10.	Window transaction record	4/25/2011
11.	Record of incoming mail	4/25/2011
12.	Record of dispatched mail	4/25/2011
13.	Administrative Postmaster/OIC comments	4/25/2011
14.	Inspection Service/local law enforcement vandalism reports	4/13/2011
15.	Post Office fact sheet	5/2/2011
16.	Community fact sheet	5/2/2011
17.	Alternate service options/cost analysis	5/2/2011
18.	Form 4920, Post Office Fact Sheet	5/4/2011
19.	Recommendation and Service Replacement Type	5/4/2011
20.	Questionnaire instruction letter to Postmaster/OIC	5/10/2011
21.	Cover letter, questionnaire, and enclosures	5/10/2011
22.	Returned customer questionnaires and Postal Service response lette	
23.	Analysis of questionnaires	6/17/2011
24.	Community meeting roster	6/17/2011
25.	Community meeting analysis	6/17/2011
26.	Community meeting letter(if meeting held prior to questionnaire)	N/A
27.	Petition and Postal Service response letter (if appropriate)	5/31/2011
28.	Congressional inquiry and Postal Service response letter	6/8/2011
29.	Proposal checklist	5/2/2011
30.	District notification to Government Affairs	7/8/2011
31.	Instructions to Postmaster/OIC to post proposal	6/29/2011
32.	Invitation for comments exhibit	7/8/2011
33.	Proposal exhibit	6/29/2011
34.	Comment form exhibit	6/29/2011



Item No.	Description Date Enter	ed into Record
35.	Instructions for Postmaster/OIC to remove proposal	9/8/2011
36.	Round-date stamped proposals and invitations for comments from	
	affected offices	7/15/2011
37.	Notification taking proposal, comments under internal consideration	9/14/2011
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Regulatory Commission appeal and Postal Service	
	response letter(if appropriate)	N/A
40.	Analysis of comments	N/A
41.	Revised proposal	6/28/2011
42.	Updated PS Form 4920 (if appropriate)	5/2/2011
43.	Certification of record	9/14/2011
44.	Log of post offices discontinuance actions	10/20/2011
45.	Transmittal to vice president, Delivery and Retail, from District	
	manager, Customer Service and sales	9/20/2011
46.	Headquarters' acknowledgment of receipt of record	9/26/2011
47.	Final determination	10/11/2011
48.	Instruction letter to Postmaster/OIC on posting	10/20/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement	
51.	Vice president Delivery and Retail instruction letter	10/11/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Regulatory Commission opinion on appeal affirming	
	final determination (if appropriate)	
54.	Appeal letter	10/11/2011



04/09/2011

WILLIAM HERRMANN DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 04 congressional district.

Post Office Name:	RIPPEY	
Zip+4 Code:	50235-5000	
EAS Level:	11	
Finance Number:	187713	
County:	GREENE	
Proposed Admin Office:	GRAND JUNCTION	
ADMIN Miles Away:	8.0	
Near Office Name:	GRAND JUNCTION	
Near Miles Away: Number of Customers: Post Office Box:	79	
General Delivery:	0	
Rural Route (RR):	0	
Highway Contract Route (HCR):	0	
Intermediate RR:	144	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	223	
ZIP Code Change:	Yes NO ZIP Code	
Maintain Town Name:	Yes 🖊 NO 🗌	
The above office became vacant when	n the postmaster retired on 09/03/2003.	
Study for discontinuance request base and the ability for the Postal Service to the Postal Service of the Post	ed on minimal workload, revenue, need for more to provide effective and regular service by an alte	operational efficiency rnate means.
Approval to Study for Discontinuance	e:	
manuel G. U.D.		04/09/2011
DISTRICT MANAGER HAWKEYE PFC		DATE

Docket: 1379407 - 50235 Item Nbr: 1 Page Nbr: 2

cc: Area Manager, Public Affairs and Communication



Dockect: 1379407

#### NOTICE OF POST OFFICE EMERGENCY SUSPENSION A. Office Name: RIPPEY State: Zip Code: 50235 Area: WESTERN District: HAWKEYE PFC Congressional District: 04 Greene County: EAS Grade: 11 Finance Number: 187713 Post Office: 1 Classified Station Classified Branch CPO

• There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date:	04/14/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

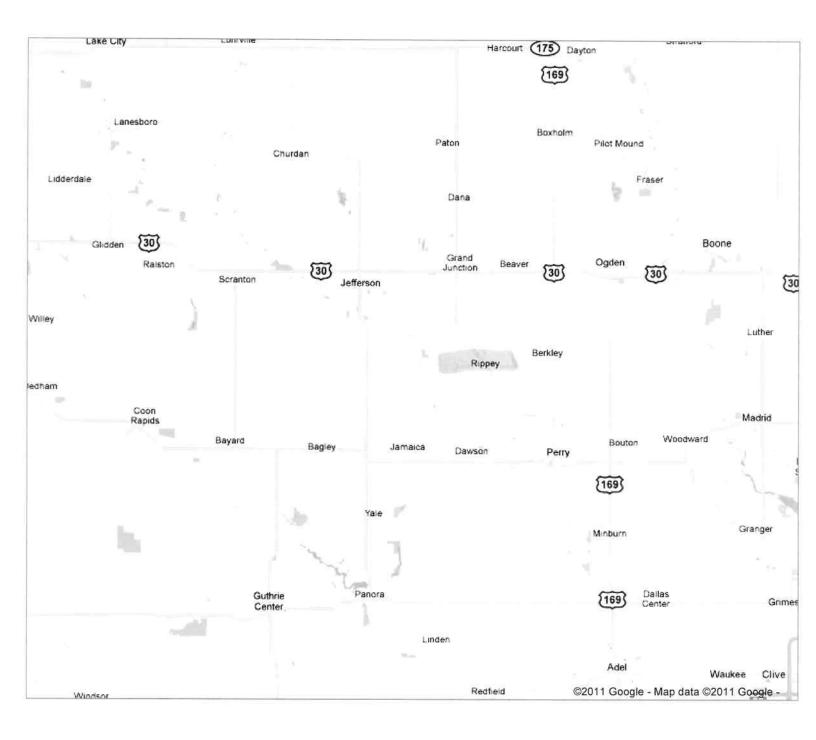


	N	OTICE TO CUSTOMERS	DISTRICT PERSO	ONNEL OF SUSPENSIO	)N	
A. Office						
	STERN District: 04		District County	: Greene		Code: 50235
Post Office:	<u> </u>	Classified Station	П	Finance Number Classified Branch	r: <u>187713</u>	CPO [
There was no	Emergency Supens	sion for this office				
Prepared by: Title:	Karen Lenan HAWKEYE F	e PFC Post Office Review C	oordinator		Date:	04/14/2011
Tele No:	(319) 399-29		eren zen orazeta.		Fax No:	(319) 399-5502

Google maps

SM NO 4 1379407-50235

To see all the details that are visible on the screen, use the "Print" link next to the map.



Title:

Tele No:



				Eviction	Notice			
Office	<u>9</u>							
ame:	RIPPEY					State: IA	Zip C	ode: 50235
ea:	WESTERN				District:	HAWKEYE PFC		
ongres: AS Gra	sional District	: 04 11			County:	Greene Finance Number:	187713	
st Offi			Classified Station			Classified Branch		сро П
St OIII	ce.	r	Classified Station			Classified Branch		CPO [_
ere wa	as no eviction	notice for t	his office					
	od by:					-	Jate.	04/14/2

(319) 399-5502

Fax No:

HAWKEYE PFC Post Office Review Coordinator

(319) 399-2902



(319) 399-2902

Tele No:

A. Office			Buildi	ng Inspec	tion Rep	ort		
4. Office								
Name:	RIPPEY				51 Line	State: IA HAWKEYE PFC	Zip Code	50235
Area:	WESTERN	04			District: County:	Greene		
EAS Grad	sional District: de:	11			oounty.	Finance Number:	187713	
Post Offic	_		Classified Station			Classified Branch	c	PO 🗌
					a far th	is office		
There	was no bu	lding in	spection report no	or pnoto	s for tr	ils office		

(319) 399-5502

Fax No:

# RIPPEY COMMUNITY PHOTOS

1379407-50235



Front of Rippey Post Office



Back of Rippey Post Office



Peoples Trust and Savings Bank



Rippey Public Library



Sparky's One Stop Store



Heartland Cooperative

# RIPPEY COMMUNITY PHOTOS



Rippey Methodist Church



Rippey Fire Department



Gillialand's Bait and Tackle



East Greene Elementary School



Rippey Community Center/CBU location

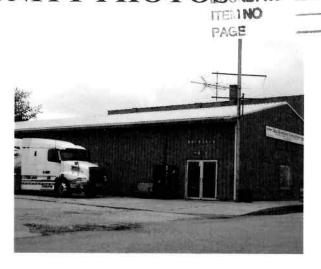


Rolling Hills Bank

# RIPPEY COMMUNITY PHOTOSCKETNO 1379407-50235



Thompson Car Wash



Brubaker Shop/Mayor



Rippey Main St looking South



Rippey Main Street looking North

#### PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code RIPPEY, IA 50235		Postmaster's Signature Denny Lautner	Date 04/25/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406	- 1	District Manager's Signature Gail Hendrix	Date 04/14/2011
(Check Box)  ✓ Vacancy  Management Review	110000000000000000000000000000000000000	See Instru on Revers	
1. Current Office Level			11
2. Finance Number	(1-6)	18	7713
General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15	)	79
5. Possible City Deliveries	(16-20	)	0
6. Administrative Rural Boxes Served	(21-25	)	0
7. Intermediate Rural Boxes Served	(26-30	)	144
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35	)	0
9. Administrative Highway Contract/Star Route Boxes Served	)	0	
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43	)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	)	0
12. Number of Carrier Stations/Branches	(48-49	)	0
13. Number of Finance Stations/Branches	(50-51	)	0
14, Number of Contract Stations/Branches & Community Post Offices	(52-53	)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56	6)	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

## PS Form 150, Postmaster Workload Information

Docket 1379407 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	79	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	144	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	O

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for calculating Worklo	pad Service Credit (WSC	) for Po	st Offices			
Office Name:	RIPPEY						
Office Zip+4:		HAWKEYE PFC					
	Δct	ivity WSCs					
0							
	Call Boxes Rented (Item 4, PS Form 15		0 79	— X 1.0 X 1.0	=	0 	
	eries (Item 5, PS Form 150)	1000	0	— X 1.0 X 1.33	=	<del>- 79</del>	
	Boxes Served (Item 6, PS Form 150)		0	X 1.0	70 E	<del></del> 0	
	Boxes Served (Item 7, PS Form 150).		0	X 0.7	=		
	consibility for Intermediate Rural Boxes				353 353		
(Item 8, PS Form	150)						
A shartafata at the Fig. 1	0 100 5 5		0	X 0.3	<b>=</b> 6	0	
(Item 9, PS Form	way Contract/Star Route Boxes Served	1					
909		-	0	X 1.0	= 0	0	
Intermediate Highw	ay Contract/Star Route Boxes Served						
(item 10, PS Form	1 150)		0	X 0.7	=	0	
Administrative Resp	onsibility for Intermediate Highway Co	ntract/Star Route		_ ^ 0.7	= 1		
Boxes for Other Off	ices (Item 11, PS Form 150)		0	X 0.3	:=	0	
	Total Activity WSC	Os				79	
	Rev	enue WSCs					
First	25 revenue units:	1.00 X 25 un	its	≋ <b>=</b> ,,	25.00		
Next	275 revenue units:	0.50 X 34 un	its	= -	17.00		
Next	700 revenue units:	0.25 X 0 un	its	= -	0.00		
Next	5000 revenue units:	0.10 X 0 un	its	=	0.00		
	Balance of revenue units:	0.01 X 0 un	its	=	0.00		
	Total revenue WSCs:				42.00		
Activity WSCs	79 + Revenue WSCs = 42.0	00 Base WSCs 12	21.00	= EAS Grade	E	_	
Previous evaluation	EAS grade11						
Effective date of ch	ange in service hours:			(if a	appropriate	)	
	(when a vacancy exists, hours must reflect the appropriate EAS grade)						
Worksheet complet	ed by:						
KAREN LENANE	KAREN LENANE KAREN.S.LENANE@USPS.GOV						
Printed Name		Signature					
HAWKEYE PFC Dis	HAWKEYE PFC District Review Coordinator 04/14/2011						
Title		Date					

Docket No. 1379407-50235 Item No. 9 Page No. 2

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices REVISED

Office Name:								
Higo Zin LA	RIPPEY	_						
office Zip+4:	50235 -5000	District:	HAW	KEYE PFC				
		Α	ctivity '	WSCs				
General Delivery F	amilies Served (Item	3, PS Form 15	0)		0	X 1.0	=	0
Post Office Boxes	Call Boxes Rented (It	em 4, PS Form	150)		79	X 1.0	=	79
Possible City Deliv	veries (Item 5, PS For	m 150)			0	X 1.33	=	0
Administrative Rur	al Boxes Served (Iter	n 6, PS Form 1	50)		0	X 1.0	<b>=</b>	0
Intermediate Rura	Boxes Served (Item	7, PS Form 150	0)		144	X 0.7	=	101
Administrative Res	sponsibility for Interment	ediate Rural Bo	xes for	Other Offices	0	X 0.3	=0	
	hway Contract/Star R				U	_ ^ 0.3		
(item 9, F3 Form	11 150)				0	X 1.0	=	0
(Item 10, PS For	way Contract/Star Ro rm 150)				0	_ X 0.7	=	0
Boxes for Other O	sponsibility for Interme ffices (Item 11, PS Fo	ediate Highway orm 150)	Contra	ct/Star Route	0	X 0.3	=	0
* * *	Tota	Activity WSCs	S			- 12.52.53		180
		R	evenue	WSCs				
First	25	revenue units:	1.00	X 25	units	= _		
Next	275	revenue units:	0.50	X34	units	= _		
Next	700	revenue units:	0.25	X0	units	= _		
Next	5000	revenue units:	0.10	X0	units	_		
	Balance of Total revenue \	revenue units: NSCs:	0.01	X0	units	= : _		
Activity WSCs	180 + Revenue		42.00	Base WSCs	222.00	= EAS Grade		11
Previous evaluation	on: EAS grade	11						
Effective date of o	hange in service hou	rs:				(if	appropri	iate)
	exists, hours must ref		riate EA	(S grade)			anneoved this	
Worksheet comple				J				
KAREN LENANE				KAREN.S.LEN	NANE@USF	S.GOV		
Printed Name			-	Signature				<del></del>
HAWKEYE PFC	District Review Coord	inator		04/14/2011				
Title				Date				

CKETNO	1379407-50235
EM NO	9
GE	3



# Memo to the record

12/23/2011

Re: Rippey Intermediate Rural Deliveries

The worksheet for calculating workload service credit has been updated to reflect the correct number of intermediate rural boxes served in Rippey. This correction did not change Rippey from the initial evaluated EAS grade 11.

Angie Green

Post Office Review Investigator

Angu Green

Doucet# (379407-50235

Window Transaction Survey

WILLIAM HAIISACHOIL SUIVEY	day in				
		M	findow Transaction Survey		
PO Name:	RIPPEY	ZIP+4:	50235 - 5000	Completed By:	KH2YN0
Survey Period:	04/09/2011	through	04/22/2011	1	

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days

III lile salivey period.								
		Priority		togood		Certified		
	Postade	Money	Registered	Meter	Box	Special	Misc.	Nonrevenue
	Sales	_	C.O.D	m	Rent	Service	Services	Services
Day/Date	(.777)	(1.083)	(1.969)	6-	(2.875)		(1.707)	(1.100)
Sat - 04/09	က	2	0	0	0	0	-	£
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	6	0	0	0	0	-	-	2
Time 04/12	14	0	0	0	1	0	2	4
10 - 04/12 04/10 - 04/10	7	2	-	0	0	0	2	9
TE. 04/44	2	0	0	0	0	0	0	9
Inu - 04/14	œ	0	0	0	0	0	-	2
Fri - 04/15		c	c	c	c	c	c	9
Sat - 04/16	n	>					,	
Sun - 04/17	0	0	0	0	0	0	0	0
Man - 04/18	12	4	0	0	-	1	4	8
Tim 04/40	12	0	0	0	0	1	3	2
00,70 PM	12	4	0	0	<b>-</b>	0	-	0
Wed = 04/20	000	0	0	0	-	0	2	3
I hu - 04/21	12	4		c	o	0	2	2
Fri - 04/22	7 .		- (		,	0	22	47
TOTALS	109	18	7	0	4	0	77	1
Time Earthr	777. X	1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
	7.1	1.7	0.3	0.0	1.0	0.4	3.3	4.7
Daily Average					Averac	Average Daily Retail	Retail	L 07
Average Number Daily Transactions:			17	17.2	Worklo	Workload in Minutes:	utes:	18.5

Docket: 1379407 - 50235 Item Nbr. 11 Page Nbr. 1

#### Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

RIPPEY 50235 - 5000

Dates Recorded

04/09/2011 through 04/22/2011

Date	Le	tters	FI	ats	Pa	rcels	Oth	er
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	603	0	23	150	2	15	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	743	0	56	200	4	12	0	0
Tue - 04/12	439	0	140	62	1	16	223	0
Wed - 04/13	720	0	140	62	1	16	226	0
Thu - 04/14	441	0	101	53	13	6	0	0
Fri - 04/15	735	0	142	44	3	5	0	0
Sat - 04/16	564	0	90	145	14	7	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	641	0	102	318	5	12	0	0
Tue - 04/19	412	0	85	93	0	3	223	0
Wed - 04/20	0	0	0	0	0	0	0	0
Thu - 04/21	568	0	102	75	2	12	2	0
Fri - 04/22	567	0	101	71	2	11	0	0
TOTALS	6,433	0	1,082	1,273	47	115	674	0
Daily Average	584.8	0.0	98.4	115.7	4.3	10.5	61.3	0.0
Signature of Por	rean Making	Count	KH2YN0	-				

Signature of Person Making Count:

KH2YN0

Printed Name:

KH2YN0

Date:

04/25/11

#### Conversion Rate

	0011101	0.0	
Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1379407 - 50235 Item Nbr: 12 Page Nbr: 1

## Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

RIPPEY 50235 - 5000

Dates Recorded

through 04/22/2011 04/09/2011

First Class 66 0 82 78 40	Standard 0 0 0 0	First Class 1 0	Standard 0	Priority 0 0	Standard 0	0	0
0 82 78	0					0	0
82 78	0		0	0			
78		8		U	0	0	0
	0		1	0	1	0	0
40		7	0	0	2	0	0
	0	3	5	1	1	0	0
65	0	4	2	0	1	0	0
57	0	3	1	0	0	0	0
30	0	2	0	0	0	0	0
0	0	0	0	0	0	0	0
154	0	8	11	1	2	0	0
117	0	2	3	3	1	0	0
175	0	1	1	3	2	0	0
80	0	3	3	1	0	0	0
99	0	1	1	4	3	0	0
1,043	0	43	28	13	13	0	0
94.8	0.0	3.9	2.5	1.2	1.2	0.0	0.0
n Making (	Count:	KH2YN0					
inted Name	e:	KH2YN0					
	65 57 30 0 154 117 175 80 99 1,043 94.8 n Making	65 0 57 0 30 0 0 0 154 0 117 0 175 0 80 0 99 0 1,043 0	65 0 4 57 0 3 30 0 2 0 0 0 0 154 0 8 117 0 2 175 0 1 80 0 3 99 0 1 1,043 0 43 94.8 0.0 3.9 n Making Count: KH2YN0	65 0 4 2 57 0 3 1 30 0 2 0 0 0 0 0 0 154 0 8 11 117 0 2 3 175 0 1 1 80 0 3 3 99 0 1 1 1,043 0 43 28 94.8 0.0 3.9 2.5 In Making Count: Inted Name: KH2YN0 Inted Name: KH2YN0 Inter Name Inte	65 0 4 2 0 0 57 0 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	65 0 4 2 0 1 57 0 3 1 0 0 30 0 2 0 0 0 0 0 0 0 0 0 0 0 154 0 8 11 1 2 117 0 2 3 3 3 1 175 0 1 1 1 3 2 80 0 3 3 3 1 0 99 0 1 1 1 4 3 1,043 0 43 28 13 13 94.8 0.0 3.9 2.5 1.2 1.2	65 0 4 2 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Date:

04/25/11



04/25/2011

#### OIC/POSTMASTER

SUBJECT: RIPPEY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the RIPPEY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the RIPPEY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 05/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	79
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	144
Intermediate HCR	0
City Delivery	0
Total Customers	223

If you have any comments on alternate means of providing services to the RIPPEY customers, please provide them below:

0 permit mailers----0 postage meter customers

KAREN LENANE Post Office Review Coordinator

#### Comments:

stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, rippey lion's club rippey fire dept. friends of rippey, rippey senior citizen home, perry construction, dennhardt construction.

cc: Official Record



#### 04/13/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RIPPEY Post Office, 50235 - 5000, located in Greene County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 3

Comments/Findings:

cc: Official Record





04/14/2011

Green County Sheriff 204 Sourth Chestnut St Jefferson IA 50129-2204

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RIPPEY Post Office, 50235 - 5000, located in Greene County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: X

Comments/Findings:

cc: Official Record

Post Office Name	RIPPEY	ZIP+4	50235-5000
Congressional District	04	Date	05/02/2011
List specific information where restrooms are ava	about the facility, such as str ilable), security, and other de	ructural defects, safety hazards, lack of running ficiencies or factors to consider.	water or restrooms (if so,
Is the facility accessib	le to persons with disabilities	s?	
Lease terms? 30-day	ancellation clause? 1900	0 05/31/2018	
Are suitable alternate NA	quarters available for an inde	ependent Post Office? If so, where?	
List potential CPO sit	28.		
If yes, please identify	meter customers or permit m them by name and address.		
	career employees will be affe my Lautner will return to Car	ected and what accommodations will be made for the following the made for the following the made for the following	or them?
box be retained? Will a	locked pouch be utilized?	d at what times? How will this be affected by di ched from Star Route 3:30pm	iscontinuance? Will a collection
How many Post Offic	e boxes are installed?	184	
How many Post Offic	e boxes are used?	79	
What are the window	service hours?	07:00 - 12:00 - 12:30 - 15:00 M-F	
		08:00 - 11:00 S	
What are the lobby ho	urs?	24 hours M-F	
		24 hours S	
Have there been recen	t cases of mail theft or vanda	lism reported to the postmaster/OIC? Explain.	
	ostal Instrectors		

#### Post Office Survey Sheet(continued)

Mkyou

Docket: 1379407 - 50235

Page Nbr: 15 Page Nbr: 2

What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? 10. List potential CBU/parcel lockers sites and distances from present Post Office site. 11. To be determined Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical 12. handicaps, etc.) How can these people be accommodated? 13. Rural delivery/HCR delivery. What is current evaluation? a. K42 Will this change result in the route being overburdened? b. Yes V No If so, what accommodations will be made to adjust the route? C. How many boxes and miles will be added to the route? 79, box 1.00 Miles What would be the additional annual expense if the route is increased? d. 9772 e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 0 At what time of the day does the carrier begin delivery to the community? f. 10:00 Will this delivery time be affected if the office is discontinued? (Y or N) Yes 🖊 No If so, how? Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be 14. discontinued? If so, how (Cost)? More Same Less

## **Community Survey Sheet**

Post Office Name	RIPPEY	ZIP+4	50235-5000
Congressional Distric	04	Date	05/02/2011
Incorporated?		✓ Yes No	
Local government pr	ovided by:	Mayor and council	
Police protection pro	ided by:	Greene County Sheriff	
Fire protection provide	ed by:	Rippey	
School location:		East Greene	
What population gro-	with is expected? (Please documing Webstie	ment your source)	
What residential, con None, OIC	mercial, or business growth i	s expected? (Please document your source)	
Are there any special Is the Post Office fac	eal estate office when verifica	r? c landmark (see ASM 515.23)?	
What is the geograph Combination	c/economic make-up of the c	ommunity (e.g., retirees, commuters, self-emp	loyed, farmers)?
school bus stop, com Do employees of the	nunity meeting location, voting	Office (e.g., public bulletin board, ng place, government form distribution center, or citizens and handicapped)? he Post Office is discontinued?	

# Highway Contract Route Cost Analysis Form

			Highv Estimated C	vay Contract Route ost for Alternative Se	ervice	
Office I	Name:	RIPPEY				
Office 2	Zip+4:	50235 -5000	District:	HAWKEYE PFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional se added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.		HCR hourly rate Area Manager, Purchasir	ng/Contracting			0.00
		Total additional	compensatio	n (HCR hourly rate x	total time added to the route)	0.00

#### Rural Route Cost Analysis Form

Docket: 1379407 - 50235

Item Nbr: 17 Page Nbr: 2

#### Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: RIPPEY Office Zip+4: 50235 -5000 District: HAWKEYE PFC Enter the number of additional boxes to be added to the rural route 79 Enter the number of additional miles to be added to the route 1.00 Enter the volume factor 1.94 Total (additional boxes x volume factor) 153.26 Enter the number of additional boxes to be added to the rural route 79 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 Regular Non-L route boxes 79.00 x 2.00 Min 158.00 Total additional box allowance 158.00 Enter the number of additional daily miles to be added to x 12 Mileage the rural route 1.00 Standard 12.00 Total additional minutes per week (miles carried to two decimal places) 323.26 Total additional annual minutes (additional minutes per week year) 323.26 x 52 Weeks 16,809.52 Total additional annual hours (additional annual minutes/ 60 minutes per hour) 16,809.52 / 60 Minutes 280.16 Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 34.88 Total Annual Cost (additional annual hours x rural cost per hour) 9,771.93 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 9,771.93

	POST OFFI	CE CLOSING OR CONS Fact Shee		AL	Prepared
2. Post Office Name		T det once	3. State and ZIP + 4 Coo	le	05/02/2011
RIPPEY			IA, 50235-5000		L. I District
<ol> <li>District, Customer Service HAWKEYE PFC</li> </ol>	5. Area, WESTE	Customer Service RN	6. County GREENE	7. Congress	sional District
<ol> <li>Reason for Proposal to Dis- tudy for discontinuance reques inimal workload, revenue, neer perational efficiency and the ab- tostal Service to provide effective ervice by an alternate means.</li> </ol>	at based on d for more polity for the	), PO Emergency Suspend No Suspension	Reason and Date)	10. Proposed Permane	nt Alternate Service
	11. Staffing			12. Hours of Service	
a. PM PM Occupied 09/03/2/		ason & Date: retired	a, Time M-F 07:00 - 12:00 - 12:30 - 15	Sat 08:00 - 11:00	Total Window Hours Per Week
	Career	Non-Career	a. Lobby Time M-F 24 hours	Sat 24 hours	40.50
c. Current PM POSITION Level EAS-11	l (150) Dov	vngraded from EAS-11		a de la companya de	l.
d, No of Clerks- 0 No of C		of Non-Career- 0			
, No of Others- 0 No of C	Career- 1 No	of Non-Career- 0			
13, Numb	er of Customers	Served		14. Daily Volume (Pleces	
a. General Delivery		0	Types of Mail	Received	Dispatched
o, P.O. Box		79	a, First-Class	584	94
: City Delivery		0	b, Newspaper	214	6
d, Rural Delivery		144	c. Parcel	14	2
e, Highway Contract Route Box	×	0	d. Other	61	0
Total		223	e. Total	873	102
g. No. Receiving Duplicate Ser	rvice	0	f. No. of Postage Meters		0
			1. No. of Fostage Meters		
h, Average No. Daily Transacti	ions [	17.20	g. No. of Permits	i	0
2008 2009	ions			b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	
Postal Owned  Postal Owned  Ocated in: Business	<b>✓</b> Le	16a, ased (if Leased, Expiration Date) No E	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Quarters  05/31/2018	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas	0 c. PM Fringe Benefits (33.5% of b.) \$11,111
Finances a. FY 2008 2009 2010  Postal Owned 30-day cancellation clause?  Located in: Business	Yes V	ased (if Leased, Expiration Date) No E Other \$	g. No. of Permits    Receipts   \$27,387   \$29,433   \$22,717	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas	0 c. PM Fringe Benefits (33.5% of b.) \$11,111
Finances a. FY 2008 2009 2010  Postal Owned 30-day cancellation clause?	Yes V	ased (if Leased, Expiration Date) No E Other \$	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Sources  Victed?  Yes  19. Administrative/Emar  Name  GRAND JUNC  Window Service Hours: Lobby Hours:	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas to (if Yes, must vacate by) vailable? Yes valiable?  EAS Level 13 08:30-11:30 MF13:00-16:15	0 c. PM Fringe Benefits (33.5% of b.) \$11,111
Pinances a, FY 2008 2009 2010  Postal Owned  30-day cancellation clause?	Yes V 1  Home V  rganization in Ser	Assed (if Leased, Expiration Date)  No E  Other S  Vice Area: No: 1  No: 26  Imppey ladies aid, rippey hocolates deena hicks, city or important incorparatic jay's body shop, brubaker's higher and shop, brubaker's higher and shop, brubaker's higher and shop brubake	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Sources  Victed? Yes No.  19. Administrative/Emart Name GRAND JUNC Window Service Hours: Lobby Hours: PO Boxes Available: 7  20. Nearest Post Office f Name GRAND JUNC Window Service Hours:	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas  io (if Yes, must vacate by)  vailable? Yes  Interpretation of the proposed of th	0   C. PM Fringe Benefits (33.5% of b.)   \$11,111
Finances a. FY 2008 2009 2010  Postal Owned  30-day cancellation clause?  Located in: Business  16b. Explain:  17. Schools, Churches and Or Methodist Church  18. Businesses in Service Are stan kiner mechanical, jerry gr	Home Le  rganization in Ser  roves garst seed, mark seed, indicates, millard chik rippey library, geson car wash, here, rippey lion's chi	ased (if Leased Expiration Date)  No E  Other S  vice Area: No: 1  No: 26  inppey ladies aid, rippey hocolates deena hicks, city on interpractic jay's body shoy lilliland's bait shop, brubaker's artland coop east greene ub rippey fire dept, friends of uction, dennhardt	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Sources  Victed? Yes No.  19. Administrative/Emart Name GRAND JUNC Window Service Hours: Lobby Hours: PO Boxes Available:  Window Service Hours: Lobby Hours: PO Boxes Available: Window Service Hours: Lobby Hours: PO Boxes Available:  Window Service Hours: Lobby Hours: PO Boxes Available:	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas  lo (if Yes, must vacate by)  vailable?  Yes  Valiable?  Yes  ITION  EAS 08:30-11:30  M-F 13:00-16:15  M-F 24 hours  TON  (if different from above)  TION  EAS 13  08:30-11:30	0   c. PM Fringe Benefits (33.5% of b.)   \$11,111   se \$ 19200   No   Miles Away   8.0   SAT 08:30-09:45   SAT 24 hours   Miles Away   8.0
Postal Owned  Postal Owned  Postal Owned  Ro-day cancellation clause?  Located in: Business  Business In Service Are stan kiner mechanical, jerry grommercial club, mark kenan inppey, washington township trolling hills bank, people's bankop, methodist church, thomy elementary school, spark's storippey, rippey senior citizen ho construction.	Home Le  rganization in Ser  roves garst seed, mark seed, indicates, millard chik rippey library, geson car wash, here, rippey lion's chi	ased (if Leased Expiration Date)  No E  Other S  vice Area: No: 1  No: 26  inppey ladies aid, rippey hocolates deena hicks, city on interpractic jay's body shoy lilliland's bait shop, brubaker's artland coop east greene ub rippey fire dept, friends of uction, dennhardt	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Sources  Possizione  19. Administrative/Emar  Name GRAND JUNC  Window Service Hours: Lobby Hours: PO Boxes Available: GRAND JUNC  19. Nearest Post Office GRAND JUNC  Window Service Hours: Lobby Hours: PO Boxes Available: Window Service Hours: Lobby Hours: PO Boxes Available: Stylindow Service Hours: Lobby Hours: PO Boxes Available:	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas  Annual Leas  (if Yes, must vacate by)  vailable?  Yes  TION  EAS  Level  13  08:30-11:30  M-F 13:00-16:15  M-F 24 hours  70  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 24 hours	0   C. PM Fringe Benefits (33.5% of b.)   \$11.111
Pinances a. FY 2008 2009 2010  Postal Owned  30-day cancellation clause?  Located in: Business  16b. Explain:  17. Schools, Churches and Or Methodist Church  18. Businesses in Service Are stan kiner mechanical, jerry gr. commercial club, mark kenan in inpey, washington township tr rolling hills bank, people's band shop, methodist church, thome elementary school, spark's sto rippey, rippey, senior citizen ho rippey, rippey senior citizen ho	Home Francisco Inc. The Inc. T	ased (if Leased Expiration Date)  No E  Other S  vice Area: No: 1  No: 26  inppey ladies aid, rippey hocolates deena hicks, city on interpractic jay's body shoy lilliland's bait shop, brubaker's artland coop east greene ub rippey fire dept, friends of uction, dennhardt	g. No. of Permits  Receipts \$ 27,387 \$ 29,433 \$ 22,717  Duarters  OS/31/2018  Victed? Yes No.  19. Administrative/Email Name GRAND JUNC  Window Service Hours: Lobby Hours: PO Boxes Available: GRAND JUNC  \$ Window Service Hours: Lobby Hours: PO Boxes Available: GRAND JUNC  Window Service Hours: Lobby Hours: PO Boxes Available: Po Boxes Available	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168  Annual Leas  Annual Leas  (if Yes, must vacate by)  vailable?  Yes  TION  EAS  Level  13  08:30-11:30  M-F 13:00-16:15  M-F 24 hours  70  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 13:00-16:15  M-F 24 hours	0   C. PM Fringe Benefits (33.5% of b.)   \$11,111



A. Office					
Name: RIPPEY Area: WESTE Congressional Dis	RN	District:	State: IA	Zip Code	50235
EAS Grade:	11	County:	GREENE Finance Number	er: 187713	
Post Office:	✓ Classified Station		Classified Branch		20.
	P Statemen Station		Classified Branch	CF	
	a a				
This form is a place	e holder for number 19. And the verification of nev	v service t	ype is complete.		
Bitching Carrier					
Prepared by:	Karen Lenane			Date:	12/20/2011
Title:	HAWKEYE PFC Post Office Review Coordinato	r			
Tele No:	(319) 399-2902			Fax No:	(319) 399-5502



05/10/11

#### OIC/POSTMASTER

SUBJECT: RIPPEY Post Office

Enclosed are questionnaires addressed to customers of the RIPPEY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/26/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures



05/10/2011

POSTAL CUSTOMER RIPPEY POST OFFICE RIPPEY, IA 50235

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Rippey Post Office retired on 09/03/2003. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Grand Junction Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Grand Junction Post Office, located 8.0 miles away. Hours of service at this office are 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30-09:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/25/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Rippey Community Building on Wednesday, May 25, 2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely.

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)

2.



# Postal Service Customer Questionnaire

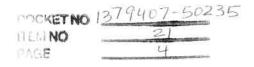
1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

D -	Add Complete				
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services		,	:::	
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	_ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	H-19			
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ №		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If y	es, please explain:			
-				
	which of the following ovices?	do you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
Banking				
	Employment			
	Social needs			
Do		businesses in the community?		
	Yes No	)	continued?	
	Yes No	to use them if the Post Office is disc	continued?	
	Yes No	to use them if the Post Office is disc	continued?	
	Yes No	to use them if the Post Office is disc	continued?	
If y	Yes No	to use them if the Post Office is disc		
If y ame:	Yes No	to use them if the Post Office is disc		
If y ame:	Yes No	to use them if the Post Office is disc		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





#### POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

#### MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



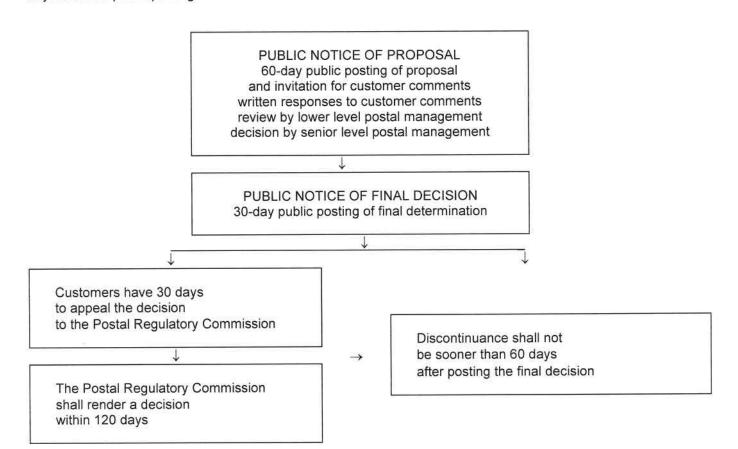
DOCKETNO 1379407-5023

#### SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





GEORGE MILLARD PO BOX 254 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



# **Postal Service Customer Questionnaire**

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		$\boxtimes$		П
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	$\boxtimes$		П	
e.	Pick up general delivery mail		П	$\boxtimes$	П
f.	Buying money orders	П		X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П		X
h.	Sending Express Mail	П	П		K
i,	Buying stamp-collecting material	П	П	П	X
Oti	ner Postal Services			, <u> </u>	JZ
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	<u>∑</u> NO		
No	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	MO NO		-
e.	Other	_			
	If yes, please explain:	YES	M NO		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	eds?
		YES	X NO		
	If yes, please explain:				



3.	Post Umi	ve carrier delivery, there ce box service or gener pare to your current serv	al delivery serv	inge to your delive rice, complete this	ry service — p section. How	proceed to question do you think carrier	4. If you cur route delive	rently receive ry service
		Better	☐ Jus	t as Good		No Opinion	П	Worse
	If yes	, please explain:				370		
4.	For wh	nich of the following do es?	you leave your	community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese
		Shopping	1	PErty				
		Personal needs		P				
		Banking	2,008	7				
		Employment		RET	(reed			116
		Social needs		Ru	PEY			
Nam	C	Yes No would you continue to to Yes No			ontinued?			
		BOX 254		-	εy	IOWA 5	0235	
eier	ohone:							
Date								
Pleas	se add an blete this c	y additional comments questionnaire.	on a separate p	piece of paper and	attach it to thi	s form. Thank you for	or taking the ブル ルC T	time to
		11 2/-	ur in	Palpaper				



MARY WEAVER 1805 B AVE RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



# Postal Service Customer Questionnaire

Po	stal Services		100 17		
a.	Buying Stamps	Daily	Weekly	Monthly	Never
				14	
b.	Mailing Letters		V		
C.	Mailing Parcels		4		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	W			
f.	Buying money orders			П	V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				g
j.	Buying stamp-collecting material	П	П	П	Tar
Oth	ner Postal Services				1
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO M		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	ds?
		T YES	NO		
	If yes, please explain:		151 WO		



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?								
	☐ Better	Just as Good	No Opinion	Worse					
	If yes, please explain:								
4.	For which of the following do services?	you leave your community? (Chec	ck all that apply.) Where do you g	go to obtain these					
	Shopping Ruy								
	Personal needs	dnes							
	Banking								
	Employment								
	Social needs								
5.	Do you currently use local bu	sinesses in the community?							
	== 92	use them if the Post Office is disco	ontinued?						
	Yes No								
Nam	e: Mary Wear	ien							
Addr	ess: 1805 B Au								
Tele	phone: 515 - 436-	1679							
Date	5-25-11								



LORI FOUTCH 104 HOWARD ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: 2 2 Page Nbr: 3 A



# Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Ø		
	b.	Mailing Letters		Ø		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				,
	a.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		-
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	eds?
			YES	M NO		
		If yes, please explain:	7 123	H NO		
		- call				-



3.	r ost Om	ve carrier delivery, the ce box service or gene care to your current se	re will be no change to your deliver eral delivery service, complete this s rvice?	y service — proceed to question section. How do you think carrier	4. If you currently receive route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	•				
4.	For w service	hich of the following do	you leave your community? (Chec	ck all that apply.) Where do you o	go to obtain these
	M	Shopping			
	X	Personal needs			
	A A A A A A A	Banking			3
	ΙX	Employment			0
	X	Social needs			
5.	D				
5.	Бо уо	Yes No	usinesses in the community?		
	If yes,	T .—	use them if the Post Office is disco	ontinued?	
		Yes No			
Nam	ne:	ori Fout	-ch		
Add	ress:	104 Howar	d Street		
Tele	phone:	515-436-	7733		
Date	e: E	5-27-11			



EUGENE AND IVA JO MUIR 2430 U AVE RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr. 2.Z Page Nbr. 4

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b.	Mailing Letters	$\boxtimes$			
c.	Mailing Parcels			×	П
d.	Pick up Post Office box mail				$\geq$
e.	Pick up general delivery mail		П		K
f.	Buying money orders		П	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			.— 80	П
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material		П	П	$\square$
Oth	er Postal Services	1		11	1ZI
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	₩ NO		
Nor	postal Services	1	110-1		
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:		====		
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	X YES	☐ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo				
	The state of the s			ersonai nee	ds?
		YES	M NO		
	If yes, please explain:				



3.		ve carrier delivery, there be box service or genera are to your current serv	al uclively service comblete this	ry service — proceed to question section. How do you think carrier	4. If you currently receive route delivery service
		☐ Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	-				
4.	For wh	nich of the following do yes?	ou leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
	$\boxtimes$	Shopping	serry or Seffer	sne	
	$\boxtimes$	Personal needs	Same	sne	The second secon
		Banking			<del></del>
		Employment			
		Social needs			
5.		Yes No	inesses in the community? se them if the Post Office is disco	ontinued?	
Name	e: <u>F</u>	jugene \$	Iva Jo Muir		
Addre	ess:	2430 LL A	Venue Ri	ppey, Ia- 502	35
Telep	hone:	515-436.		7	
Date:	0	5-26-11			



DALE AND CONNIE NEESE 206 E PERCIVAL ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: ? 2 Page Nbr: 5 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		X		П
c.	Mailing Parcels			Ø	П
d.	Pick up Post Office box mail			П	
e.	Pick up general delivery mail			П	X
f.	Buying money orders		П		$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u></u>	
h.	Sending Express Mail				X
j.	Buying stamp-collecting material		П	П	XI
Oth	er Postal Services		A <del>lessi</del> a	-	124
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services	i <del>l Ell</del>	Maria		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Пио		
e.	Other	☐ YES	П по		
	If yes, please explain:		Ш 110		
	_ bleath notice - Comme to could				
Do	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		☐ YES	⊠ NO		## <b>#</b> ##
	If yes, please explain:				

# UNITED STATES POSTAL SERVICE.

3. F	oot onic	e box service or gene are to your current ser	e will be no change to your delivery ral delivery service, complete this s vice?	ection. How	proceed to question 4. do you think carrier rou	If you currently receive ite delivery service
		☐ Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				
4.	For wh	ich of the following do	you leave your community? (Checl	call that app	ly.) Where do you go to	o obtain these
		Shopping	Mag.			
	$\boxtimes$	Personal needs	Perry - Nelleyen			
	$\times$	Banking	Alleran - Risper			
	$\times$	Employment	Retries			
	Ø	Social needs	Eppey - Parry			
5.	Do you	currently use local but	sinesses in the community?			
		Yes No	and continuinty?			
	If yes, v	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	use them if the Post Office is discor	ntinued?		
		Yes No		itirided :		
		· · · · · · · · · · · · · · · · · · ·				
Name:	9	Delet Com	in Deese			
Addres	ss: ,	206 E	Dercivel - Rpy	reng ,	lu 50235	ic
Teleph	one:	515-436-7	1483	1		
Date:	5	-24-11				
Please comple	add any te this qu	additional comments a uestionnaire.	on a separate piece of paper and a	ttach it to this	s form. Thank you for to	aking the time to
	lele	huthe 1	Reppy Post Offen	したり	buy - Stamp	w - Moel
723			an stendy + C			
/	1.0		I Offer is like a			community "



RICH PEARSON 101 2ND ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



## **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			$   \angle   $		
b.	Mailing Letters					
C.	Mailing Parcels				□?	once a
d.	Pick up Post Office box mail				X	Year
e.	Pick up general delivery mail				¥	
f.	Buying money orders			П	×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D 01	CEC
h.	Sending Express Mail					
i.	Buying stamp-collecting material		П	X	П	
Oth	er Postal Services	100			,—	
a.	Entering permit mailings	YES	☑ NO			
b.	Resetting/using postage meter	YES	☑ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	☑ NO			
b.	Using for school bus stop	YES	☑ NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO			
	If yes, please explain:	-				
d.	Using public bulletin board	✓ YES	□ NO	70		
e.	Other	YES	∠ No			
	If yes, please explain:	<b>4</b>				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?	
	If yes, please explain:	YES	☑ NO			
	- Jan Franco School II					



Better Just as Good No Opinion Worse	
If yes, please explain:	
	_
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping Derry DIONA	
Personal needs ProrY	
W Banking Perry	
Employment PERRY	
Social needs Jefferson Jowa	
<ol> <li>Do you currently use local businesses in the community?</li> </ol>	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: Rich Prayson	
Address: 101 21 St. Ripper IOWA 50235	
Telephone: 515 436 7737	
Date: 5-21-11	



MARK DAY 406 LOVEJOY ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998



#### **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		B		
c.	Mailing Parcels			19	
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				T
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			4	
i.	Buying stamp-collecting material				E
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	1 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	19 NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	E NO		
e.	Other	YES	4 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	oing, or for	personal ne	eeds?
		YES	T NO		
	If yes, please explain:	3			



3. F	ost Offic	ve carrier delivery, ce box service or o are to your curren	general delivery	change to your del service, complete t	ivery service — p his section. How	roceed to question do you think carrie	n 4. If you curr r route deliver	ently receive y service
		Better		Just as Good		No Opinion		Worse
	If yes	, please explain:	1, 4, 4,		41.60-30-	AV.	***	
	-							
4.	For wh		ng do you leave	your community? (0	Check all that app	ly.) Where do you	go to obtain th	nese
	15	Shopping						
	B	Personal need	s					
	B	Banking						
	4	Employment						<del></del>
	4	Social needs						
Name	Table Carrier			f the Post Office is	discontinued?			
Addre	ess:	406	10	setor.	St.	Rippe	y-14.	50235
Telep	hone:	573	5-48	2-58	47			
Date:		5-	-22-	-1/				7.5
	4 4 44 4			arate piece of paper				
	Wo	uld h	late 7	to Las	ie the	lost	-014	Gollin,
	And	1 Ano	ther	Person	LOSE	2 A FO	RY	Gallin
	I	HAVE	no	proble	in u	11th	107	
	m	PA:/ (	on -	SATEN	AyS			<i>X</i>



JANICE SCHLICHT 2475 250TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	X			
c.	Mailing Parcels				K
d.	Pick up Post Office box mail			Ø	
e.	Pick up general delivery mail			П	П
f.	Buying money orders				À
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
h.	Sending Express Mail				K
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	ĭ NO		
b.	Resetting/using postage meter	☐ YES	⊠ NO		
Noi	postal Services	· · · · · · · · · · · · · · · · · · ·			
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	Й №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	Г по		
	If yes, please explain:		,—, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Doy	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain:		٠,, تحا		



<ol> <li>Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?</li> </ol>	ive
Better Just as Good No Opinion Worse	
If yes, please explain:	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping 20 miles	
Personal needs	
Banking	
Employment	
Social needs 50 miles	_
5. Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: Janice Schlicht	
Address: 2475 250th St.	
Telephone:	
Date: 5/13/2011	



ANDY RILEY 2225 305TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail			X	
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z.	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				M
Oth	er Postal Services		_		/
a.	Entering permit mailings	YES	₩o		
b.	Resetting/using postage meter	YES	IY NO		
Non	postal Services		/		
a.	Picking up government forms (such as tax forms)	YES	1 NO	-	
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eeds?
(Othorite		YES	NO		
	If yes, please explain:				



<ol><li>Post Office</li></ol>		delivery service, complete t	ivery service — proceed to questi his section. How do you think carr	
	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:		(E)	
4				
		u leave your community? (0	Check all that apply.) Where do yo	u go to obtain these
service	Shopping			
Ø	Personal needs			
	Banking			
	Employment			
1	Social needs			
	Yes No	e them if the Post Office is		
lame:	AIC	DI RILE		
Address:	2225	305 th	Rippey	IA 50235
elephone:	515 - 4			<u>.</u>
Date:		5-12-11		
	ny additional comments or questionnaire.	n a separate piece of paper	and attach it to this form. Thank y	ou for taking the time to
	Do	Not	Close H	ne Rippey
	Dist	office.		



KRISTY RAMIREZ PO BOX 34 RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998



## **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			K	
b.	Mailing Letters				
c.	Mailing Parcels				M
d.	Pick up Post Office box mail	.A			
e.	Pick up general delivery mail	TX			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				Ħ
i.	Buying stamp-collecting material	П	П	П	M
Oth	er Postal Services	·—-		-	,—\
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	NO		
	If yes, please explain:	<del></del>			
Dov	/ou pass another Post Office during business hours while traveling to or from wo	ork or shore	ning or for n	erconal na	ode2
	the pass and the first of the daming business hours while traveling to of horn we	YES	IIIg, or lor p	ersonal ne	eusr
	If yes, please explain:  to the town I work				



3. Pc	st Office	box service or generate to your current service.	al delivery service, complete this s	y service — proceed to question 4. section. How do you think carrier ro	ute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes, p	please explain:			
4.	For whice		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	À	Shopping		1	
	Į.	Personal needs		or Can	
	A	Banking	DXX	(1)01/00	C ( )
	D	Employment		1/1	117
	A.	Social needs		/ \	V
5.	Do vou	currently use local hu	sinesses in the community?		
5.	DO you	Yes No	sinesses in the community :		
	If ves. w	<i> </i>	use them if the Post Office is disc	ontinued?	
	1	Yes No			
Name:	4	risty B	amirez		0
Addres	ss: D	X34 A	ippey, IA	50235	
Teleph	none:				
	~	() []			
Date:	5-	12-11			



HEATLAND CO-OP 403 PERCIVAL ST RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			<b>3</b>	
b.	Mailing Letters	•			
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				П
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				3
h.	Sending Express Mail				•
i.	Buying stamp-collecting material	П	П	П	3
Oth	er Postal Services		1_		3
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO NO		
ioM	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	ork or shor-	ing or fer -	0	
				ersonai nee	eas?
	If yes, please explain:	YES	<b>S</b> NO		



Post Office box service or ger will compare to your current s	ere will be no change to your delivery neral delivery service, complete this s ervice?	/ service — proceed to question 4 ection. How do you think carrier r	<ol> <li>If you currently receive oute delivery service</li> </ol>
Better	Just as Good	No Opinion	Worse
If yes, please explain:			
9 <del>000 (1000 1000 1000 1000 1000 1000 1000</del>			
For which of the following of services?	do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
Shopping			
Personal needs	The second secon	The state of the s	
Banking			
Employment	Work in Ripper	4	
Social needs		1	
Do you gurrenthy use level	businesses in the security of		
Yes No	businesses in the community?		
	to use them if the Post Office is disco	ntinued?	
Yes No			
ne Heart	and Cosp		o:
ress: 403 P.	erci. la		
ephone: SIS-L	136-7411		
5-12.			



MARY LOU SCHUTTLER 2330 260TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\boxtimes$		
b.	Mailing Letters			$\boxtimes$	
c.	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail			$\overline{X}$	
i.	Buying stamp-collecting material		$\boxtimes$		
Oth	er Postal Services			111	2000000
a.	Entering permit mailings	YES	<b>⋈</b> NO		
b.	Resetting/using postage meter	YES	⊠ №		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	⋈ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	<b>⋈</b> NO		
e.	Other	YES	X NO		
	If yes, please explain:		N 1002 L 100 S		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	⊠ NO		-rustricossi
	If yes, please explain:				



	Better Just as Good No Opinion	Worse
If ye	es, please explain:	
***		
For w	which of the following do you leave your community? (Check all that apply.) Where do you ices?	go to obtain these
X	Shopping Perry Le	
$\boxtimes$	Personal needs Carry, La	
<b>(</b>	Banking Ruching	
	Employment Retired	
	Social needs	
	Social needs	
<b></b>	ou currently use local businesses in the community?  Yes No s, would you continue to use them if the Post Office is discontinued?  Yes No	
If yes	ou currently use local businesses in the community?  Yes No s, would you continue to use them if the Post Office is discontinued?  Yes No	
If yes	ou currently use local businesses in the community?  Yes No s, would you continue to use them if the Post Office is discontinued?  Yes No	
200	ou currently use local businesses in the community?  Yes No  s, would you continue to use them if the Post Office is discontinued?	



DORIS TIPTON PO BOX 107 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr. 2-2 Page Nbr. 13 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\subseteq$		
b.	Mailing Letters		1		
c.	Mailing Parcels			$\square$	
d.	Pick up Post Office box mail	$\overline{M}$			
e.	Pick up general delivery mail		M		
f.	Buying money orders			Z	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	T YES	NO NO		
Noi	npostal Services	·			
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	No     No		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	∑ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	Пио		
	If yes, please explain:	• <b></b>			
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain:		i INO		



3. Po	ost Offic	e box	rrier delivery, ther x service or gene o your current ser	ral delivery	change to you service, compl	r delivery service ete this section.	e — pr How d	oceed to question to you think carrie	n 4. If you cu r route deliv	urrently rece ery service	ive
			Better		Just as Good			No Opinion		Worse	
	If yes,	plea	ase explain:								
4.	For wh service	ich o	f the following do	you leave	your communit	y? (Check all tha	t apply	y.) Where do you	go to obtain	these	
		Sh	nopping								
	$\Delta$	Pe	ersonal needs		3.20						
		Ва	anking								
		En	nployment								
		So	ocial needs								
5.		Z	ently use local bu Yes  No d you continue to Yes  No				?				
Name:		) 0	RIS TI	pton	)				(40		
Addres	s: B 1	X 1	57 117	MAIN	v 5t.	Ripp	ey	IA Soz	33		
Teleph	one: S	515	5-476-79	156		1 '					
Date:	4-1	2-	-01								



WILFRED E LANSMAN 2267 310TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnja

Docket: 1370407 - 50235 Item Nbr. ?2 Page Nbr. | 4 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			İΖ	
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	П	П	7	X
е.	Pick up general delivery mail	П	П		X
f.	Buying money orders		<u>'</u>		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				×
i.	Buying stamp-collecting material		П	П	À
Oth	ner Postal Services	1.1	.—.	1	
a.	Entering permit mailings	YES	⊠ №		
b.	Resetting/using postage meter	YES	DV NO		
No	npostal Services		5		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	Ŋ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	Ď NO		
	If yes, please explain:		J24		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO		
	If yes, please explain:		7"		



3. F	ost Offic	e box	rier delivery, there service or genera your current serv	al delivery	change to your del service, complete t	livery service his section. I	— proceed How do you	I to question 4. think carrier ro	If you curi ute deliver	rently receive ry service
			Better		Just as Good		∏ No O	pinion		Worse
	If yes	, pleas	se explain:							
4.	For wh		f the following do	you leave	your community? (0	Check all tha	t apply.) Wh	ere do you go	to obtain t	hese
	M	Sh	opping							
	X	Pe	rsonal needs							
	X	Ва	nking							
		En	nployment							
	M	So	cial needs							
5.	Do you		ently use local bus	sinesses ir	the community?					
	If ves	J <u>X</u> ( would	Yes   No	use them i	f the Post Office is	discontinued	?			
	7.3.	X	Yes No							
Name	M	4	freDE	· fa	nsmarc					
Addre	ess:	L.	2 67	7	10 th	ST	Rigg	Deg De	150	7235
Telep	ohone:		515	. 4	36-7	743	8			
Date:		0	5-14	1.0	3011					



DEENA HICKS 204 HOWARD RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				4
c.	Mailing Parcels				#
d.	Pick up Post Office box mail				H
e.	Pick up general delivery mail				4
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				#
h.	Sending Express Mail				H
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		•
e.	Other	YES	☐ NO		
	If yes, please explain:				
	850 7/36 51				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ping, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain:	3			
	Horry				
	3				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Dem DSM
	Personal needs (C
	Banking Demy
	Employment
	Social needs Resry DSM
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?  Yes No
	Yes No
Na	ne: Dears Hills
Ad	ress: 204 Howard
Te	ephone: 4310 7773
Da	C = 12 = 11

Docket: 1370407 - 50235 Item Nbr: 2.2 Page Nbr: 16 A

2.



## **Postal Service Customer Questionnaire**

Post	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\bowtie$	
b.	Mailing Letters	$\square$	$\bowtie$		
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				$\boxtimes$
i.	Buying stamp-collecting material				M
Oth	er Postal Services	<u>-144-</u> 23			
a.	Entering permit mailings	YES	№ М		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services		7-12		
a.	Picking up government forms (such as tax forms)	YES	∑ ио		
b.	Using for school bus stop	YES	Х ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	∑ №		
e.	Other	YES	□ ио		
	If yes, please explain:	0			
De	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal	needs?
В	you pass another t oct office to the	X YES			
	If yes, please explain:				
	greately stapping, ite.				



Better Just as Good No Opinion Worse  If yes, please explain:  For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping Farry Barry Justina and the services?  Personal needs In In In Indiana and the services?  Banking Farry Barry Justina and the services and the services in the community?  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Angelian Services Angelian Services Services Services Services?  Social needs  Angelian Services Service	will com	pare to your current ser	e will be no change to your deliver ral delivery service, complete this s vice?		
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?    Shopping		Better	Just as Good	No Opinion	Worse
Shopping  Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Me:  Yes No  Me:  Yes Araging Recard July 100  Araging Recard	If ye	es, please explain:			
Shopping  Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Andrews:  Andrew	( <del></del>				
Shopping  Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  No  Market Daylor Daylo	For	which of the following de	you leave your community? (Che	ck all that apply.) Where do yo	go to obtain these
Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Mo  Market Departs Office is discontinued?		A 0.000 NO	Finnes / Boxes	1) Deldrano	
Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Market Angles An	/	Personal needs	n n	1 1 66 11	
Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Ame:  Act June 14 June 15 June 14 June 15 J	X	Banking	Pinel		
Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Ame:  You And		Employment	J .		
Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Mane:  Act June Harry Buppy Of 50235 1010		Social needs			
Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  Mare:  Yes August  Action Action  Action					
If yes, would you continue to use them if the Post Office is discontinued?    Yes   No	Do	you currently use local	ousinesses in the community?		
ame: Marie O Jugaran ddress: 405 Loughy, Bippy, OA 50235-1010		1 mgma		_	
me: Silvacia, O. Juganos.  dress: 405 Lauging, Bappay, OA 50235-1010	If y	es, would you continue	to use them if the Post Office is dis	scontinued?	
Idress: 405 Levejoy, Beppy, OA 50235-1010		Yes No			
deress: 405 Levejoy, Bippy, OA 50235-1010	ame:	i dita si a	. A Quantu		
deress: 705 genefall, Jung	inc.	VICE CIE	7 1 1 .	0.0	
elephone: 315-436-7725	ddress:	405 J	rejoy, Buppe	y, VA 500	35-1010
siephone.	alenhone	515.4	136-7725		
			the state of the s		



REVA J OWENS PO BOX 31 RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 17 A



## Postal Service Customer Questionnaire

	Post	al Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			A	
	b.	Mailing Letters		X		
	C.	Mailing Parcels			Y	
	d.	Pick up Post Office box mail	A			
	e.	Pick up general delivery mail				M
	f.	Buying money orders			A	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
	h.	Sending Express Mail				13
	i.	Buying stamp-collecting material				A
	Oth	er Postal Services		20		
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	∑KN0		
	No	npostal Services	` .			
	a.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES YES	No		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	No		
		If yes, please explain:	-			
	d.	Using public bulletin board	☐ YES	NO		
	e.	Other	YES	□ №		
		If yes, please explain:	-			
_		you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?
2.	סט	you pass another Post Office during business hours while a series	YES	NO		
		If yes, please explain:				



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes, please explain: Because there are a lot of elder
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Remy or deflusion
Personal needs 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Banking
Employment retired
Social needs
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Name: Reva J. Ours
Address: 101 Carturiand St Box 31
Telephone: 515-436-7430
Date: 5-14-11



TIM BARDOLE 2074 285TH ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: ?2 Page Nbr: /8 A



## Postal Service Customer Questionnaire

	Post	al Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters			$\boxtimes$	
	c.	Mailing Parcels			$\boxtimes$	
	d.	Pick up Post Office box mail				$\boxtimes$
	e.	Pick up general delivery mail				[X]
	f.	Buying money orders				$\boxtimes$
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h.	Sending Express Mail				$\square$
	i.	Buying stamp-collecting material				A
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	☑ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
	b.	Using for school bus stop	YES	☑ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	∠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ NO		
		If yes, please explain:				
			ork or abon	ning or for	nersonal	needs?
2.	Do	you pass another Post Office during business hours while traveling to or from w	YES	ping, or ion		necus:
		If yes, please explain:	4			



3 Post Off	ave carrier delivery, the fice box service or gen pare to your current se	ere will be no change to your delive eral delivery service, complete this ervice?	ry service — proceed to question 4 section. How do you think carrier ro	. If you currently receive oute delivery service
	☐ Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
4. For serv	which of the following orices?	do you leave your community? (Che		
	Shopping	Perry or Je	fferson	
	Personal needs			
	Banking			
	Employment			
	Social needs			1
5. Do	you currently use local	I businesses in the community?		20
	X Yes No			
If y	es, would you continue	e to use them if the Post Office is dis	scontinued?	
	Yes N	0		
Name:	Tim Bas	rdote		
Address:	2074	285th 5t.	Rippey	
Telephone	. (575)	436-7632	* 200	
	5-19			
Date:	( ) La			



CANDY HOYLE AND GARY BUSCH 2088 TAFT AVE RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnja



## **Postal Service Customer Questionnaire**

× (1000000					
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels				N.
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				À
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				×
Oth	ner Postal Services		1/		
a.	Entering permit mailings	YES	Ŋио		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	Мио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	1			
d.	Using public bulletin board	☐ YES	- NO	9	
e.	Other	YES	s Dino		
3752	If yes, please explain:		1		<del></del>
	200-25				
2. Do	you pass another Post Office during business hours while traveling to or from				needs?
		X YES	S / L NO	To	[ [
	If yes, please explain:	DOTA 1	NOYK 1	n JE	y perso



3. Po	st Office	e carrier delivery, the e box service or gen are to your current se	ere will be no change to eral delivery service, co ervice?	your deliver emplete this s	y service — pro section. How do	you think carrier r	route deliv	ery service
		Better	Just as G	bood	X	No Opinion		Worse
	If yes,	please explain:						· · · · · · · · · · · · · · · · · · ·
4.	For wh		do you leave your comm			) Where do you g	o to obtain	these
	DX.	Shopping	DSM f					
	A	Personal needs	Texferson-	Perr	y-DS	sm-A	nes	-Boone
	A WY	Banking J	ex ferson	- R	ppey			
	X	Employment	Texxerson	-				
	囟	Social needs	Jefforom	a Per	14			
	_			-unit (2	J			
5.	Do you	Yes No	businesses in the comr	nunity?				
	If yes,		to use them if the Post	Office is disc	continued?			
	4 <b>7</b> % N	Yes No			R			
Name:		Cano	ly Hoyle	, 4	Gary	Busch	<u> </u>	
Addres	ss:	2088	Tast 1	tue	Reigh	Spey I	A	50235
Teleph	none:	515	-391-00	70		, ,		
Date:		5-	13-2001	/				



DAN ACTON 2193 260TH ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnja

Docket: 1370407 - 50235 Item Nbr: 2 Z Page Nbr: 20 A

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	V			
C.	Mailing Parcels				v
d.	Pick up Post Office box mail				u
e.	Pick up general delivery mail				W
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				W/
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	W NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	☑ NO		
	If yes, please explain:				
Do		rk, or shopp	ing, or for r	personal ne	eds?
venom (. •		YES	₩ NO	4507551077110	
	If yes, please explain:				

Docket: 1379407 - 50235 Item Nbr: 2 Z Page Nbr: 20 B



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?								
		Better	Just as Good		No Opinion	Worse			
	If yes,	please explain:							
	-				Tips				
4.	For wh		o you leave your communi	ty? (Check all that app	ly.) Where do you go to ol	otain these			
	V	Shopping							
		Personal needs							
		Banking							
	V	Employment							
	V	Social needs							
5.	Do you	currently use local t	ousinesses in the communi	tv?					
	and the second second	Yes No		90					
	If yes,	would you continue t	o use them if the Post Office	ce is discontinued?					
		Yes No							
Nar	ne:	Dan actou	J						
Add	lress:	2193 26	oth Repey	slowe 50	\$ <i>35</i>				
Tele	ephone:	515 138	11-4						
1010	priorio.	3/3 /38	3473	**					
Dat	e:	5-12-11		111-1					



RIPPEY BANK **214 MAIN** RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 21 Page Nbr: 21 A

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	$\boxtimes$			
c.	Mailing Parcels				$\boxtimes$
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	×			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				区
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠_ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	⊠ NO		
b.	Using for school bus stop	YES	<b>⋈</b> NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopr	oing, or for r	personal ne	eds?
	,		⊠ NO		and the
	If yes, please explain:				

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 21 B



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?										
			Better	Just as Good	☐ No	Opinion		Worse			
	If yes	, plea	ase explain:								
	0										
4.	For wh	nich o es?	f the following do you	leave your community? (Chec	ck all that apply.) W	Vhere do you go to ob	otain th	iese			
Shopping											
	Z	Pe	ersonal needs								
		Ва	anking								
		Er	mployment								
		Sc	ocial needs								
5.	Do you	u curr	ently use local busine	esses in the community?							
J.	Do you		Yes No	isses in the community?							
	If yes,	would	d you continue to use	them if the Post Office is disco	ontinued?						
			Yes No								
Nan	ne: /	II	PRET B	ANK			÷				
Add	ress: $\hat{\mathcal{J}}$	114	MAIN	/							
Tele	phone:	S	15-436-	8231							
Date	e: 5	-	12-11								



SHIRLEY AND RICHARD STEADMAN

PO BOX 51 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



### **Postal Service Customer Questionnaire**

Buying Stamps  b. Mailing Letters  c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  Nonpostal Services  (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Use Autory autory autory for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  We such a stamp of the form work or shopping, or for personal needs?  YES NO  And the such a stamp of the form work or shopping, or for personal needs?  YES NO  And the such a stamp of the form work or shopping or for personal needs?  YES NO  And the such a stamp of the form o	1.	Plea	ase check the appropriate box to indicate whether you use the RIPPEY Post On	ice ior each	or the tollor	wing.		
b. Mailing Letters  c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as law forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Use and wards while traveling to pt from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Use and wards Affair  August Affair  Au		Pos	etal Services	Daily	Weekly	Monthly	Never	
c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public builletin board  e. Other  If yes, please explain:  Using public builletin board  e. Other  If yes, please explain:  Was action of the form work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of the form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was action of form work or shopping or form work or		a.	Buying Stamps		$\boxtimes$			
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail. Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board e. Other If yes, please explain:  We are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  We are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are yet after the day of the work or shopping, or for personal needs?		b.	Mailing Letters	$\bowtie$				
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Entering powerment forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  fyes please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes, please explain:  Using public bulletin board  If yes No  If yes		C.	Mailing Parcels		$\boxtimes$			
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Ficking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Use and a part office  If yes, please explain:  Use are further form work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Use are further form work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are further form work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  Was are furthered from work, or shopping, or for personal needs?  YES NO  If yes, please explain:		d.	Pick up Post Office box mail	X				
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  Using public bulletin board  fires, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  If yes, please explain:  Using public bulletin board  Tyes No  Using public bulletin board  Tyes No  Tyes No  Think  And		e.	Pick up general delivery mail	×				
Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  We will traveling to of from work, or shopping, or for personal needs?    YES   NO		f.	Buying money orders				×	
i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. Picking up government forms  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  We are yet and yet of from work, or shopping, or for personal needs?  If yes, please explain:  We are yet artered to the past of t		g.				$\boxtimes$		
Other Postal Services  a. Entering permit mailings   YES NO   b. Resetting/using postage meter   YES NO   Nonpostal Services  a. Picking up government forms   YES NO   b. Using for school bus stop   YES NO   c. Assisting senior citizens, persons with disabilities, etc.   YES NO   If yes, please explain:   YES NO   e. Other   YES NO   If yes, please explain:   YES		h.	Sending Express Mail			X		
a. Entering permit mailings  b. Resetting/using postage meter    YES   NO     Nonpostal Services   Picking up government forms (such as tax forms)   Using for school bus stop   YES   NO     No     Other   YES   NO     Other   YES   NO     Other   YES   NO     Other   YES   NO     If yes, please explain:		i.	Buying stamp-collecting material		$\square$			
b. Resetting/using postage meter    YES   NO     Nonpostal Services     YES   NO     Picking up government forms     YES   NO     Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs?    YES   NO     YES   NO		Oth	er Postal Services					
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  We relieve the first firm work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are returned to firm work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are returned to firm work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are returned to think or form work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work are form work, or shopping, or for personal needs?  And Authority of the firm work are form work are		a.	Entering permit mailings	YES	M NO			
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Use always use the Pash of from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are returned to prost of from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are returned to prost of from work are shopping, or for personal needs?  An are are returned to the first are a post of fire the shopping are forms while traveling to fire from work, or shopping, or for personal needs?  And the first are		b.	Resetting/using postage meter	YES	M NO			
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs?  If yes, please explain:  We are returned to the proof of the		noN						
c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    YES   NO		a.		X YES	□ №			
d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs?  If yes, please explain:  We are returned to the are profited to think  Office during business hours while traveling to or from work, or shopping, or for personal needs?  If yes, please explain:  We are returned to think  Office during business hours while traveling to or from work, or shopping, or for personal needs?  If yes, please explain:  We are returned to the first are are also that the first are are also the first		b.	Using for school bus stop	YES	М МО			
d. Using public bulletin board    YES   NO		C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO			
e. Other  If yes, please explain:  We always Use the Pash office We need the Tere  2. Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs?  YES NO  If yes, please explain:  We are retired to the are pash office with the think  And the Alexander of the Class the are			If yes, please explain:				i i	
If yes, please explain:    Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs?    YES   NO    If yes, please explain:   We are returned + peed a Past office    Men are returned + peed to think    en are returned + peed to think    Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to think   Men are returned + peed to		d.	Using public bulletin board	☐ YES	⊠ мо			
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?    YES   NO    If yes, please explain:   We are returned + need a Post office    Many Other. Your Grup herd to Think    Oligh Hab Sufface year Class this is no		e.	Other	YES	□ №			
If yes, please explain: We are retired + need a Post office in Our Other. You grup held to think			If yes, please explain: We always use the Pash office	W	e n	red i	hle	he.
If yes, please explain: We are retired of need a grant office in Our Ochen. Your grup heed to Think	2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?	
in Our other. You grup herd to think								
in Our other. You grup herd to think			If yes, please explain:	1	0	0	<u></u>	/ .
in Our other. You grup herd to think			- we many	need	a	Jan	Togy.	ue
To South that before you Close this one	ر	li	n Our ahla. You guy	ne	d	to	hin	k
There is a let of People up here that		13	In the before you	Clas	e t	his	an	2
There is a let of feare mot to another tour to,9	1	10	four con ) Les Dando	1,,)	1		11	/
are retired. We are not to another our to,9	1	he	u is a let of trapele,	y.	per	2	MM T	7
	124	0	hetived. We are not	to	Unor	nee .	our i	2,9



3.	Post Office	carrier delivery, there box service or gener to your current serv	e will be no change to your delivery ral delivery service, complete this s vice?	service — proceed to question 4 ection. How do you think carrier ro	. If you currently receive oute delivery service
	[	Better	Just as Good	No Opinion	Worse
	If ves. p	elease explain: (()	o are i) ord m	intimite That he	1 rosivee (1)
	ORC	6-that	his Push Ada	the 10 l	mellink with
	04	0. 112	Baylday Illa	ne better	service
4.	For whic	h of the following do	you leave your community? (Chec	//	to obtain these
	services				
		Shopping			
	$\bowtie$	Personal needs			
	A	Banking			
		Employment			
	$\square$	Social needs	3		
	a	Thing O	our mail o	Ohich is C	murine
5.	Do you o	currently use local bu	sinesses in the community?	Comment of C	
		Yes No			
	If yes, wo	ould you continue to	use them if the Post Office is disco	ntinued?	· Ri
	Γ	Yes No	. Dwell	not stay	in Jupper
Name	e:She	ilus of	Thickory!	La Greringte Steadma	n) letge Chief
Addre	ess: 3 0	4 1	award	P.O.	Bax 5-1
5/ Telep	5 ohone: 4	136	7078		
Date:	: M	ay 12	- 2011		
	0 . (		, , , , , , , , , , , , , , , , , , , ,		
Pleas	se add any a plete this qu	additional comments estionnaire.	on a separate piece of paper and	attach it to this form. Thank you fo	r taking the time to
		think	ibis terriale	le you are	thenkery
as	bout	Chring	Post office	we all	thenkeing need its: who of hand len People
The	Us	mail	is gitting	a little o	uch of hand
by (	Olas.	in Ana	10101	4.// ( 11)	la Perole
	11 4	The party	J. acel	Thes, was	in July
Tille	a U	Um,			



DALE AND VIRGENE MORSE 2006 308TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



SCOTT R HANSEN 13838 120TH RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



### Postal Service Customer Questionnaire

1.	// January of the same of the									
	Pos	stal Services	Son	Weekly	Monthly	L Mult Never	once			
	a.	Buying Stamps								
	b.	Mailing Letters				Ø				
	c.	Mailing Parcels				, D				
	d.	Pick up Post Office box mail				Ø				
	e.	Pick up general delivery mail				W2				
	f.	Buying money orders								
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				P				
	h.	Sending Express Mail				A				
	i.	Buying stamp-collecting material				D				
	Oth	er Postal Services				/				
	a.	Entering permit mailings	YES	NO 🔯						
	b.	Resetting/using postage meter	YES	NO P						
	Nor	npostal Services								
	a.	Picking up government forms (such as tax forms)	YES	NO						
	b.	Using for school bus stop	YES	NO						
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO						
		If yes, please explain:	-							
	d.	Using public bulletin board	☐ YES	NO						
	e.	Other	YES	☐ NO						
		If yes, please explain:								
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?				
	YES NO									
		If yes, please explain:	Rome	1 Pos	tall	eco				
		won going to gue. Ditte sound	COHN	60 F)	t020L	0				
		V V								



	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			<del>0 =</del> 0
-				
For w	which of the following do	you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
Z	Shopping	Perrel		
Ø	Personal needs	Perry.		
	Banking	9		
	Employment			
	Social needs			
Deve	N			
Бо ус	Yes No	isinesses in the community?		
If yes	7	use them if the Post Office is disc	ontinued?	
	Yes ☐ No			
ne: 50	of R Har	rsen		
Iress:	1838 12	Oth		
ephone:	55-300	480-3747		
e: YM	0119	2011		
- 11	200			



SHERRY JONES 2106 340TH ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr. 22 Page Nbr. 25 A

2.



## Postal Service Customer Questionnaire

				9	
Po	stal Services	Daily	Weekly	Monthly Ne	ver
a.	Buying Stamps			Ø C	
b.	Mailing Letters				j
C.	Mailing Parcels				]
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				Ž.
f.	Buying money orders				Ś
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ī
h.	Sending Express Mail				_
i.	Buying stamp-collecting material				,
Oth	ner Postal Services	0.000		, ,_	4
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Noi	npostal Services	.—			
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:		Д.,,,		
d.	Using public bulletin board		~	The state of the s	_
<b>u</b> .		YES	∆\ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	ersonal needs?	
	g and a second second to the most well as the second secon	YES	Mig, or lor p ☐ NO	ersonal needs?	X.
	If yes, please explain;	/			
	I pass through Dawson + Woodwa	rdon	Way	towo	ĸK.
	,		/	0).	

# UNITED STATES POSTAL SERVICE.

3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?									
		☐ Bette	er	☐ Jus	t as Good			No Opinion		Worse
	If yes	, please exp	olain:							
	-									
4.	For wh	nich of the fo	ollowing do you	leave your	community?	(Check all tha	it appl	y.) Where do you go to o	btain th	nese
	Shopping Perry Des Moines									
	×	Personal	needs Pei	ryl	Desi	noine	>			
		Banking		11		-2				
	×	Employm	nent Wa	andu	sarc					
	X	Social ne	eds							-
5.		Yes [	se local busines No ontinue to use t				2			
	11 900,	Yes [		nem mule	rost Office is	s discontinued	ſ			
Nan	ne:	Sher	ry Ja	ones	>					
Add	ress: 2	106	340th	St.						
Tele	phone:	515-	436-	7043	3					
Date	:5-	14-11	/							



LORI DEMOSS 2482 250TH ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			$\leq$	
b.	Mailing Letters	$\square$			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				M
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\square$	
h.	Sending Express Mail			$\boxtimes$	
í.	Buying stamp-collecting material	П	П		X
Oth	ner Postal Services				1-24
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	<b>⋈</b> NO		
Noi	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	🛛 ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	Пио		
	If yes, please explain:	Ogalo	, wo	odeva	vd
		4	# n		

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 26 B



3. P	ost Office	carrier delivery, box service or g e to your curren	eneral delivery	change to your deliverservice, complete the	very service — is section. How	proceed to question 4 do you think carrier r	4. If you currently receive route delivery service
	1	Better		Just as Good		No Opinion	Worse
	If yes, p	olease explain:					
4.	For which services		g do you leave	your community? (Cl	neck all that ap	ply.) Where do you go	to obtain these
	$\boxtimes$	Shopping					
	Ø	Personal need	3				A THE REPORT OF THE PARTY OF TH
		Banking					
	$\boxtimes$	Employment					
	Ø	Social needs					
5.	Do you o	currently use loc	al husinesses i	n the community?			
27.		✓ Yes 🔲 I		. and dominantly .			
	If yes, w	ould you continu	e to use them	if the Post Office is di	scontinued?		
		Yes 🔲 1	No				
Name:	Los	i Dun	SS				
Addres	ss: 2	42 2	5040	Ripply	TA		
Teleph	none:	3/5/ 3	70-08	226	75079		
Date:	5	116/11					



EAST GREENE SCHOOL PO BOX 290 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 27 A

2.



# **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	$\boxtimes$			
b.	Mailing Letters	$\times$			
C.	Mailing Parcels		$\times$		
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				
f.	Buying money orders				$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail			$\boxtimes$	
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ №		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				



3.	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive lost Office box service or general delivery service, complete this section. How do you think carrier route delivery service vill compare to your current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping N/A
	Personal needs N/A
	Banking N/A
	Employment N/A
	Social needs N/A
5.	Do you currently use local businesses in the community?    Yes   No   If yes, would you continue to use them if the Post Office is discontinued?   Yes   No
Add	ss: Box 290
Tele	none: 515 - 436-7721
Dat	5 3 1
	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to ete this questionnaire.
	Je are a School " feel we need the
	le are a School & feel we need the Post Office in our town. We use our
	Post obside daily!



MARY SCHMIDT PO BOX 165 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters		V		
C.	Mailing Parcels			I	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				T
h.	Sending Express Mail				B
i.	Buying stamp-collecting material				
Oth	er Postal Services				V
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services		V _		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	TY YES	Пио		
e.	Other	☐ YES	TELNO		
	If yes, please explain:	——————————————————————————————————————	1,2 110		
Do	you pass another Post Office during business hours while traveling to or from wo	rk or shopp	ing or for n	areonal na	ndo2
		200		ersonal nee	eus?
	If yes, please explain:	YES	Пио		



J.	If you have carrier delivery, there Post Office box service or genera will compare to your current servi	i delivery service, complete this	y service — proceed to question 4 section. How do you think carrier r	I. If you currently receive oute delivery service
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	X			
4.	For which of the following do y services?	ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping Per	-r4		
	Personal needs	erry		
	Banking	•		
	Employment			
	Social needs D	erry		
		1		
5.	Do you currently use local busi	nesses in the community?		
	Yes No			
	If yes, would you continue to us	se them if the Post Office is disco	ntinued?	
	Yes No			
Name	mary S	chmidt		G The second sec
Addre	ess: POBO	x/65, Ri	ppey, Fai	50235
Telep	phone:	¥	<b>V V</b>	
Date:	5-13-1	/		



JESSICA ALLEN PO BOX 45 RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 29 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		X		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	1/201			
e.	Pick up general delivery mail	) <u>M</u>			
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				M
Oth	er Postal Services			,	18-47
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	☐ YES	Пио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	М МО		
b.	Using for school bus stop	YES	ри 🛱		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO		
	If yes, please explain:		7/		
d.	Using public bulletin board	YES	Пио		
e.	Other	YES	NO.		
	If yes, please explain:		PLINO		
Doy		ork, or shopp	ing, or for p	ersonal ne	eds?
		T YES	M NO		
	If yes, please explain:		- NO		



3.	If you have carrier delivery, to Post Office box service or gowill compare to your current	there will be no change to your deliver eneral delivery service, complete this s service?	y service — proceed to question section. How do you think carrier	4. If you currently receive route delivery service
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			7
4.	For which of the following services?	do you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping	Des Maine	. Ames	
	Personal needs	Des morins	Ames	Advantage of the second of the
	Banking		,	
	Employment	AMA		
	Social needs			
5.	Do you currently use loca	I businesses in the community?		
9350	Yes No			
	If yes, would you continue	to use them if the Post Office is disco	ntinued?	
	Yes No			
Nam	e: JISMA F	HIED		9
Addr	ress: 404 3od	8 polox 45		
Tele	phone:	*		
Date	: 5.14.1)			



HARVE AND JOYCE RICE PO BOX 163 RIPPEY, IA 50235

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 30 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	5		П	П
C.	Mailing Parcels			W	П
d.	Pick up Post Office box mail			П	П
e.	Pick up general delivery mail	14			
f.	Buying money orders		П	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				H
h.	Sending Express Mail				<u>G</u>
i.	Buying stamp-collecting material		П	П	TH
Oth	er Postal Services	.,,			
a.	Entering permit mailings	YES	Y NO		
b.	Resetting/using postage meter	YES	L NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	L NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	☐ YES	Пио		
	If yes, please explain:		W		
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nec	de?
	and the state of t	YES	NO NO	Jonai nee	
	If yes, please explain:		IN NO		



٠.	If you have carrier de Post Office box serv will compare to your	ce of defleral delivery s	change to your delivery serv service, complete this section	ice — proceed to question 4. I n. How do you think carrier rou	f you currently receive te delivery service
	Bette	er <u>v</u>	Just as Good	No Opinion	Worse
	If yes, please ex	plain:		3	
4.	For which of the for services?	ollowing do you leave y	our community? (Check all the	nat apply.) Where do you go to	o obtain these
	Shoppin	9 Reny	- Deflesson	Jour	
	Persona	I needs doctor	- dertest-/	anex - Jeff	laron
	Banking	Rippey	, 0	0-70	)
	Employn	nent none	retered		
	Social ne	eds Perry	Desnoines	anex Boor	~
		0			
5.		se local businesses in	the community?		
	Yes	<del></del>			
		continue to use them if t	the Post Office is discontinue	ed?	
	Yes	No			
Name	: Har	we + Jos	re Rici		H
Addre	ess: 4047	Jenlicks	st Box 1	63 Rippey	6
Telep	hone: (5/5)	436-778	74	11	
Date:	5-1-	2-//			



DEB AND RANDY VODENIK PO BOX 185 RIPPEY, IA 50235

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnja



# **Postal Service Customer Questionnaire**

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps		Ø			
	b.	Mailing Letters		$\neg \Box$			
	C.	Mailing Parcels			Ø		
	d.	Pick up Post Office box mail	Ø,				
	e.	Pick up general delivery mail	Ø				
	f.	Buying money orders			Ø		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø		
	h.	Sending Express Mail			g		
	i.	Buying stamp-collecting material					
	Oth	er Postal Services		920			
	a.	Entering permit mailings	YES	☐ NO			
	b.	Resetting/using postage meter	YES	NO			
	Non	postal Services					
	a.	Picking up government forms (such as tax forms)	YES	☑ NO			
	b.	Using for school bus stop	YES	NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
		If yes, please explain:	***************************************				
	d.	Using public bulletin board	YES	□ NO			
	e.	Other	YES	☐ NO			
		of City Council Agendos & Meetry Minutes one of	osta on	the ast	office	bulletin bo	c-
2.		ou pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?	
	(	which I read monthly,	YES	NO			
		If yes, please explain:	-				



3.	Post Office	e box	rier delivery, there wil x service or general do your current service	elivery	change to your delive service, complete this	ery service — p section. How	proceed to question 4 do you think carrier r	4. If you curr oute deliver	rently receive y service
			Better		Just as Good		No Opinion		Worse
	If yes	, plea	se explain:						
4.	For wh	ich o	f the following do you	leave	your community? (Che	ck all that app	ly.) Where do you go	o to obtain th	nese
		Sh	opping - go to	Pu	my or DSm				
		Pe			eng a DSm				
		Ва	nking		J				
	Ø	Em	nployment - We	wi	ck in Permy 1	പം			
		So	cial needs						
5.	Do you	curre	ently use local busine	sses i	the community?				
		1	Yes No						
	If yes,	would	200	them i	f the Post Office is disc	continued?			
			Yes No						
Nam	e: -	Del	b+ Randy V	<u>0</u> 2e	rils			8	
Addr	ess: 1	2.0.	Box 185	-	Rippy				
Tele	ohone:	(61	5) 436-704						
Date		5	15/11						



DAVID E ROBERTS 45 300TH ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



#### Postal Service Customer Questionnaire

sometin Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** Mailing Letters X C. Mailing Parcels N Pick up Post Office box mail d. X Pick up general delivery mail X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured 7 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X i. Buying stamp-collecting material X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop | YES X NO Assisting senior citizens, persons with disabilities, etc. YES NO NO If yes, please explain: Using public bulletin board YES X NO Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
			The State of the S	
4. For w		you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
K	Shopping			
凶	Personal needs			
应	Banking			
X	Employment	Riturel		
	Social needs			
5. Do yo	ou currently use local but Yes No	sinesses in the community?		
If yes		use them if the Post Office is disc	ontinued?	
	Yes No			
	David E	Roberts	_ ==	
Name:	Duota -	*		
Name: Address:	45 300	Street	Rippey I	ous 50235
		Roberts 5 treet - 4997 - 3	Reggey I cel 12pone 15-391-97	94



DEN AND DENISE JOHNSTON KEN-DEN TRUCKING

PO BOX 40 **RIPPEY, IA 50235** 

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		D		
C.	Mailing Parcels			П	A
d.	Pick up Post Office box mail	П	À	П	
e.	Pick up general delivery mail	П	N	П	
f.	Buying money orders	П			DX
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П	П	
h.	Sending Express Mail		П		D D
i.	Buying stamp-collecting material		П	П	, T
Oth	ner Postal Services		.—.		
a.	Entering permit mailings	YES	NO KE		
b.	Resetting/using postage meter	YES	A NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	D NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	₩ ио		
	If yes, please explain:	-	/ 1		



3.	Post Office	e carrier delivery, there will e box service or general de are to your current service?	be no change to your deliver livery service, complete this :	y service — proceed section. How do you t	to question 4. If yo hink carrier route o	lelivery service	
		Better	Just as Good	☐ No Op	inion	Worse	
4.	to	please explain: (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	()))	hume of work to DCBU work Id	0 0, ,	a week ir mail he + beng	
	$\boxtimes$	Shopping	and the second s				
	X	Personal needs					
		Banking					
		Employment					
	斉	Social needs					
5.		Yes No	sses in the community? them if the Post Office is disc	continued?			
		Yes No					
Naı	me:	Len & Doni	se John	stun	(Ken-	Don Truck	ing
Add	dress:	P.O. Box 4	O Ripp	ey la	500	35	-
Tel	ephone:	51503	14 6338				<b>-</b> ))
Da	to:	5-16-11					



MARILYN STAGG PO BOX 128 RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Han Susnja

PO Box 9998

2.



# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b.	Mailing Letters	$\times$			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				$\leq$
f.	Buying money orders			$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			$\boxtimes$	
i.	Buying stamp-collecting material		区		3
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	× NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	✓ YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain:				
	picking up their mail for them				
d.	Using public bulletin board	YES	ĭ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	ersonal ne	eds?
		YES	™g, criorp	2. 20. 10.	
	If yes, please explain:	Andrew Control of the			



<ol><li>Pc</li></ol>	ost Offic	e box	rier delivery, there will k service or general de o your current service?	livery s	change to your of ervice, complete	delivery service this section.	e — p How o	roceed to question 4. do you think carrier ro	. If you curr oute deliver	rently receive ry service
			Better		lust as Good			No Opinion	,KI	Worse
	If yes,	plea	se explain:							
	Yr									
4.	For wh	ich o	f the following do you	eave yo	our community?	(Check all that	at app	ly.) Where do you go	to obtain t	hese
	$\boxtimes$	Sh	popping Perry	Je.	r					
		Pe	ersonal needs							
	X	Ва	inking Perry,	Ja.	also.	banki	ny.	in my con	nn	ita
	X	En	nployment Rerry				0	J		1
		So	cial needs	J						
5.		$\boxtimes$	ently use local busines  Yes  No d you continue to use to				d?			
	20		· n = a +							
Vame:	1 M	ar	up stage	<del>J</del>						
Addres	s: 4	25	Howare	LQ	t ap	TIE	E	30K 128		
Γelepho	one:	15	4367	471						
Date:	5-	17	-2011							



HICKS

PO BOX 12 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 212 Page Nbr: 35 4



# **Postal Service Customer Questionnaire**

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		×	X	
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail	×			
	f.	Buying money orders			×	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material			X	
	Oth	ner Postal Services			(6 (2)	
	a.	Entering permit mailings	YES	NO K		
	b.	Resetting/using postage meter	YES	NO IX		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	MO MO		
	b.	Using for school bus stop	YES	MO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES .	□ №		
		If yes, please explain:	Open	ing doc	)C	
	d.	Using public bulletin board	YES	□ NO		-
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for n	ersonal ne	eds?
			YES	NO	5.55mar 115	.000.
		If yes, please explain:		/\		



3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
the are whil will get here too Late W
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Boone Sefferson
Personal needs Boone Ames Desmoines
Banking Riopey
Employment Perry a Boone
Social needs
5. Do you currently use local businesses in the community?
Yes No If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Name: HICKS
Address: P.O. Box 12
Telephone:
Date: 5-13-11



MARILYN HEATER 2034 U AVE **RIPPEY, IA 50235** 

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnjac

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			abla	
b.	Mailing Letters		$\square$		
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				$\boxtimes$
e.	Pick up general delivery mail				
f.	Buying money orders				$\mathbb{K}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	М Мо		
b.	Resetting/using postage meter	YES	М №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	М Мо		
b.	Using for school bus stop	YES	Ж ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ мо		
	If yes, please explain:				
	Name of the second seco				
d.	Using public bulletin board	YES	₩ ио		
e.	Other	YES	⊠ ио		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	М ио		
	If yes, please explain:				



3.	Post Offic	e carrier delivery, the e box service or gene are to your current se	eral delivery ser	vice, complete this	ery service — s section. How	do you think carrier	route deliver	y service
		Better	☐ Ju	st as Good		No Opinion		Worse
	If yes,	, please explain:						
4.	For wh	ich of the following d	o you leave you	ur community? (Ch	eck all that ap	ply.) Where do you s	go to obtain tl	nese
	$\boxtimes$	Shopping	D.V	<u>n</u> -				
		Personal needs	•					
		Banking						
		Employment						
		Social needs						
5.	*	u currently use local l			acception and 2			
	If yes,	would you continue	to use them if tr	ie Post Office is di	scontinued?			
Nan	ne:	Marily	m A	eater				
Add	lress;	2034	4. A	ve	Kip	pey. I	TA:	50235
Tele	ephone:	575-	436	, - 77	36.			
Dat	e: Z	5-13-	5011					



WADE D SOHM 2350 260TH ST RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Hean Susnja

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: 2.2 Page Nbr: 3.7.4

2.



# **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Z
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				Z
f.	Buying money orders	口			X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				$\boxtimes$
Oth	ner Postal Services				
a.	Entering permit mailings	YES	<b>⋈</b> NO		
b.	Resetting/using postage meter	YES	NO 🔯		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	<b>⊠</b> NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO 🔯		
	If yes, please explain:				
d.	Using public bulletin board	YES	<b>⋈</b> NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork or shoor	ning or for	personal ne	eds?
	you pass around your owned during sacriness heard while traveling to or hear wi	YES	NO	3013011a1 110	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	If yes, please explain:				
	I often pass by the Post Office in Gr	and Ju	nction		



	l.	Better		Just as Good		No Opinion	Worse
	If ves. p	lease explain:					
4.	For which services		ng do you leav	e your community? (Che	eck all that app	ly.) Where do you g	o to obtain these
	<b>X</b>	Shopping	Amos	or Des Moi	ulo e		
		Personal need		n Des nei	163		
	11		20				
		Banking	Jefferse	on			
	A	Employment	Near	Grand Ju	nction		
	X	Social needs	Ames	or Jeffe	rson		
5.	Do you o	currently use lo	cal businesses	in the community?			
	Ď	Yes 🗌	No				
				'' D 1055 ' '			
	If yes, w	ould you contin	ue to use ther	n if the Post Office is dis	continued?		
	: T	ould you contin		n if the Post Office is dis	continued?		
	: T	,		n if the Post Office is dis	continued?		
Name	5	Yes 🗌			continued?		
Name		Y Yes □	No Sohm	<b>\</b>		/~~~	-
<u>Name</u>		Y Yes □	No Sohm			50235	4
Addr	e: W	ade D	No Sohm 260th	St Rippey		50235	+
Addr		ade D	No Sohm 260th	<b>\</b>		50235	4
Addr	e: Wess: a	ade D	No Sohm 260th	St Rippey		50235	4
Addr Telep Date	ess: Sohone:	ves □ ade D 2350 712- 17-11	Sohn 260th 840-1	St Rippey 0006	, IA		
Addre Telep Date	ess: A chone:	ves □ ade D 2350 712- 17-11	Sohn 260th 840-1	St Rippey	, IA		
Addre Telep Date	ess: Sohone:  see add any plete this qu	Yes Dade D  2350  712-  17-11  additional complestionnaire.	So h m 260 th 840-0	St Rippey	, IA	his form. Thank you	for taking the time to
Addre Telep Date Please comp	ess: Sohone:  se add any plete this que  unde	Yes Dade D  2350  712-  17-11  additional compestionnaire.	Sohm Sohm REOTA 840-1	St Rippey  0006  parate piece of paper ar  Keeping t	, IA  and attach it to the Rip	his form. Thank you pey Post	for taking the time to
Address Date Please comp	ess: Sobone:  se add any plete this quantities quantiti	Yes Dade D  350  712-  17-11  additional compestionnaire.  Stand  nomical,	Sohm  260 th  840-1  ments on a se  that  but	St Rippey  0006  parate piece of paper ar  Keeping to	nd attach it to the Rio	nis form. Thank you pey Post nd that	for taking the time to  Office of
Address Date Please comp	ess: Sobone:  se add any plete this quantities quantiti	Yes Dade D  350  712-  17-11  additional compestionnaire.  Stand  nomical,	Sohm  260 th  840-1  ments on a se  that  but	St Rippey  0006  parate piece of paper ar  Keeping to	nd attach it to the Rio	nis form. Thank you pey Post nd that	for taking the time to  Office of
Address Addres	ess: Sohone:  se add any plete this quarter of your economy.	Yes Dade D  2350  712-  17-11  additional compestionnaire.  Stand  nomical,  will	Sohm  Sohm  Resonate  Resonate  Heat  be put	St Rippey  0006  parate piece of paper ar  Keeping t	nd attach it to the Rio	his form. Thank you pey Post nd that	for taking the time to  Office of  by closing



D THOMPSON 2264 295TH RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998

Jean Susnja

2.



## **Postal Service Customer Questionnaire**

a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?    YES   NO	Pos	tal Services	Daily	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	a.	Buying Stamps		$\Box_{/}$	M	
d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.   YES   NO  If yes, please explain:  d. Using public bulletin board   YES   YNO  lf yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?   YES   NO	b.	Mailing Letters		$\overline{\checkmark}$		
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	c.	Mailing Parcels			U	
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop  C. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board g. Other If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  If yes, please explain:	d.	Pick up Post Office box mail				V
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	e.	Pick up general delivery mail				
Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  I YES NO	f.	Buying money orders				4
i. Buying stamp-collecting material	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
Other Postal Services  a. Entering permit mailings	h.	Sending Express Mail				
a. Entering permit mailings	i.	Buying stamp-collecting material				IJ/
b. Resetting/using postage meter	Oth	er Postal Services				
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	a.	Entering permit mailings	YES	M NO		
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO	b.	Resetting/using postage meter	YES	MO F		
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	Nor	postal Services		/		
c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    YES   NO	a.	Picking up government forms (such as tax forms)	YES	NO/	/	
If yes, please explain:  d. Using public bulletin board	b.	Using for school bus stop	YES	IY NO		
d. Using public bulletin board	c.		YES	NO NO		
e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO		If yes, please explain:				
e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO						
If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Using public bulletin board	YES	NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	e.	Other	YES	☐ NO		
YES NO		If yes, please explain:				
YES NO	Dov	you pass another Post Office during business hours while traveling to or from wo	rk or shopp	ing or for n	ersonal no	ede?
If yes, please explain:	50,	ou pass another rest embe during business hours write traveling to or norm we	$\rightarrow$		ersonal ne	eusr
		If yes, please explain:				<del></del>

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 38 B



3. Po	st Offic	e carrier delivery, the e box service or gene are to your current se	re will be no change to your deliver ral delivery service, complete this s vice?	y service — proceed to question 4 section. How do you think carrier r	I. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:		Taking the State of the State o	
	-				
4.	For wh		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	Ø	Shopping			·
	Ø	Personal needs		padagita en en mentena-	11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
		Banking			
	ď	Employment			
		Social needs		un su	
5.	Do you	u currently use local b	usinesses in the community?		
	17 E-1900 7 F-1304	Yes No			
	If yes,	_/	use them if the Post Office is disc	ontinued?	
		Yes No			
Name:	I	Tho	mpson	190	
Addres	ss:	2264	295.4K		
Teleph	one:	436-743	33		
Date:	1	5-13-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SUSAN LANSMAN 2173 W AVE RIPPEY, IA 50235

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



# **Postal Service Customer Questionnaire**

		Postal Service Customer Questionnal	re				-71
1.	. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:						onally
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			$\square$		
	b.	Mailing Letters					
	C.	Mailing Parcels				_	
	d.	Pick up Post Office box mail				4	
	e.	Pick up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					ver
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material				/	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	☑ NO			
	b.	Resetting/using postage meter	YES	☑ NO			
	Nor	postal Services					
	a.	Picking up government forms (such as tax forms)	YES	☑ NO			
	b.	Using for school bus stop	YES	☑ NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO			
		If yes, please explain:	***************************************				
	d.	Using public bulletin board	YES	✓ NO			
	e.	Other	YES	☑ NO			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?	
			YES	□ №			
		If yes, please explain:					
		work in Jefferson					



Will Comp	are to your current service  Better	(2.50)	is Good	No Opinion	Worse
16		100,000			
ir yes	, please explain:				
4. For w		ou leave your c	ommunity? (Check a	ll that apply.) Where do you	go to obtain these
	Shopping Jeff.	erson	Perry		
	Banking Perry				
	Social needs				
If yes	, would you continue to t	ise them in the r	-ust Office is discont	indea :	
Name:	busan La	rsman			
Address:	1173 W au	e R	inney I	A 50235	7
	515 1131.		1 1 / 1		
Telephone:		1100			
Date: 5	1-16-11				
l-t- thi	- augotionnairo			ttach it to this form. Thank y	
W	owld use )	etterso	n before	Grand Jct.	DETTER
Se	rvice				



VELDA DEMASS 1950 V AVE RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about why the postmaster position was not filled. All management positions were frozen in anticipation of the reorganization efforts.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998



# Postal Service Customer Questionnaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		X		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	ĺ.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
			als an election	-inf	porocnol -	noods?
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for NO	personal r	ieeus (
		If yes, please explain:		250		



	ill compa	re to your current se	Just as Good	No Opinion	rier route delivery service  Worse
	If you	please explain:			
	ii yes,	рісазе ехріані.			
					8.73 8
4.	For whi service		do you leave your community? (Ch	neck all that apply.) Where do yo	ou go to obtain these
	W	Shopping	Perry on July	man De	Mairies
	$\square$	Personal needs	Pernandi	Muson de	Marnes
		Banking	- July in gy	- practice - C	
		Employment			
		Social needs			
5.	Do you	currently use local	businesses in the community?		
		Yes No			
	If yes,	would you continue	to use them if the Post Office is di	iscontinued?	
		Yes No	į.		0
Name	. 7	Goda De	Mass	also-Frien	us of Kippy
Addre	1	950 Vai	ue)	P.O. 52	~
Addre	333.	100	2/ - 7719		
Telep	ohone:	915-4	06-1111		
227 37		5-16-1	//		
Date:		5 10-1		100000000000000000000000000000000000000	
Pleas	se add an	y additional comme	ents on a separate piece of paper a	and attach it to this form. Thank	you for taking the time to
comp	olete this	questionnaire.	· G 6 Dune	tim is 8 miles	to from theppies
0	0 K	naw that	ours for	An Die. Thi	s from Reprice
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LAVERE AND BEVERLY DERRY 2228 Y AVE RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You asked why your Post Office was being discontinued while others were retained. Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: ? 2 Page Nbr: 41A

2.



# **Postal Service Customer Questionnaire**

Post	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		$\succeq$		
c.	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail				$\boxtimes$
e.	Pick up general delivery mail				$\geq$
f.	Buying money orders			$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				$\times$
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	YES	<u></u> NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	✓ NO		
b.	Using for school bus stop	YES	М №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				-
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
טט	you pass another took office dailing assured from the action of	YES	⊠ ио		
	If yes, please explain:				



.viii compe	are to your current se	:rvice?		route delivery service
	Better	Just as Good	No Opinion	Worse
If yes,	, please explain:			
	1			
For wh		lo you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
$\overline{\lambda}$		out of town for gr	ourus	
X	Personal needs	go ent of town for gr	Les Clothing	
	Banking	J 0 0	) V	
	Employment			
П	Social needs			
e:	LAVERE 1	AND BEVERLY D	ERRY	
ress:	2228 V	Ave - Rippe	ey	
phone:		36-7451		
<b>.</b>	5-14-11	/		
J				. for taking the time to
	any additional comme	ints on a separate piece of paper ar	nd attach it to this form. Thank you	for taking the time to
e: ase add a aplete this	any additional comme s questionnaire.	ents on a separate piece of paper ar	nd attach it to this form. Thank you	Tor taking the time to
ase add a	trinking	you are justing	y a big lord or	~ the
ase add a plete this	thinking all carries		y a big lood or	the to want



DALE AND VERGENE MORSE 2006 308TH ST RIPPEY, IA 50235

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Hean Susnja

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels			W	
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
f.	Buying money orders				I
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				白
h.	Sending Express Mail				
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	15 NO		
b.	Resetting/using postage meter	YES	I NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	Z NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	ZINO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	□ No		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	Z NO		
	If yes, please explain:				s s



3. Pc	st Office	e box	rier delivery, there will s service or general de your current service?	be no ivery	change to your delive service, complete this	ery service s section.	e — proceed to How do you thir	question 4. If you nk carrier route o	delivery service
			Better		Just as Good		☐ No Opini	ion	Worse
	If yes,	plea	se explain:						
4.	For wh		f the following do you l	eave	your community? (Ch	neck all tha	it apply.) Where	e do you go to o	btain these
		Sh	nopping						3(1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-
		Pe	ersonal needs						<u> </u>
		Ва	anking						
		Er	mployment rel	ir	ed)				
		So	ocial needs						
5.	Do you	100 000 000	rently use local busine	sses	in the community?				
	If yes,	woul	ld you continue to use	them					
			Yes No	Br	abably n	res	olmur	elv	
Name	: L	) ac	le & Ver	a	ne Mo	rse			
Addre	ss: Ø	0	06 30	8 10	a St.				
Telep	hone:	3	515 - 4	3	6-772	6			
Date:	W	7a	y 20,0	7.	011				
	/							8 1	\$10 S01 W 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1379407-50235 DOCKET NO. ITEM NO. PAGE I feel that closing the Post Office located at Reppey, Down would be a hardship on bar alder papulation. Even driving 8 miles is a hardship for some apeople. I live 4'2 miles further West and South of Reppey so my drive to Grand Junation would have 32 miles more. Small communities are trying to keep residents in their towns and even one less service could drive them aff to larger communities, Ceaple Generate Vincome by way of local Sales takes and Country property take. Some state sale tages and gasoline toyes. Serap City, etc do not have to drive 8-10 miles for service. Thank you



MERLE AND KATHY JACKSON PO BOX 226 COLESBURG, IA 52035

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Han Susnja

PO Box 9998

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			4	
b.	Mailing Letters			2	
c.	Mailing Parcels			W	
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail				四
f.	Buying money orders			in	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				U
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	1 NO		
Nor	postal Services		2		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:	×			
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	W NO		
	If yes, please explain:				
Do		ork or shoor	oing or for	nersonal na	ends?
50	you pass another it ost office during business flours write traveling to or from we	YES	NO	Jorgoniai He	.503:
	If yes, please explain:	X====	N-25		
	80 00-000				



Γ	Better	Just as Good	No Opinion	Worse
If yes, p	lease explain:			
		<del></del>		
For which services?	n of the following d	o you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
M	Shopping Pe	my kleerson	Brong amo	Destruc
Z	Personal needs	Derry Jakerson	Boons Orman	Dos mois
	Banking	10000	) )	= =
W	Employment D	ever		
	Social needs	rry Jefferson	Boone	vile to a second
Do you c	urrently use local b	usinesses in the community?		
	Yes No			
If yes, wo		o use them if the Post Office is disc	ontinued?	
1	Yes No			
ne: <i>MW</i>	re Jac	Son + Kathy	Jackson.	選
ress: 10	8 Perci	in Strang	226	
phone: 4	36-823	7 (515)		
· ma	1/2	681		
: MQ	7/10, a	<u>V I / </u>		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To whom it may concern, I will be so sad to see the Post office close here. I red it story open . I am handraged, & don't dive I wouldn't haveany way to get stamps, mail letters go to the Port office, get my mail if it closed or moved somewhere else. Please, don't close it I hope you will consider this, to hope I make a difference! Sinclrely Kathyfodson



RIPPEY PUBLIC LIBRARY 306 MAIN ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr 22 Page Nbr 44 A

2.



## **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\square$	
b.	Mailing Letters		$\square$		
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	$\square$			
e.	Pick up general delivery mail				V
f.	Buying money orders				$\leq$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			V	
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	V NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO	7 <del>-72 (  </del>	
e.	Other	YES	NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for n	ersonal ne	eds?
		YES			
	If yes, please explain: We are at least 10 miks from the near	est Dusi	office	and a	Joulel
	we are at least 10 miles from the near that be able to use another's service in the time hours!	frame	your c	Hier(1)	brury)



3.	If you have carrier delivery, the Post Office box service or gene will compare to your current se	re will be no change to your delivery eral delivery service, complete this sirvice?	r service — proceed to question 4. ection. How do you think carrier ro	oute delivery service					
	Better	Just as Good	No Opinion	Worse					
	and would Not be a	be library receives be ble to provide this Service to Carrier de livery time	a to patrons IN a time!	4 Matter. Our hour					
4.	For which of the following d services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these					
	Shopping - locally for Gas								
	D. D	rescriptions in Perry							
	Banking local	banking - across the	street from library						
	Employment 100	lal - librarian							
	Social needs   6 (	ad - Church + clubs							
5.	Do you currently use local b	ousinesses in the community?							
	✓ Yes ☐ No								
	,	o use them if the Post Office is disco	ontinued?						
	but I would be	ninducient!							
Nai	me: Rippey Pub	lic Library-Toni I	Roberts-director	30					
Add	dress: 306 Main St	rest, Rippy, IA	50235						
Tel	ephone: 5/5 - 436-	1714							
Da	te: 5-/8-//	7							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**DENNIS ULRICH** 2121 TERRACE AVE RIPPEY, IA 50235

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: 72 Page Nbr: 45 A

2.



## **Postal Service Customer Questionnaire**

Postal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters		M		
c.	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				M
f.	Buying money orders				云
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			A	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				Q
Oth	er Postal Services				N
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	M NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠_NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	/ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for n	ersonal ne	eds?
		200	₩ мо		
	If yes, please explain:				



3. Po	st Office bo		elivery service, compl	ete this section. How do you thi		
		Better	Just as Good	No Opin	ion 🗐	Worse
	If yes, ple	ase explain: MAL	is albem	DETUERED PO	MIDDLE	40
4.	services?	of the following do you hopping	leave your communit	y? (Check all that apply.) Where	e do you go to obtai	n these
	Q P	ersonal needs	1 2			
	I B	anking U				
	U E	mployment				
	I s	ocial needs	NES+08	s moinss		
5.	Do you cur	rently use local busines	sses in the communit	y?		
	If yes, wou	ld you continue to use	them if the Post Office	e is discontinued?		
	de la companya della companya della companya de la companya della	Yes No				
Name:	DE	NNIS L	LLRICH	2		
Addres	is: Z(	21 TER	RACE.	Ave Ripe	~ D.	
Teleph	one: 5	5 480	6177	<i>y</i> 0	)	
Date:	5-	12-11	4			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARILYN R GOHN PO BOX 32 RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
 You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Sumjar

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	Postal Services		Weekly	Monthly	Neve
a.	Buying Stamps			$\times$	
b.	Mailing Letters			$\boxtimes$	
c.	Mailing Parcels				
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
į.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	Пио		
e.	Other	YES	.— ∏ NO		
	If yes, please explain:				
Dov		ork or shopp	ing or for p	erconal na	ode?
		YES	Mg, or lor p	CISCIIAI IIE	eua r
	If yes, please explain:		I⊠ NO		



3. P	ost Offic	re carrier delivery, ther be box service or gener are to your current ser	ral delivery service, complete thi	ery service — proceed to question 4 s section. How do you think carrier re	. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
				18.7	
4.	For wh	nich of the following do	you leave your community? (Ch	eck all that apply.) Where do you go	to obtain these
		Shopping	Permy on	Jollenson	
		Personal needs	Perry		
		Banking	Rippey		
		Employment	Retired		
	$\boxtimes$	Social needs	Perry		
5.	- 655 - 11760 - 11760	Yes No	use them if the Post Office is dis		
Name	•	Marilyn	R. Gohn		9
Addre	ss:	605 5.	and St.	P.O. Box 32	Rippey, 50235
Telepl	none:	5/5-43	6-7664		IA.
Date:		May 1	2th, 2011		
Ou	ete this o	nuly has	lived in Repper	oner 30 yrs. Que or grandchildren urry much a regit service or tant to us or or	r daughter
A	L -10 - 1	I * TOTAL PARTY PA	TORRESON DOMESTICATION OF	s, Brushakers & tant part of our of They are fam	



LLOYD A SMITH PO BOX 135 RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Pos	tal Services	Daller	W/1-h	The same to	■ ■ SALIVE AND
a.	Buying Stamps	Daily	Weekly	Monthly	Never
٠.	buying clamps			120	
b.	Mailing Letters		Ø		
C.	Mailing Parcels				2
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	X			
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material  er Postal Services  Never hrowhad J  Want		口		
Oth	er Postal Services Want				
a.	Entering permit mailings	YES	™ NO		
b.	Resetting/using postage meter	YES	₽ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	Д №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	MO IX		
	If yes, please explain: flam one				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	✓ NO		
	If yes, please explain:				<del></del>
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs					eds?
		YES	NO		
	If yes, please explain:		~		



	Better		Just as Good		No Opinion	Worse
	If yes, please explain	ı:				
	For which of the follow	vina do vou leave	your community? (Che	eck all that app	alv.) Where do you g	go to obtain these
4.	services?	willig do you leave	your community. (one			
	Shopping			LILENSON WORKS		
	Personal ne	eds				
	Banking					
	Employmen	t				
	Social need	s				
5.	Do you currently use		in the community?			
	Yes  _			aantinund?		
	If yes, would you cor	•	n if the Post Office is dis	continuea?		
	X Yes L	] No				
Nam	e: 1/0Y/	D #	SMIT	H		in .
Addr	BOX	13 5				17 - 17 - 17 - 18 - 18 - 18 - 18 - 18 -
	510	5 4	36 8	26.	5	
i ele	phone: //					
Date	=5/1	////				
						for taking the time to
Plea	ase add any additional c plete this questionnaire	omments on a se	parate piece of paper a	nd attach it to	this form. Thank yo	n for taking the time to
1	U I MOVE	O HERE	(AT 405 How	PROST	APTZW	) I Notice
F	N A RECEI	VINC M	1Aih Witi	4 APT	DE ON	it, I Noti
VI	75 112 -21	TERAT	THE MI	STAK	EANAS	REHOW T.
E	POSTIMA	161101				SKE HOW T
1 y	51	10 m m	20 M.	NO	AS LONG	: As I with
7	TOLD ME I	VOTNI	EVEN MI	100	S. S. Service St. No.	AS I WHS
		112/14/	4,			CARD HADE

DOCKETNO. 1379407-50235
TTEM NO. 47C

ONE BY UPS WITH THE ZE ADDRÉSS ON ;+ THEY COULD NOT DELIVER IT BECAUSE THERE WAS NO ONE THERE AT DE WAS NO ONE THERE AT DE SO BECAUSE OF ONE STUFF PCORLAX) POST MASTER SO BECAUSE OF ONE STUFF PCORLAX) POST MASTER I WAS WITHOUT A CREDIT CARD FOR TWO MONTH I WAS WITHOUT A CREDIT CARD FOR TWO MONTH JAM STILL AT QW, NEVER AT QE



SHIRLEY JACOBS 1771 X AVE RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about a change in address. There will be no change in customer addresses for customer on rural delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

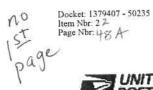
Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Hean Susnjav

PO Box 9998





3 P	ost Office	e carrier delivery, then e box service or gene are to your current ser	re will be no change to your deliver ral delivery service, complete this vice?	y service — proceed to question a section. How do you think carrier	If you currently receive route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	-				
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
	X	Shopping E	ther Ilforson	orterry Mo	storestire
		Personal needs	11 82	,, (	
		Banking			
		Employment	-		
		Social needs	ither Jelferso	- or Perry	
			011		
5.	Do yo		ousinesses in the community?		
		Yes No	to use them if the Post Office is dis	continued?	
	If yes,	Would you continue to Yes ☐ No	to use them in the rost office to als		
		M les   No			
Nam	e:	Shirley	Jacaks		
Addr	ess:	1771	x are Rips	rey	
Tele	phone:	515-4	136-7643	/	
Date	o: 🛫	5/13/	11/		
Plea	ise add a	any additional comme s questionnaire.	nts on a separate piece of paper a	nd attach it to this form. Thank yo	ou for taking the time to
	2/10	ald has	te te loce Pa	staffice the	ix undestan
De	2200	the to	wow has ga	tten smalle	a oder the
4	ear	s. I wa	uld he soir	a 7 mi inst	tad or 3 /-
10	ast	Office	0	J	r over the
T.	Laur	ld mare	leng address	Change ?	



MARY MILLARD PO BOX 105 RIPPEY, IA 50235

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	¥	X		
c.	Mailing Parcels Sometimes			K	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail		*		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				$\Sigma$
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	М ио		
b.	Using for school bus stop	YES	№ МО		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ №		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal i	needs?
		X YES	□ №		
	lifyes, please explain: but none are in my direct path. None	There	are F	D. O. in	bigge
	but none are in my direct path. None of	re gen	erally	open 1	wher
	pass through. would be a complete inconvenience.				



3.	Post Office	carrier delivery, there box service or gener e to your current serv	<ul> <li>will be no change to your delivery al delivery service, complete this service?</li> </ul>	ection. How do you think carrier ro	ute delivery service
	1	Better	Just as Good	No Opinion	Worse .
	lfyes, p be al had	blease explain: 1 a ble to get s La P.O. Box	m not home duri tamps, send package since moving here 19	years ago. also P.O	e. I would did I have always · closs not charge
4.	For which services		you leave your community? (Chec	k all that apply.) where do you go	to obtain triese the boy
	EZ1	Shopping			
	区	Personal needs			
		Banking in	Rippey		
		Employment }	Rippey		
	冱	Social needs			
5.		Yes No	usinesses in the community?	ontinued?	
		Yes No			
N	ame:	mary	Millard		ti .
A	ddress:	Po Box	105 Rippery	1A 50235	· ·
<u>T</u> 6	elephone:	515-32	1-2460		
D	ate:	5-13-11			



DON AND ROXANNE BEAGLEY **PO BOX 77** RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1379407 - 50235 Item Nbr 22 Page Nbr 50 A

2.



# Postal Service Customer Questionnaire

Post	tal Services	Daily	Weekly	Monthly	Never/	
а.	Buying Stamps				M	
b.	Mailing Letters			V		
c.	Mailing Parcels		V			
d.	Pick up Post Office box mail	V				
e.	Pick up general delivery mail			口	V	
f.	Buying money orders				M,	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø/	
h.	Sending Express Mail				<b>I</b>	
i.	Buying stamp-collecting material				V	
Oth	er Postal Services		/			
a.	Entering permit mailings	YES	No K			
b.	Resetting/using postage meter	YES	NO I			
No	npostal Services		1			
a.	Picking up government forms (such as tax forms)	YES	NO			
b.	Using for school bus stop	YES	NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>▼</b> NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	NO			
e.	Other	YES	<b>▼</b> NO			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs						
Do	you pass another Post Office during business flours write diavoling to a memory	YES				
	If yes, please explain:					

Docket: 1379407 - 50235 Item Nbr: 2-2 Page Nbr: 50 B



3.	Post Office	e carrier delivery, the box service or ge are to your current	nere will be no change to your deliver neral delivery service, complete this service?	ry service — proceed to question 4. section. How do you think carrier ro	If you currently receive lute delivery service
		Better	Just as Good	No Opinion	☐ Worse
	If yes,	please explain:	he postales	HOLDREE S	2 FKOR
028	For whi	ich of the following	do you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
4.	service	Shopping		m Boore, a	NV
	V	Personal needs	Dr. Deile		
		Banking R	ippen		
		Employment	710		
		Social needs		70	
5.		Yes N	al businesses in the community?	ckie most	5
	If yes,	would you continu	e to use them if the Post Office is dis	continued?	
		Yes 1	10		
Na	ame: D	on + f	blance B	eagley	9
Ac	idress:	O Book	77 - 402	Zil St.	
Te	elephone:	515-	436-7790		
_	ate:	5-12	-11		



CITY OF RIPPEY PO BOX 230 RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the mailbox installation and maintenance. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations PO Box 9998



# Postal Service Customer Questionnaire

5	Please check the appropriate box to indicate whether you use the KIPPET Post Office for each of the following.							
	Pos	tal Services		Daily	Weekly	Monthly	Never	
	a.	Buying Stamps						
	b.	Mailing Letters		$\boxtimes$				
	c.	Mailing Parcels		X	M			
	d.	Pick up Post Office box mail		A				
	e.	Pick up general delivery mail 7.					X	
	f.	Buying money orders					<b>X</b>	
	g.	Obtaining special services, including Co Mail, Delivery Confirmation, or Signature	ertified Mail, Registered Mail, Insured re Confirmation				$\boxtimes$	
	h.	Sending Express Mail	once inawhile				$\boxtimes$	
	i.	Buying stamp-collecting material					$\boxtimes$	
	Oth	er Postal Services						
	a.	Entering permit mailings		YES	X NO			
	b.	Resetting/using postage meter		YES	М МО			
	No	npostal Services						
	a.	Picking up government forms (such as tax forms)		YES	<b>⊠</b> NO			
	b.	Using for school bus stop		YES	<b>⊠</b> NO			
	c.	Assisting senior citizens, persons with	disabilities, etc.	YES	NO 🔀			
		If yes, please explain:		-				
	d.	Using public bulletin board		X YES	NO	)		
	e.	Other		YES	S ⊠ NC	)		
		If yes, please explain:		-				
2.	Do	you pass another Post Office during bu	siness hours while traveling to or fron	n work, or sho	pping, or fo	r personal	needs?	
۷.				X YES	S 🗌 NO	)		
		If yes, please explain:		But,	Inque	ruse	other	- ,
		If yes, please explain:  Postoffices and the	y are never in my	direct p	ath.	There	area	Lowys
		postoffices in the big	towns, but not conver	nientfor i	me tou	ise.		
		As the City of Rippey	Clerk, myjobisinR	ippey. I	live i	A Ripp	ey.	7
		11 Hugat to trav	ip lb+miles round	trip To	mail)	pichu	PCity	mai)
		buy stamps etc. in	another town. Not	Conven	ient.			
		) = 1 (						



3.	Post Office	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive e box service or general delivery service, complete this section. How do you think carrier route delivery service are to your current service?
		☐ Better ☐ No Opinion ☐ Worse
	If yes,	please explain: City always have had Po Box at the Post Office. We have mail box at the city Clerx office.
	NO	mail box at the city Eler & office.
4.	For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	X	Shopping
	×	Personal needs
		Banking in Rippey
		Employment in Rippey
	$\boxtimes$	Social needs
5.		u currently use local businesses in the community?  Yes No  would you continue to use them if the Post Office is discontinued?  Yes No
N	ame:	City of Kippey
A	ddress:	Po Box 230 Kippey 1H
T	elephone:	515-436-7713
D	ate:	5-13-11



DORIS BROWN 2052 144 DIAGONAL RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: 22 Page Nbr: 5 2 A



### Postal Service Customer Questionnaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps		M		
	b.	Mailing Letters	M			
	c.	Mailing Parcels		$\boxtimes$		
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders		$\boxtimes$		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail			$\boxtimes$	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	□ №		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		0.00
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal	needs?
۷.	DO	you pass another took office daming a series and a series	YES	M NO		
		If yes, please explain:				



		re to your current service?      Just as Good		No Opinion	Worse
Ĭ	fvos	please explain:			
1	ı yes,	рісазе ехріат.			
	or whi ervice	ich of the following do you leave your community? (Check all t s?	that app	ly.) Where do you go	o to obtain these
J	M	Shopping Perru			
Γ		Personal needs		2150	s ## 15 #= 1
		Banking		Ham y	on thought about -
1		Employment		There are different	how have
		Social needs		The second secon	much men man man
		u currently use local businesses in the community?  Yes No  would you continue to use them if the Post Office is discontinuously.	ued'	to Hay to	to hire a local public for the open - and was an end town - bu med
1	r yes,	Yes No		this Off	(e,
Name:		Doris Brown			
Address	s:	2052 144 Diagonal Rippey	E	a. 50235	
Talanha	.no:				
Telepho	116.				
Date:					
Please complet	add ai	ny additional comments on a separate piece of paper and atta questionnaire.			
		I think our town deserves to have a p Cur town has a good strong bank and a fairly new action you would be doing a gre to all of our communication	chu	ech	
		you would be doing to	ty in	y closing this C,	13



THOMAS AND JOANNE BROWN PO BOX 38 RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998

Docket: 1379407 - 50235 Item Nbr: 2-2 Page Nbr: 5-3-A

2.



#### **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	×			
C.	Mailing Parcels when needle	d□			
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail	$\boxtimes$			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	$\boxtimes$			
h.	Sending Express Mail				
i.	Buying stamp-collecting material				$\bowtie$
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🔀		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain:	Led	/		
d.	Using public bulletin board	X YES	□ №		
e.	Other	X YES	☐ NO		
	If yes, please explain: Lebrary & council meetin	21-6	ere 1	ROST	ted
Do	you pass another Post Office during business hours while traveling to or from we	rk, or shopp	oing, or for p	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				



3.	Post Office	we carrier delivery, there will be no change to your delivery service — proceed to question are box service or general delivery service, complete this section. How do you think carrier are to your current service?	
		Better Just as Good No Opinion	₩ Worse
	If yes,	, please explain: We get 10,000 6 12,000	of
	n	nail order modicine to yea	h
4.	For whi	nich of the following do you leave your community? (Check all that apply.) Where do you ges?	o to obtain these
	X	Shopping Perry or Jefferson	
	$\boxtimes$	Personal needs gevery & Des moiner f	or Doctors
	X	Banking Servey	
		Employment none	
	$\boxtimes$	Social needs Gerry	
5.	Do you	u currently use local businesses in the community?	
		Yes No	
	If yes, v	would you continue to use them if the Post Office is discontinued?	
		Yes No	
Nar	ne: Z	homas & Joanne Brown	3 3
Ado	Iress: Z	04 Carturight POBOL 38 A	Cippey, IH
Tele	ephone:	515-436-8042	
Dat	e: 5	-25-11	



THOMAS AND JOANNE BROWN PO BOX 35 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern for loss of community identity. The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnja

PO Box 9998



REV PAUL BURROW/RIPPEY UNITED METHODIST CHURCH

PO BOX 286 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR Manager, Post Office Operations

PO Box 9998 Cedar Rapids, Iowa, 52406-9998 Docket: 1379407 - 50235 Item Nbr: 2-7 Page Nbr: 55 A

2.



#### **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\times$ 1	
b.	Mailing Letters		X		
c.	Mailing Parcels			Ż	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				X
f.	Buying money orders			$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	Г №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp		personal n	eeds?
	762 B B B		YZI NO		
	If yes, please explain:				



3.	Post Office	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive box service or general delivery service, complete this section. How do you think carrier route delivery service are to your current service?
	22	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes	please explain: It will be wise because I will hore to
	1 minutes	Wel to Corand Junction for Posted Aloues or Wait
		the day to get them met.
4.	service	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	$\bowtie$	Shopping
	$\boxtimes$	Personal needs
		Banking
		Employment
	$\bowtie$	Social needs
5.		currently use local businesses in the community?  Yes No  would you continue to use them if the Post Office is discontinued?  Yes No
Nar	ne: R	er. Paul Burrow / Rippey United Methodist
Ado	Iress:	P.O. Box 286
Tele	ephone:	515-436-7731
Dat	e: 5	-24-11



DALE AND NANCY HANANMAN 1956 U AVE RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

Jean Susnjav

PO Box 9998



# **Postal Service Customer Questionnaire**

	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps		$\geq$		
	b.	Mailing Letters 304 x a week				
	c.	Mailing Parcels			M	
	d.	Pick up Post Office box mail				
	e. /	Pick up general delivery mail We and on a musal words				<b>X</b>
	f.	Buying money orders			$\boxtimes$	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				35
	a.	Entering permit mailings	YES	⊠ ио		
	b.	Resetting/using postage meter	YES	☑ NO		
	Non	postal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	(such as tax forms) Using for school bus stop (school bus hows)	YES	⊠ №		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board (Important place for comments mosses	YES	☐ NO		
	e.	Other	YES	≥ NO		
		If yes, please explain: The Post office provides a place for people to the	lh ma	Small	Eur.	
2.	Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		Coccasindly-nas.	YES	M MO		
		If yes, please explain: ma regular basis				

# UNITED STATES POSTAL SERVICE.

		Better	Just as Go			o Opinion	Worse
<u>!</u>	If yes,	please explain:	jve have	nural	canie	delivery.	
4. F	or whi	ch of the following o	do you leave your commu	inity? (Check	all that apply.)	Where do you go to	obtain these
		C1	comments +	necely	lown		
[		Personal needs	11				
[.		Banking Suin	menty				-
Γ.		Employment					
[		Social needs &	1 comments + ne	erely			
	yes, w      eule	Yes No No Yould you continue to Yes No No	to use them if the Post Of whe well continued for series	the add	inued?  Le bread  Limal Tu	burner, bresse	ut it will be torn & rendents.
ddress:	19	56 Ua	v. Rynez,	IA SO	235		-
elephon	e:						<del></del>
ate:			=				
omplete	this ai	lestionnaire	for your it needs of the				(272)

DOCKET NO. ITEM NO. PAGE 137 9407-50235 22 56 C

1956 U Avenue Rippey, IA 50235 May 17, 2011

Jean Susnjar, Manager, Post Office Operations PO Box 9998 Cedar Rapids, IA 52406-9998

Angie Greene, Post Office Review Investigator PO Box 9998 Cedar Rapids, IA 52401-9998

Dear Ms. Susnjar and Ms. Greene:

We are responding to your recent letter regarding the possible closing of the Rippey, IA post office and the upcoming community meeting . The proposed change to close the building and provide a rural route delivery to all in the 50235 zip code would cause an extreme hardship on those using the services at the local post office and those living in Rippey and the surrounding area. We use the local post office regularly for services including purchasing stamps, mailing packages, and express mail. We do not travel to Grand Junction on a regular basis so this would be a problem for us. The process of mailing packages with the carrier and other services would be cumbersome and inconvenient with the need to estimate the cost of packages and leaving cash or checks in the post office box. This could result in less use of the postal service and more use of other carrier services.

With 27 businesses and organizations using the post office for their postal service needs, this is a significant number and certainly more than nearby post offices serving a smaller population area with a post master. The two banks, school, other local businesses and the church in town do use the post office regularly. The Post Office is a key location for official notices and other community information to be posted. It also provides a place for residents to learn needed information from the postal employees and others in the area. This is extremely important in smaller communities.

In your explanation of the possible reasons for closing, there is no mention of the serious financial straits of the U.S. Postal Service as a key cause in the move for closing local post offices and the need for changes in federal legislation to allow more flexibility to relieve some of the financial pressure. This is beyond the control of small communities who for the most part have supported their local post offices.

The proposed closings represent a harsh blow to small towns and the surrounding residents at a time when many are struggling with other economic stresses. The Post Office represents a means to encourage businesses and residents to locate in the area which would increase post office use. We feel the critical need to make this point to the Postal Service and hope that this will be a factor in keeping the post offices open.

We have supported our local post office over the years as has the entire community. We feel strongly that the Postal Service should consider the serious consequences for small communities if the proposed closings are enacted.

Sincerely,

Dale and Nancy Hanaman

Ede + Nancy Humanian



DALE AND NANCY HANAMAN 1956 U AVE RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety information. The administrative Post Office may have a public bulletin board which may be used to post the same
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
  case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
  investigate the feasibility of providing service by alternate means.
- You stated that the Post Office customers would lose their appeal rights with a CPO. The Postal Service is suffering from a loss
  of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers
  switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in
  response to the declining economy.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998



CONNIE ADES 105 CARTWRIGHT ST RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and and money order sales.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
  available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
  require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
  convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
  usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	$\square$			
C.	Mailing Parcels On Occasion				
d.	Pick up Post Office box mail	$\boxtimes$			
0.	Pick up general dolivery mail	$\supset$			
f.	Buying money orders on occo soot				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
L	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	☐ YES	☑ NO		
Non	postal Services	,—			
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: help elders in gainly get Their moul	as they	one. I	Dusct	- Oimi
d.	Using public bulletin board	YES	☐ NO		001101
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for n	ersonal ne	eds?
		YES		Croonal ne	sus:
	If yes, please explain:		INO NO		
		nat :			
a.	deer to door carrier. So where the per tings carrier. So where the per tings cage for Bippey? It's nice the at the counter to help why is socies top face to face communication? So	ant in	and	wendl	iy rej



3. F	ost Offic	re carrier delivery, the se box service or ger are to your current s	neral delivery service, complete th	very service — proceed to question 4 is section. How do you think carrier r	i. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
4.	For wh	ich of the following o	do you leave your community? (Cl	neck all that apply.) Where do you go	to obtain these
		Shopping	Perpy moceries	Boene-Walmarit	
		Personal needs	Boone Walmart		
		Banking			
		Employment	Stay Jome M	om!	
		Social needs P	U. great place to		in housen't
			all winter!	TO TO TO	a delia.
5.	Do you	currently use local I	businesses in the community?		
		Yes No			
	If yes, v	would you continue t	to use them if the Post Office is di	scontinued?	
	1	Yes No			
Name:	. (	bour a	nni Ades		
Addres	ss:	105 Cartu	night St Rip	pey 50235	
Teleph	(5/5 none:	930.767	13		
Date:	, Z	5-17-11			
Jaic.		. / //			
Please	e add any ete this q	/ additional commen uestionnaire.	ts on a separate piece of paper a	nd attach it to this form. Thank you fo	or taking the time to
R	) - LIDER	il does it.	have much dor	godlening 4000	
	nAAir	1171" Sul	TIKIN DA AID	two Sounds. The -	DOIT
	10000	" A DO DO DON'T	DEMINE 40 + Cake &	Ked for a with the	QU
		re coll	V 100 100 100 100 100 100 100 100 100 10	LE BURY VII DE ME	V. V. V.
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		THE STORY OF BUILDING	1 1/1/2 2 2/2/ / /2014	201 MARCHE 200 M 44 M	GLER VENDON
U	soulo	have to o	have Just 10 ge	I where moul. I all we show that I he y	O D I I I
- 0	there	au e L	xy Deller . Lun	ex most use the x	1.0. gugan +



DORIS HOLZ 2356 250TH ST RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. There will be no change in customer addresses who are on rural delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Docket: 1370407 - 50235 Item Nbr: 22 Page Nbr: 59 A

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters all defends				
C.	Buying Stamps  Mailing Letters  Mailing Parcels  Done this a Number of Times for my Pick up Post Office box mail  Pick up general delivery mail  Nephew w Ho tras				W
d.	Pick up Post Office box mail Nephew W Ho has				
e.	Pick up general delivery mail  Suying money orders  1 11/ed With  Ast yer	91-			
f.	Buying money orders				À
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail Where necessary			Ø	
i.	Buying stamp-collecting material when needed				Kĺ
Oth	er Postal Services			,	
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	₪ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	Д ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:		121		
d.	Using public bulletin board	YES	NO NO		-
e.	Other	☐ YES	□ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		☐ YES	□ NO		
	If yes, please explain: I'm retired.				
	The state of the s				



3. I	Post Offic	ve carrier delivery, to be box service or ge are to your current	eneral delivery service,	to your delivery se complete this sect	rvice — proceed to questio ion. How do you think carrie	n 4. If you currently receive er route delivery service
		Better	Just as	Good	No Opinion	Worse
	If yes	, please explain:	I assume	itwo	ill be abou	t the Same,
		it an old	lage it i	so ha	rd to along	ge.
50 <b>4</b> 0	For wh	nich of the following	do vou leave vour con	nmunity? (Check a	I that apply.) Where do you	an to obtain these
4.	service	es?			. and apply, vinolo do you	go to obtain triese
		Shopping			160	
		Personal needs				
	X	Banking	I'll mes	s gotling	stamps & In	aclera ulan I
		Employment	frame to g	o to the	Canto Ju	vill not change
		Social needs	T how an	in her ox	" friends in	Richan
				0	1	77.9
5.	Do you	u currently use loca	businesses in the con	nmunity?	2 & Have	friends & I
	12	Yes No	only th		Post O	ffice a die
	it yes,	Would you continue	to use them if the Pos	t Office is discontir	jued? I get 1	my feel &
				for	furnace.	from ryping
Name	ı. 6	Dorio	Holy			
Addre	ess:	2356 3	250 Eh S	Et. 4	rppey, four	a 50235-
Telep	hone:	515-7	38-24	72	5 0	1053
Date:	-5	112/11	5/12/11	/		
Pleas	e add an lete this o	y additional comme questionnaire.	ents on a separate piec	e of paper and atta	ch it to this form. Thank you	u for taking the time to
C	I w	ould R	are to Co	range.	my add	years oed . years oed . reuple & I ars it would too
the,	40	ople u	to Brie	er me	Jat 83.	years old.
12	/		Assiert	to 10	massy J.	reuple of of
It u	rel	se a	Joseph 1	they a	ver 68 ije	arx it would
read	して	he tho	ught.	10.6	Rasward.	too
ea	pr	ofect of	do not	Louis	0-00	
	ŧ	J				



MYRON AND MARALYNN RINKER PO BOX 125 RIPPEY, IA 50235

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
- You were concerned about obtaining services from the carrier. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	√			
b.	Mailing Letters	V			
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				1
f.	Buying money orders			$\vee$	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail			V	
i.	Buying stamp-collecting material			/	П
Oth	er Postal Services			-	( <del></del> :
a.	Entering permit mailings	✓ YES	□ №		
b.	Resetting/using postage meter	YES	✓ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	✓ YES	□ NO		
b.	Using for school bus stop	YES	✓ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	✓ YES	☐ NO		
	If yes, please explain:				
	Holging others got their mail - assistance with ou	rown			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain: Lions eye glass colloction box			1	
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
	If yes, please explain:	YES	₩ NO		



3. P	ost Office		eneral delivery	change to your deliv service, complete thi				If you currently receive ute delivery service
		Better		Just as Good		No Opi	nion	Worse
	If yes,	please explain:	Inconvier	nt!				
4.	For wh		g do you leave	your community? (Ch	heck all that	apply.) Whe	re do you go t	o obtain these
	V	Shopping	Perry					
		Personal need	/					
		Banking						
		Employment						
		Social needs						
5.	Do you			n the community?				
	10	Yes			p we w	27		
	If yes,			if the Post Office is di	iscontinued'	?		
		✓ Yes _	No					
Name	. /	lyron and	Maraly	nn Rinker				s:
Addre	P.O. ss: B	ox 125	<i>'</i>					
		515-436-						
		-19-2011						

1379407-50235
22
60 C

1. Concerns of having maid held when out of town.

2. Senior Citizen concern-enconvenience of not having someone available & help them.

3. Working people - inconvenience in picking up mail or not wanting it setting in a mail of

4. Salaries will have to be raised to do this "extra" work - why not keep more people employed.

5. We were out of town when this letterwas delivered alt was there in our mail at the post office writing forces. No 3rd person & go through.

We chose & deliver this at the meeting so it would purhaps get looked at \_\_\_\_

Wyson + Tiven alejon Renker



PAUL BURROW 104 E PERCIVAL ST RIPPEY, IA 50235

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\boxtimes$	
b.	Mailing Letters			$\boxtimes$	
C.	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders			M	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				M
Oth	er Postal Services				·
a.	Entering permit mailings	YES	ON 🔟		
b.	Resetting/using postage meter	YES	M NO		
Nor	postal Services		2		
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:		v:		
d.	Using public bulletin board	YES	Пио		
e.	Other	☐ YES	∏ NO		
	If yes, please explain:				
Doy		ork or shopp	ing or for n	organal res	- de O
		YES	NO	cisonal nee	ous?
	If yes, please explain:		IZI NO		



3.	Post Utilice	e carrier delivery, there wi e box service or general d are to your current service	Il be no change to your delivery selivery service, complete this see?	service — proceed to question 4 ction. How do you think carrier ro	. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	₩orse
	00		FLOW have to Securces)	directinthe we	s shoney orders
4.	For whi service:	ch of the following do you s?	leave your community? (Check	all that apply.) Where do you go	to obtain these
	$\boxtimes'$	Shopping Pers	conord 25d		
	X	Personal needs			
		Banking	7		
		Employment			
	$\boxtimes$	Social needs	25 Po. 103		
5.	ļ	currently use local busine Yes  No vould you continue to use Yes  No	esses in the community? them if the Post Office is discont	inued?	
Nam	ne:	Paul Bi	Mow		
Addı	ress:	104 E.	Percival St	Rippey =	Inua 5023
Tele	phone: 🗹	515-436	-8266	्रहरू 	
Date	. 5	-16-11			

1379407-50235 TELINO 22 PAGE 62



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

Angie Green

2.



## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly, Never
a.	Buying Stamps			
b.	Mailing Letters			
c.	Mailing Parcels			
d.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			回回
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services		,	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
a.	Entering permit mailings	YES	19 NO	
b.	Resetting/using postage meter	YES	NO NO	
Not	postal Services			
a.	Picking up government forms (such as tax forms)	YES	☑ NO	
b.	Using for school bus stop	YES	1 NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO MO	
	If yes, please explain:			
d.	Using public bulletin board	YES	₩ NO	
e.	Other	YES	NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal needs?
	W.	YES	Y NO	
	If yes, please explain:			

Docket: 1379407 - 50235 Item Nbr: 2 2 Page Nbr: 62 B



٥.	If you have carrier delivery, then Post Office box service or gener will compare to your current sen	e will be no change to your deliver al delivery service, complete this s rice?	y service — proceed to question a section. How do you think carrier r	If you currently receive route delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	Year and the second sec			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping f	rry TA 500	330	
	Personal needs	0 1 -		
	Banking			
	Employment _ /	Doodward, TH	50276	
	Social needs		,	
5.	Do you currently use local but	sinesses in the community?		
	Yes No			
		use them if the Post Office is disco	ntinued?	
	Yes No			
Name	<b>9</b> :			
Addre	ess:			
Telep	hone:	26		
Date:				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

137 9407-50235 FE 1NO 22 PAGE 63



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

angu Green

2.



## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			M		
b.	Mailing Letters	Į <b>ķ</b> I				
C.	Mailing Parcels					
d.	Pick up Post Office box mail	abla				
e.	Pick up general delivery mail					needed
f.	Buying money orders			$\boxtimes$		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u>N</u>		
h.	Sending Express Mail				$\boxtimes$	
i.	Buying stamp-collecting material	П	П	$\boxtimes$	П	
Oth	er Postal Services		,			
a.	Entering permit mailings	YES	₩ ио			
b.	Resetting/using postage meter	YES	NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	X YES	☐ NO			
b.	Using for school bus stop	YES	⊠ NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	□ №			
e.	Other	YES	✓ NO			
	If yes, please explain:					
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?	
		YES	NO NO			
	If yes, please explain:		رم ا			



3.	Post Offic	e carrier delivery, ther se box service or gene are to your current ser	e will be no change to yo ral delivery service, comp vice?	ur delivery service — p lete this section. How o	roceed to question 4. If do you think carrier rout	you currently receive e delivery service
	35500000-217004 <b>1</b> 50	Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				
4.	For wh		you leave your communi	ty? (Check all that app	ly.) Where do you go to	obtain these
		Shopping				
	X	Personal needs	Soc.			
		Banking				
		Employment				
		Social needs				
5.	2 - 37/20	Yes No	usinesses in the communi			
	n yee,	Yes No	ase them in the rost only	se is discontinued?		
Nan	ne:					(4
Add	ress:					
Tele	ephone:					
Date	<b>9</b> :	o				
Plea	ase add an	y additional comments questionnaire.	s on a separate piece of p	paper and attach it to th	is form. Thank you for t	taking the time to

ECCKETNO 1379407-50235 FASE 64



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

angu Green

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			N	
b.	Mailing Letters			N	
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
Θ.	Pick up general delivery mail	П			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				.0
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	□ No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	No		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eeds?
		YES	□ №		
	If yes, please explain:  HILL KIB KING KING SC NOOL WALL ST WORK IN DISTINGUE				

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 6 4 B



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
4. For what service		do you leave your community? (Che	20 (Westmarker) 10 (200)	2
	Shopping	7 lefterson, Peri	y Des Morner,	Dooni, 4m
	Personal needs	/	U	
	Banking			
	Employment	sos Mornes		79
	Social needs			
5. Do yo	ou currently use local	businesses in the community?		
	Yes No			
If yes.	, would you continue	to use them if the Post Office is disc	continued?	
	Yes No			
Name:				
Address:				
Telephone:				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

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Docket: 1370407 - 50235 Item Nbr: 2 2 Page Nbr: 65 A

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				d K
b.	Mailing Letters	$\boxtimes$			$\Box$
c.	Mailing Parcels			M	
d.	Pick up Post Office box mail				X.
e.	Pick up general delivery mail	$\boxtimes$			
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z
h.	Sending Express Mail				K
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	ОИ 🔀		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	⊠ NO		
	If yes, please explain:			A)	
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopr	oing or for	personal ne	eeds?
טט	you pass another I ost Office during business flours write traveling to or from we		M NO	- 21221141111	7 TO 10 TO 10
	If yes, please explain:				

Docket: 1379407 - 50235 Item Nbr: 22 Page Nbr: 65 B



3. Pos	t Office	e box service or ge are to your current	eneral delivery	service, complete	livery service — proceed to on this section. How do you think	k carrier route delive	ery service
		Better		Just as Good	No Opinio	on 🔲	Worse
	If yes,	please explain:					-
	For whi		do you leave	your community? (	Check all that apply.) Where	-	these
	M	Shopping	Ters	y De	s Moine	es	- 100 Sept 100
	X	Personal needs	P.S	hij			
		Banking		0			
		Employment	Reti	red			
		Social needs	5 J				
5. I		u currently use loca		n the community?			
Ĭ				if the Post Office is	discontinued?		
	•	Vicinia III	lo				
Name:	Ro	lling h	July	Banks	- Reople.	Trust	I Save
Address	3:						
Telepho	one:			20			
Date:							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

INO 1379407-50235



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

argu G

Docket: 1370407 - 50235 Item Nbr: 22 Page Nbr: 66 A

2.



## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters		X		
c.	Mailing Parcels			M	
d.	Pick up Post Office box mail			X	
e.	Pick up general delivery mail			X	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	口		X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				A
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO MO		
b.	Resetting/using postage meter	YES	NO 🂢		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	MO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	₩ ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
		YES	М		
	If yes, please explain:	/	/		
	btterson term				

Docket: 1379407 - 50235 Item Nbr: 2 Page Nbr:



3.	Post Offic	e carrier delivery, the e box service or gen are to your current se	ere will be no change to your deliver eral delivery service, complete this ervice?	ry service — proceed to question section. How do you think carries	n 4. If you currently receive er route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	please explain:			<del></del>
	-				
4.	For wh		lo you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
		Shopping			
		Personal needs			
		Banking			29
		Employment			
	X	Social needs			
5.	Do voi	ı currently use local	businesses in the community?		
J.	Do you	Yes No	saumososo in the community.		
	If yes,	would you continue	to use them if the Post Office is disc	continued?	
		Yes No			
Nar	ne:				
Add	iress:				
Tel	ephone:				
Dat					
Dal	.е.				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1.5



Memo to the record 6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator

argu Green

Docket: 1370407 - 50235 Item Nbr: 22 Page Nbr: 67 A

2.



## **Postal Service Customer Questionnaire**

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters	Ι <u>Μ</u>			
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				$\boxtimes$
e.	Pick up general delivery mail				×
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material			X	
Oth	er Postal Services				
a.	Entering permit mailings	YES	У ио		
b.	Resetting/using postage meter	YES	☑. NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	MO 🏹		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	***			
		<u></u>			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			MO NO		
	If yes, please explain:		+		
	NO CANI SILY WATE	JEM)			



3.	L OST OIL	ve carrier delivery, then ce box service or gene pare to your current ser	e will be no change to your deliver ral delivery service, complete this vice?	y service — proceed to question section. How do you think carried	n 4. If you currently receive or route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	J <del> </del>				
4.	For w	hich of the following do	you leave your community? (Chee	ck all that apply.) Where do you	go to obtain these
	12	Shopping			
	$\square$	Personal needs			<u> </u>
		Banking			
	K	Employment			
		Social needs (			
5.		Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
Nam	e:				
Addr	ess:	A RIP.	pey ReSID	lenl	
Tele	phone:		/		
Date	:	Man J	POSTAL CUS	Tom-R.	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/25/2011

JAY THOMPSON

204 3RD STREET RIPPEY, IA 50235

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JEAN SUSNJAR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

2.



## Postal Service Customer Questionnaire

Mail, Registered Mail, Insured			Monthly  All  All  All  All  All  All  All	Neve
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	□ YES	M NO		
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a a saming to or morn we			ersonal nee	us?
	IN YES	I NO		
	es, etc. urs while traveling to or from wo	es, etc.	YES NO  YES NO  NO  YES NO	YES NO



3.		ve carrier delivery, there ce box service or gener are to your current serv	e will be no change to your deliver al delivery service, complete this rice?	ery service — ps section. How	proceed to question do you think carrie	n 4. If you currently receive r route delivery service
		☐ Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				
	-					
4.	For wh	nich of the following do yes?	you leave your community? (Che	eck all that app	ly.) Where do you ç	go to obtain these
	<b>Ba</b>	Shopping				
	Mu	Personal needs				
		Banking				
		Employment				
	and	Social needs				
5.		_2	inesses in the community?			
		Yes No				
	If yes, v	would you continue to u	se them if the Post Office is disc	continued?		
		Yes No				
Nam	ie:	Jay la	D. Thompso	N		ä.
Addr	ess:	204 31	d Street			
Tele	phone:	515.3	78-5030			
Date		7-16-20,	//			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 1379407-50235

September 2, 2011

Ms. Jean Susnjar Manager Post Office Regulations PO Box 998 Cedar Rapids, IA 52406-9998

Dear Ms. Susnjar:

We are writing this letter to register our opposition to the proposal to close the Rippey, Iowa Post Office. We have viewed the information in the document, Docket Number 1379407 at the Post Office.

The proposed closing of the Post Office would present a great hardship to elders and others in our community. Many would not be able to wait outside for the mail carrier for services including mailing packages, buying stamps or obtaining money orders. The post office boxes in the building available for rural and town patrons are utilized by many residents, businesses and organizations. Since these boxes are already in use, it doesn't make sense to construct additional boxes outside in the event that the post office was to be closed. It was also brought to the attention to those who attended the public meeting on May 25th that the Postal Service has a contract currently in effect to rent the building through 2018. It would certainly not be a cost saving measure to pay rent on a building that was not being used.

One helpful suggestion from this meeting was to reduce the hours the Post Office was open if needed and share a post master or officer in charge with a nearby library. This would not involve an increase in salaries paid. We feel that this possibility should be considered and implemented before closing this or other small post offices in Iowa and elsewhere.

This Post Office in Rippey is well utilized by the community and provides a critical service to those in the area. We feel that further consideration needs to be given before this and other rural post offices are closed.

Sincerely yours,

Dale and Nancy Hanaman

Jales Many Harraman

1956 U Avenue Rippey, IA 50235

Cc: Senator Tom Harkin Senator Chuck Grassley Rep. Tom Latham Gov. Terry Branstad DOCKET NO. ITEM NO. PAGE



September 14, 2011

Dale and Nancy Hanaman 1956 U Avenue Rippey IA 50235

Dear Mr. and Mrs Hanaman:

This is in response to your letter regarding the Rippey Post Office.

The Postal Service is currently conducting a review of postal operations at the Rippey Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Jean Susnjar

Manager Post Office Operations

Jean Susnjac

Po Box 9998

Cedar Rapids IA 52406-9998



September 27, 2011

Mary Weaver Rippey IA 50235

Dear Mrs Mary Weaver:

This is in response to your letter regarding the Rippey Iowa Post Office.

The Postal Service is currently conducting a review of postal operations at the Rippey Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Jean Susnjar

Manager Post Office Operations

Jean Susnjac

Po Box 9998

Cedar Rapids IA 52406-9998

ПЕТЛО. 1379407-50235 ПЕМЛО 22 PAGE 70 а

August 23, 2011

Ms. Jean Susnjar Manager Post Office Regulations PO Box 9998 Cedar Rapids, Iowa 52406-9998

Dear Ms. Susnjar;

The proposal to close the Rippey, Iowa, Post Office, Docket Number 1379407 was received and reviewed last month.

I have several observations about the content. First it was disappointing that you only signed your name and did not provide any return address anyplace upon the form. I believe this is just an additional barrier being placed by the USPS to turn persons away from protesting the closures. It is disappointing that public service employees have learned how to show the customers and taxpayers so little regard. This was just one of several examples.

The letter is certainly not forthcoming about the individuals who conducted the community meeting held on May 25<sup>th</sup>. I recall Angie Green's name, because I talked to her after the meeting, but the note taker, while she wore a name badge and was introduced once, left nothing in the building nor is anything on the documentation that identified her. Once again, showing lack of transparency and lack of respect for public interaction and communication.

I was extremely concerned that the letters received from Senator's Harkin and Grassley as well as the correspondence from the United States Postal Regulatory Commission was not included in the summary posting information. I do hope this oversight will be corrected and was not an intentional omission.

I have serious reservations about the realism of response Number 15 regarding the feasibility of the letter carrier providing mailing services at each stop. It is my assumption that customers/patrons will submit to the will of the USPS and take requests of money orders/packages to be mailed, securing of stamps etc to the identified post office in Grand Junction, and will not stand outside their box waiting for the mail carrier. It is false for you to indicate this is an available service, as it will become so inconvenient that patrons will never use it. Many of the patrons living in Rippey are too elderly to have the stamina to wait outside for the carrier. I do believe that USPS should be limited to USP, and remove service from its name.

Response Number 23 should be brought to the attention of someone in higher authority that is truly interested in saving funds. It seems so ridiculous to pay rent upon the building until 1218 when the current contract is completed, as well as to build boxes within the City of Rippey when they are available within the current post office building. This appears to be a method to close the post office and not really save funding other than the cost of the officer in charge.

Response number 36 regarding the hours of the post office. The response does not fully express the question being explored by the individual. The question spoke of sharing an officer in charge or another PM with a neighboring community. If it is true that only 17 transaction occur per day, the response to have the post office open fewer hours seems correct, rather than the canned response" hours are determined by the post office".

1379407-50235 1379407-50235 22 70 b

Response number 48 seems quite incredulous in that statement as during July there were two postings within the Rippey Post Office for hiring staff.

I close with again stating that I am extremely dissatisfied with the handling of the community meeting documented responses, and the information that has been left out of the community packet.

It is my perception the established standards for closing of the post office have not been completely upheld.

Sincerely yours,

Mkny Wlacer Mary Weaver

Cc: Ruth Y. Goldway Angie Green Dean Granholm

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the RIPPEY Post Office on 05/10/2011. Additionally, during the survey period, questionnaires were available at the RIPPEY Post Office to walk-in retail customers.

### 1. Number of Questionnaires

225
8
14
43
65

#### Postal Concerns

The following postal concerns were expressed

## Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

#### Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

## Concern (No Opinion):

Customers asked why their Post Office was being discontinued while others were retained.

#### Resnonse

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

## Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

#### Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

## Concern (No Opinion):

Customers inquired about mailbox installation and maintenance.

#### Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

## 5. Concern (No Opinion):

Customers inquired as to why the Postal Service was suffering from financial difficulty.

#### Response

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

#### Concern (No Opinion):

Customers questioned if the rural carrier could handle the extra workload.

#### Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

#### Concern (No Opinion):

Customers were concered why the postmaster position was not filled.

#### Response

All management positions were frozen in anticipation of the reorganization efforts.

## 8. Concern (No Opinion):

Customers were concerned about a possible address change.

#### Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

9

#### Concern (No Opinion):

Customers were concerned about a possible address change.

Response

There will be no change in customer addresses for customer on rural delivery.

## Concern (No Opinion):

Customers were concerned about a possible address change.

Response

There will be no change in customer addresses who are on rural delivery.

#### Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

### Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

## Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

#### Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

#### Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

### Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

#### Response

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

#### Concern (No Opinion):

Customers were concerned about senior citizens.

#### Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Concern (No Opinion):

No Concern

Response:

#### Nonpostal Concerns

The following nonpostal concerns were expressed

### Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office,

#### Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

## Concern (No Opinion):

Customers were concerned about loss of employment in the community.

#### Response

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

## 3. Concern (No Opinion):

Customers were concerned about the delivery of their medicine through the mail.

#### Response

The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

#### Concern (No Opinion):

Customers were concerned about the loss of a gathering place and an information center.

#### Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

#### Concern (No Opinion):

No Concern

Response:

Postal Service Respresentive (Names and Titles):  Jean Susjnar - A/Manager Post Office Operations	Date: 05/25/2011 Time 6:00 pm
Angie Green - PO Review Investigator	DOCKETNO 1 3 79407-50 235
Snanda Hoyle-PM Grand Junction	ITEM NO 24
Denny Lautner-OIC	PAGE
Total Number of Customers Present: 59	Place: Rippey Community Building

This document may become a part of the official record that will be available for public viewing.

## Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Hoy laman	P. O. Box 74	50235	
Now Lefut	12322 D. Ave	Lipey	
n Colleen anderson	PO Boy 84	Rippey	
KANDY + DEB VODENIK	Po Box 185	RIPPEY	436-7042
Nick & Anne He Fost	er 11710M Ave	Jefferson	386-4883
Harlen E. Den Berge	202 21 SX	Rippey	
1 2	Lut 53-290 th St.		436-77/6
Shuffey Lusta	(200	Hancourt.	ta 50544
Dee Genaman	Pasie VAUR	50235	515-436-7484
Guff Roberts	2352 290th St.	50235	436-7764
Maralynn Rinkser	P.O. Box 125	150235	5,5-436-8279
Enyrone, Ruhi	PUBOX 125	50235	515 436 8279
Party Jahnsur	501 1 mo	50235	575- 436 8723
Phillis & Bul	HR ZIHU ZASUST	Reppey II	505 436-8261
Roy P. Bordole	Z144 295 Th St	Rippey IA	515-436 8261
, -/ ,		11/	

Postal Service Respresentive (N	Names and Titles):		Date: 05/25/2011
Jean Susjnar - A/Manager Post	Office Operations		Time6:00 pm
Angie Green - PO Review Inve	stigator	DOCKETN ITEM NO PAGE	0 1 3 7 9 4 0 7 - 5 0 2 3 5
Total Number of Customers Pre	esent:	Place: Rippey Commu	inity Building
This document may become a p	part of the official record that will	be available for public viewing.	
Names of Customers Present	:		
Name	Mailing Address (optional)	Zip Code	Phone Number
Tenesa Honle	1648THE	50107	
Brice Hoyle	16 tetare	50107	
Rules Hoyle	1648TAVE	50107	
Enma Hoyle	1648TAVE	50107	
Dale Thompson	2264 295th St.	50235	
Bullon Thompson	2264 295 Th	50235	
3			
B.			
()			
( <u></u>			

Postal Service Respresentive (N	lames and Titles):			Date: 05/	25/2011
Jean Susjnar - A/Manager Post	Office Operations			Time	6:00 pm
Angie Green - PO Review Inves	stigator		ET NO VO	137941	07-5023 1
Total Number of Customers Pre	sent:	Place: Rippey Commu	unity Bui	ilding	
This document may become a p	eart of the official record that will	be available for public viewing.			
Names of Customers Present	:				
Name	Mailing Address (optional)	Zip Code		Phone Numb	per
Mary Wery	1805 RAVE	50235	515	5-436	-7679
Rachel Sacco	450 Howards	50235	51	5-436	5-771
Menezaca	sxy 326				
-					
100 a 200 a 20					

Postal Service Respresentive (Names and Titles):	Date: 05/25/2011
Jean Susjnar - A/Manager Post Office Operations	Time6:00 pm
Angie Green - PO Review Investigator	NO 24 4
Total Number of Customers Present:	Place: Rippey Community Building

This document may become a part of the official record that will be available for public viewing.

## Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jarue DorgeRici	POBX163	52935	436-7784
Jan Frie	PO BOD 76	50235	436-7797
Denny Lantner	1344 170th	50129	436-7732
Theresea Jacobian	46 310th 2+	5005	465-887/
In Jonjui	24304 auc	50235	436.7445
Marilyn John	605 5.2nd	50235	436-7664
Rick CIEBILLY	(21 MAIN ST.	25505	436-4760
Mary Gebian	121 Mary 87	60235	436-7765
	201 E Beneral	50235	436-7482
Dola Hees.	C)	t.	ŧ
Kate Johnson	50/2nd st	50235	436-8223
Plandia Brubaka	314 Main St	50235	436-8215
Jahr Buran	104 E. Percivas	50235	436-8266
7	ow 104 E Percius		436-8266
riorClark		50235	436-7697
			V

Postal Service Respresentive (Names and Titles):	Date: 05/25/2011
Jean Susjnar - A/Manager Post Office Operations	Time6:00 pm
Angie Green - PO Review Investigator	1379407-50235 1NO 24 5
Total Number of Customers Present:  Post	Place: Rippey Community Building
This document may become a part of the official record that	will be available for public viewing.

## Names of Customers Present:

Name		Mailing Address (optional)	Zip Code	Phone Number		
Dans	Bylann	2052 144 Dragonal	50235	484-7478		
	meins	ABOX 254	50235	436-7767		
Rud	Turis	2228 V Are	50235	436-7451		
Lalia	Deny	2228 V Ane	50235	436-7451		
Horn ?	Millord	ROX 254 Rippan	50235	436-7767		
	Harramen	1956 U ave	50235	436-7684		
Lo	I And	B-4135 Ryigues	1			
Thomas	Brown	Box 58				
an and	Brown	Sol 38	11	436-8042		
1)000	all Mars		50235	436-7717		
Thead	Jorgan UK	Har. P.O. 52	50235			
Den 1	Sully-	P.O. 132	30235	436-8215		
Jana	Maare	261-28411, St Jeny	50220	515-275-4360		
Durye	mane	(( '(	<i>i</i> (	16 16 11		
1	ve Tiedkes	P.O. Box 12	50543	SIS-352-3573		
1.00	PKIS	Cowric	0-10			

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### **Postal Concerns**

Concern (UnFavorable):

Customer commented they haven't had a raise in four years, who cares about them?

Is there a specific Post Office concern I can address?

Concern (UnFavorable):

Customer was concerned mail was returned as it arrived as 2E and he is not 2E.

Response:

You will need to contact the sender to give them your correct mailing address.

Concern (UnFavorable):

Customer wanted to know if Administrative offices have been reduced?

Every office is being looked at during this time.

Concern (UnFavorable):

Customers wanted copies of the notes from the community meeting.

Customer concerns will be addressed in the proposal and become officially part of the study.

Concern (UnFavorable):

Customer expressed concern and asked which large offices were being looked into.

Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000.

Concern (UnFavorable):

A Customer asked, "Is Rippey loosing 23 million dollars per day, if not, why close Rippey?"

Response:

The USPS is trying to act on what we can control. Although we may not be able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner.

Concern (UnFavorable):

7. Customers wanted to know how much money will be saved by closing Rippey.

Response:

Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.

Concern (UnFavorable):

8. Customer was concerned about losing keys to the cluster box and how long they would need to wait to obtain new keys.

You would be issued two keys with your cluster box. Grand Junction would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied.

Concern (UnFavorable):

Customers were concerned about a possible address change to a different community.

If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

10. Customer commented we are a retirement community, we can't drive to get our mail.

We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes.

Concern (UnFavorable):

11. Customer asked when schools merge and companies combine, do we see this happening?

Docket: 1379407 - 50235 Item Nbr. 25 Page Nbr. 2

Response.

The Post Office is looking for was to be more efficient, it is not in conjunction with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means.

12. Concern (UnFavorable): Customers were concerned how they could obtain re-delivery on packages that were previously attempted.

You could simply call the administrative Post Office, Grand Junction and request re-delivery at your convenience.

Concern (UnFavorable):

13. Customer wanted to know why can't we see if someone wants to come to Rippey.

The Post Office is not accepting lateral moves during its restructuring process.

Concern (UnFavorable): Customer commented frustration with this process and wants to speak with the managers that made this decision.

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different form.

15. Concern (UnFavorable): Customer wanted clarification on the posting, how long, where, what would it say?

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

Concern (UnFavorable):

16. Customer stated she is under the impression the USPS does get tax dollars, wanted clarification.

The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government.

17. Concern (UnFavorable): Customers inquired when the Rippey Post Office would close.

The time frame we are looking at is 6-9 months from the beginning to the end. The Rippey case study began about two months ago.

18. Concern (UnFavorable):
Customers wanted to know how we would release financial information.

Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.

19. Concern (UnFavorable): Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.

At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.

Concern (UnFavorable):

20. Customer wondered if there was a Postmaster, would we be at this meeting tonight? Why can't we move a Postmaster here?

Response:

If there were a Postmaster in Rippey, no we would not be here tonight. Does that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves.

Concern (UnFavorable):

21. Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained.

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

22. Customers were concerned why the USPS does not charge for Priority boxes.

It is a convenient method for customers to send a package through the USPS, thus generating business. A win win situation.

Docket: 1379407 - 50235 Page Nbr 3

Concern (UnFavorable):

23. Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?

Response:

We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.

Concern (UnFavorable):

24. Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing.

Response:

Rippey fits the criteria for looking at offices for discontinuance. Could that criteria change in the future, yes it could.

25. Concern (UnFavorable): Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Concern (UnFavorable):

26. Customer commented they would rather have tax dollars go towards a government bailout than a loss in service.

As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier.

Concern (UnFavorable):

27. Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?

Response:

Your address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.

Concern (UnFavorable):

28. Customer asked if the USPS ever offers an early out, but that seems to be a catch 22 if retirement is part of the problem.

The USPS offers early retirement often. We need to match our workload (volume of mail) to work hours.

Concern (UnFavorable):

29. Customer asked if they would be able to view everything in the proposal? They have to request this through consumer affairs?

Response:

The proposal is available for viewing and extra copies can be handed out at the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs.

30. Concern (UnFavorable): Customer asked if all questionnaires are included in the study.

Response:

Concern (UnFavorable):

31. Where would the CBU's be located in town?

We would contact the Mayor to ask if the city has property that would be suitable to hold the CBU's, is a safe and convenient location.

32. Concern (UnFavorable): Customer wanted to know where Denny the OIC would be placed?

That is an internal process and would be determined at a later time.

Concern (UnFavorable):

Docket: 1379407 - 50235 Item Nbr. 25 Page Nbr. 4

> 33. Customer asked what the USPS will do with the building as the owner spent a lot of money on the Post Office to make it USPS compatible.

### Response:

We will fulfill our lease obligation.

34. Concern (UnFavorable): Customer wanted to know if they write to consumer affairs is that the state or federal.

Consumer Affairs is through the Postal Service and it is our district office in Des Moines.

### Concern (UnFavorable):

35. Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.

### Response:

We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.

36. Concern (UnFavorable): Customer asked who would pay for the heat bill if this offices closes?

However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.

### Concern (UnFavorable):

37. Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the additional for Rippey?

The logistics of the route would be worked out if headquarter determines discontinuance is warrented for Rippey.

Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.

I am under the impression that the auto companies were bailed out by the government.

39. Concern (UnFavorable): Customers questioned if the study reflected our volume decline from customers using Fed Ex and UPC more?

### Response:

It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.

### Concern (UnFavorable):

Customer questioned the difference between USPS and the Postal Rate Commission.

The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests.

### Concern (UnFavorable): 41.

Customers were concerned about later delivery of mail.

### Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

### Concern (UnFavorable):

42. Concern (Unravorable):
Customer asked that in regards to money lost, could we raise the cost of stamps and keep the Post Office open.

The USPS has regulations that we must follow in order to request a stamp increase. We can not simply request a large stamp increase since we are losing money.

### Concern (UnFavorable):

43. Concern (Unravorable).

Customers were concerned as to what the Post Office will do with the lease, it is a fixed lease until 2018.

We will fulfil our obligation to the lease, perhaps try to sublease if there is indeed an discontinuance.

Docket: 1379407 - 50235 Item Nbr. 25 Page Nbr. 5

### Concern (UnFavorable):

Customers wanted to know whom they could write to regarding sharing a post office and Postmaster.

You can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.

45. Concern (UnFavorable): Customers questioned what the Postmaster General does for the community and the issue of closing.

I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.

46. Concern (UnFavorable): Customers asked why their Post Office was being discontinued while others were retained.

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Even large offices are being looked into.

47. Concern (UnFavorable): Customer wanted to know if CBU's can be placed anywhere.

CBU's are placed on city property.

48. Concern (UnFavorable): Customers wanted to know the chances this will be approved.

The chance is very high that discontinuance will be approved.

### Concern (UnFavorable):

Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas per week.

### Response:

Yes.

### Concern (UnFavorable):

Customers wanted to know if delivery will reduce to five day and when.

Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.

### Concern (UnFavorable):

51. Customers wanted to know who pays for the studies of these offices.

### Response:

The USPS does internal studies with employees that are working in other departments as well as postal review.

### Concern (UnFavorable):

52. Customers commented that CBU's are only placed in trailer parks and since Rippey is not a trailer park, we as a community do not want them.

### Response:

CBU's are not only placed in trailer parks, but they are used in any new addition development throughout the United States.

53. Concern (UnFavorable): Customer suggested reducing/alternating the number of hours the post office operates.

Hours are determined by the workload at the post office.

### Concern (UnFavorable):

54. Customers were concerned about obtaining accountable mail and large parcels.

### Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

# Concern (UnFavorable):

55. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

## Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because

of a grouter wormone. Enger office order routes grouter revenue without our order from grouter expended.

### Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

### Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

# 57. Concern (UnFavorable):

Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another? Response:

The OIC was asked if they were given to every po box and he stated yes, they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested.

# 58. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Rural carriers will deliver packages that fit in your cluster box, if the package does not fit in the clusterbox, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

### Concern (UnFavorable):

59. Customers questioned if Rippey could share a postmaster with another town.

That is not something the Postal Service is currently looking into when effective and regular service can be obtained through the rural carrier.

## Concern (UnFavorable):

60. Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.

Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.

61. Concern (UnFavorable): Customers wanted to know how many offices were being considered for closure.

Currently we are looking at 82 offices in the Hawkeye District.

### Concern (UnFavorable):

62. Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.

### Response:

No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier

### Concern (UnFavorable):

63. Customer stated they wanted to know more about the appeal process and congressionals are included in the study. What can we do about those?

### Response:

An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community.

64. Concern (UnFavorable): Customer questioned whether the rural carriers felt comfortable with money and stamp stock in their vehicle.

That is part of their job and they have been carrying stamp stock and money for years.

# 65. Concern (UnFavorable):

Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.

### Response:

Currently the proposal will not change, but you can make the suggestion to consumer affairs.

### Concern (UnFavorable):

66. Customer wanted to know the name of the vice president of retail and delivery in Washington DC.

### Response:

His name is Dean Granholm.

### Concern (UnFavorable):

Docket: 1379407 - 50235 Item Nbr. 25 Page Nbr. 7

Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.

### Response:

There has been a hiring freeze.

# 68. Concern (UnFavorable):

Customers asked why the person who makes the final determination does not come to meetings.

### Response:

The person who makes the final determine reviews each case on a case by case basis. He is busy with his current position in Washington DC.

69. Concern (UnFavorable): Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?

The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.

70. Concern (UnFavorable): CUstomers wanted to know if CBU's freeze up.

### Response:

I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.

71. Concern (UnFavorable): Customers wanted to know what other options they have besides CBU's?

Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.

72. Concern (UnFavorable): Customers wanted to know what time of day mail would be delivered.

That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.

### Concern (UnFavorable):

73. Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the community?

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form.

74. Concern (UnFavorable): Customers wanted to know who decided to look at Rippey and why.

A collective group of managers including the district manager, decided to look into Rippey as there is declining workload. declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.

75. Concern (UnFavorable): State Representative stated that they are looking for innovative idea's, so why not share a PM and work in two offices.

The USPS is looking for the most efficient way to provide effective and regular service. Rural carrier delivery provides this in the most cost effective manner.

### Nonpostal Concerns

### Concern (UnFavorable):

Customers asked the state representative what he could do about the closings throughout the state?

He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster.

### Concern (UnFavorable):

Customer asked if the proposal is sent to the owner.

### Response:

No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Rippey Post Office.



# Memo to the record

6/20/2011

Re: Community Meeting Letter

The questionnaire letter and the community meeting letter were combined into one letter as seen in item 21. No need to have another community meeting letter.

Angie Green

Post Office Review Investigator

Angu Green



June 8, 2011

Mary Weaver 1805 B Ave Rippey IA 50235-7503

Dear Ms. Weaver:

Please consider this acknowledgment of receipt, the Petition dated May 26, 2011, requesting the Postal Service maintain the Rippey, Iowa Post Office.

The petition will become a part of the Official Record.

Thank you!

Sincerely,

Karen S. Lenane CSDC Coordinator

KSL/jy

DOCKET NO 1379407-50235
ITEM NO 27
PAGE 2

1805 B Avenue Rippey, Iowa

May 26, 2011

Angie Green Post Office Review Investigator PO Box 9998 Cedar Rapids, Iowa

Dear Angie,

Thank you for coming to Rippey last evening. While I wasn't happy that you were there, you did handle the meeting in a much improved fashion that the one I had observed in another town close to us.

Enclosed are the original petitions. There are 177 total, as two places there was a Mr. and Mrs. on the same line. You will also find a copy of a letter from Congressman Tom Latham.

I have also included an article that was in the local Jefferson paper that serves this area.

I am hopeful that you will put forward the willingness of the community to share with another town.

Sincerely yours,

Mary Weaver

# Mary Weaver

DOCKETNO 1379407-50235
ITEM NO 27
PAGE 3

"om:

KENNEDY, ANNIE L [annie.kennedy@prc.gov]

Jent:

Tuesday, May 24, 2011 1:16 PM maryweaver@prairieinet.net

Attachments:

eCFR 012511.pdf; 1779\_001.pdf

Dear Ms. Weaver,

<<eCFR 012511.pdf>> <<1779\_001.pdf>>

It was a pleasure talking to you this morning regarding the possible closing of the Rippey post office in lowa.

I hope the information I provided was helpful in understanding the closing and appeal process. I would like to make sure that you are aware that an appeal to the Postal Regulatory Commission would be premature at this time as the Postal Service has not made a final determination to close your post office, and that all comments during the study and proposal period should be sent directly to the Postal Service for their consideration.

At your request I have attached a copy of my response to your letter along with a copy of the regulations governing post office closings and appeals.

Please let me know if you have any further questions.

Sincerely,

Annie Kennedy

Consumer Relations Specialist

Postal Regulatory Commission

901 New York Ave NW Ste 200

Washington DC 20268-0001

202-789-6875

Fax 202-789-6891



COCKET NO TELLINO PAGE 1379407-50235

# U.S. POSTAL REGULATORY COMMISSION Washington, DC 20268-0001

Office of Public Affairs and Government Relations

May 24, 2011

Mary Weaver 1805 B Avenue Rippey, IA 50235

Dear Ms. Weaver:

Thank you for writing the Postal Regulatory Commission regarding concerns about the possible closing of your post office in Rippey, Iowa.

As follow up to our phone conversation today, I hope our discussion clarified the appeal process for you. As I mentioned, a grant of waiver from electronic filing may be requested when an appeal is docketed by the Commission if someone does not have access to a computer.

The Commission's jurisdiction in this area is limited. Citizens may appeal to the Commission only after the decision to close a post office has been made by the Postal Service. In light of your concerns, I requested information on the status of your office and have been advised by officials at the Postal Service that a community meeting will be held tomorrow and that your office is currently being studied for closing at this time. As there has been no final determination made yet to permanently close the office, an appeal would be premature. As such, I am forwarding your comments directly to the attention of the Postal Service's Office of the Consumer Advocate to share with the appropriate postal officials.

In order to make a consolidation or closure determination, the Postal Service must follow certain procedures.

- 1) The public must be given 60 days notice of a proposed action to enable the persons served by a post office to evaluate the proposal and provide comments.
- 2) After public comments are received and taken into account, any final determination to close or consolidate a post office must be made in writing and must include findings covering all the required considerations.
- 3) The written determination must be made available to persons served by the post office at least 60 days before the discontinuance takes effect.
- 4) Within the first 30 days after the written determination is made available, any person regularly served by the affected post office may appeal the decision to the Postal Regulatory Commission.

For your convenience I am enclosing a copy of the regulations regarding the discontinuance of a Post Office. These regulations outline, in more detail, the steps the Postal Service must take to notify residents, the issues it must consider as part of the administrative record, the procedures it must follow and the appropriate time allowed to persons if they believe an appeal of the closure to the Postal Regulatory Commission is necessary. Should the Postal Service make a final determination to close the facility and you wish to proceed with your appeal, please advise the Commission in writing.

I am hopeful that you will find this information helpful. Please let me know if you have any further questions,

Sincerely,

Annie Kennedy

Consumer Relations Specialist

Enclosure

901 New York Avenue • Suite 200 • (202) 789-6830 • www.prc.gov

# e-CFR Data is current as of January 21, 2011

## Title 39: Postal Service

PART 3001—RULES OF PRACTICE AND PROCEDURE

Subpart H—Rules Applicable to Appeals of Postal Service Determinations To Close or Consolidate Post Offices

Source: 42 FR 10993, Feb. 25, 1977, unless otherwise noted.

§ 3001.110 Applicability.

Rules in this subpart govern the procedure regarding the appeal of a determination of the Postal Service to close or consolidate a post office by patrons of the post office in question. Pursuant to section 404(b) of the Act any decision to close or consolidate a post office must be preceded by 60 days notice to persons served by such post office, the opportunity for such persons to present their views, and a written determination based upon consideration of each of the factors listed in section 404(b)(2) of the Act. This notice must include a provision stating that, pursuant to Pub. L. 94–421, a final Postal Service determination to close or consolidate a post office may be appealed to the Postal Regulatory Commission at 901 New York Avenue NW., Suite 200, Washington, DC 20268–0001, within 30 days after the issuance of a written determination by the Postal Service. The rules of general applicability in subpart A of this part, which do not relate solely to evidentiary proceedings on the record, are also applicable to proceedings subject to this subpart.

[36 FR 396, Jan. 12, 1971, as amended at 58 FR 38977, July 21, 1993]

# § 3001.111 Initiation of review proceedings.

(a) Petition for review. Review of a determination of the Postal Service to close or consolidate a post office shall be obtained by filing a petition for review with the Secretary of this Commission. Such petition must be received by the Commission within 30 days after the Service has made available to persons served by that post office the written determination to close or consolidate required by 39 U.S.C. 404(b) (3) through (4). The petition shall specify the parties seeking review, all of whom must be persons served by the post office proposed to be closed or consolidated and shall identify the Postal Service as respondent. The Commission encourages parties seeking review to attach a copy of the Postal Service written determination, as the appeal process is thereby expedited. If two or more persons are entitled to petition for review of the same determination and their interests are such as to make joinder practicable, they may file a joint petition for review and may thereafter proceed as a single petitioner.

(b) Intervention. A person served by the post office to be closed or consolidated pursuant to the Postal Service written determination under review who desires to intervene in the proceeding, or any other interested person, or any counsel, agent or other person authorized or recognized by the Postal Service as such interested person's representative or the representative of such interested person's recognized group, such as Postmasters, shall file with the Secretary of the Commission and serve upon all parties a notice of intervention in a form prescribed by §3001.20. The notice shall contain a concise statement of the interest of the moving party and the grounds upon which intervention is sought. A notice of intervention shall be filed within 25 days of the date on which the notice for review is filed. The provisions of §3001.20 (c) through (f) of Subpart A of this part shall apply to notices of intervention in review proceedings.

[48 FR 33707, July 25, 1983, as amended at 58 FR 38977, July 21, 1993]

### § 3001.112 The record on review.

The written determination sought to be reviewed or enforced, the conclusions and findings upon which it must be based under section 404(b)(3) of the Act, the notices to local patrons and the evidence contained in the entire administrative record before the Postal Service shall constitute the record on review. The record shall contain all

CONTRO	1379407-50235
1 NO	2/
PAGE	S.

evidence considered by the Postal Service in making its determination and shall contain no evidence not previously considered by the Postal Service.

## § 3001.113 Filing of the record.

- (a) Time for filing of the record by the Postal Service. The Postal Service shall file the record with the Secretary of the Commission within 15 days after the date on which the petition for review is filed with the Commission. The Commission may shorten or extend the time prescribed above. The Secretary shall give notice to all parties of the date on which the record is filed.
- (b) Composition of the filing. The Postal Service may file the entire record or such parts thereof as the parties may designate by stipulation filed with the Postal Service. The original papers in the Postal Service proceeding or certified copies thereof may be filed. All parts of the record retained by the Postal Service shall be a part of the record on review for all purposes.

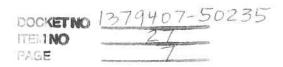
# § 3001.114 Suspension pending review.

- (a) Application. Application for suspension of a determination of the Postal Service to close or consolidate any post office pending the outcome of an appeal to the Postal Regulatory Commission shall be made at the time of the filing of a petition for review or of the filing of a notice of intervention in an extant appellate proceeding. The application shall show the reasons for the relief requested and the facts relied upon, and if the facts are subject to dispute the application shall be supported by affidavits or other sworn statements or copies thereof. The applicant must be a person served by the affected post office. Immediate notice of the application shall be given to all parties to the proceeding. The application shall be filed with the Secretary of the Commission.
- (b) Answer and filing of the relevant record by the U.S. Postal Service. Within 10 days after the application for suspension is filed, the Postal Service shall file with the Secretary of the Commission and serve on the petitioners an answer to the application supported by affidavits or other sworn statements or copies thereof. The Postal Service, within 10 days from the date of filing of the application, shall file with the Secretary such parts of the record as are relevant to the relief sought.

[36 FR 396, Jan. 12, 1971, as amended at 58 FR 38977, July 21, 1993]

# § 3001.115 Participant statement or brief.

- (a) Participant statement. Upon the filing of the petition for review of a decision to close or consolidate a post office, the Secretary shall furnish the petitioner with a copy of PRC Form 61, a form designed to permit the appellant to make a concise statement of his/her arguments in support of the petition and the instructions regarding its use. In addition to eliciting this information, the instructions for Form 61 shall provide: (1) Notification that, if the appellant prefers, he or she may file a brief as described in paragraph (b) of this section presenting the arguments, in lieu of completing PRC Form 61; (2) a concise explanation of the purpose of the form; and (3) notification that the completed form, or a brief as described in paragraph (b) of this section, in lieu thereof, must be filed with the Commission not more than 35 days following the date of filing of the petition (which date shall be set forth, as it appears in the Commission's records).
- (b) Appellant's initial brief. The initial brief of the appellant shall be filed with the Secretary of the Commission and served on all parties 35 days after the filing of the petition for review of a decision to close or consolidate a post office. The brief will be limited in length to 30 pages, typewritten and double spaced, and shall include the following in the order indicated:
- A subject index with page references, and a list of all cases and authorities relied upon, arranged alphabetically, with references to the pages where the citation appears (which need not be included in the page count);
- (2) A concise statement of the case from the viewpoint of the filing participant;
- (3) A clear, concise and definitive statement of the position of the author as to the merits of the determination under review;



- (4) A discussion of the evidence, reasons, and authorities relied upon with exact references to the record and the authorities; and
- (5) Proposed holding with appropriate references to the record or the prior discussion of the evidence and authorities relied upon, and to the appellate criteria of section 404(b)(5) of the Act.

Briefs before the Commission shall be completely self-contained and shall not incorporate by reference any portion of any other brief, pleading or document. Testimony and exhibits shall not be quoted or included in briefs except for short excerpts pertinent to the argument presented.

- (c) Answering brief of the Postal Service. The answering brief of the Postal Service shall be filed 20 days after the date designated for filing of the appellant's brief and shall follow the format detailed in paragraph (b) of this section.
- (d) Reply by appellant. The appellant may file a written response to the brief of the Postal Service 15 days after the date designated for filing of that brief, which shall be strictly limited in content to reply to arguments made by the Postal Service. If presented as a brief, such reply brief shall conform to the format detailed in paragraph (b) of this section.
- (e) Intervenor statements or briefs. An intervenor shall file its brief within the time allowed for initial and reply, or answering, briefs, as appropriate. The Secretary shall furnish to each intervenor a copy of PRC Form 61 as soon as intervenor status is granted. If the intervenor chooses to file a brief, the brief shall follow the format detailed in paragraph (b) of this section.

[42 FR 10993, Feb. 25, 1977, as amended at 48 FR 33707, July 25, 1983; 58 FR 38976, 38977, July 21, 1993]

## § 3001.116 Oral argument.

Oral argument will be held in these appeal cases only when a party has made a showing that, owing to unusual circumstances, oral argument is a necessary addition to the written filings. Any request for oral argument shall be filed within 7 days of the date on which reply briefs are due. If a request for oral argument is granted, it will be held at the Postal Regulatory Commission's offices at 901 New York Avenue NW., Suite 200, Washington, DC 20268–0001.

[48 FR 33708, July 25, 1983, as amended at 58 FR 38977, July 21, 1993]

# § 3001.117 Posting of documents by Postal Service for inspection by affected postal patrons.

In all proceedings conducted pursuant to this subpart H, the Postal Service shall cause to be displayed prominently, in the post office or offices serving the patrons affected by the determination to close or consolidate a post office which is under review, a copy of the service list and all pleadings, notices, orders, briefs and opinions filed in such proceedings. Failure by the Postal Service to display prominently any such document shall be deemed sufficient reason to suspend the effectiveness of the Postal Service determination under review until final disposition of the appeal.

[42 FR 10993, Feb. 25, 1977. Redesignated at 48 FR 33708, July 25, 1983]



Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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In general we want to express that as United States citizens we are entitled to the same services as our counterparts in the urban areas.

Date	Name	Address	Zip
4-29-11	marymillar	101 18+ POBOXIO	5 50235
4-29-11	Joe Millard	101 1st Po Box 105	50235
	Velda DeMoss		50235
	ES.		50235
4/29/11	Jean Bergeson Dean Schaungen	1829 U. Aue	50107
	Claudia Brulaker		50235
4/30/11	Lan ere Deny	2228 Vary	50735
4/30/11	Marylabian	121 Mary St	56235
4/30/11	Eugene Tinglor.	55 300 the st.	50220
4/30/11	EURLUX	121 MAIN ST.	50235

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Sincerely, Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
4/34/11	Toni hoberts	53 290 4 St Appey	50235
4/29/1			
/	Phyllo 4 Bux,	1.1	56235
5/2/1,	Philip Roberts	53 240 th Street Roppey	5035
	Daes Herraman	1954 U Ave	50235
5/9/11	Friends of Rippey	P.O. Box 52	50235
5/9/11	Buchel Sacco	405 Howard St	50235
5/11/11	Lua so muis	2430 Hane	50235
5/11/11	Colleen andorson	408 4th St.	50235
5-23-11	-Schyler Bardole	2074 285" 5+	50135

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Date	Name	Address	Zip
5/25/11	Rippey Rublic Librar	PeBOX 184	50235

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Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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Date	Name	Address	Zip
5-22-11	Bous Brown	2052-144 Diagonal	50135
		£	

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Date	Name	Address	Zip
5-241	Riggey United	Pd. Bix 386	25605
5-24	WALTER D Luckonbil)	P.O. BOX 151	50235
5-25	Lloyd A. Smile	PO BOX 135	/ /

CET NO 1379407-50235

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Date	Name ( )	Address	Zip
5.5-11	I en line	Rippey La	50235
5-5-11	fasil	Rippey Ic	50735
5-4-11	Bill Redebough	Grand Tenction	50107
5-61	Bill Souber	voodword	
5-6.7	Deb Turner	Selferna ±A	50129
5-6-11	Wally Igue	GRAVA JUNCTION	50107
5-6-11	Pave Saving	da Ripper	
5-6-11	Cherry Jersen	Fr. Jet	50107
5-6-11	allut S	Perry IA	50220
5-7-11	Harold Mc Elhery	Rippery I s	50235

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Date	Name	Address	Zip
\$6/1	Warlan E. Per Beste	202 200 St Rippey	50235
5/611	Connie Ades	105 arungla & Apray	50235
5611	John ades	105 larturgh Rinney	50235
5-6-11	Von Caspert	203 Man St Briz	50235
5-6-11	Denise Kinney	203 Main St BOX 92	50235
5/2-11	JOSUS AL ESTANDAM	608 2ND St POX64	50235
J-6-11	Joige Garage Santa	688 2ND St POTEM	50235
5-7-11	Jusan Pameil	501 3rd St Bx 41	50235
	Conne Neese	206 E Percivel	50235
	Toni Radebaugh	P.O. Box 73	50235

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Date	Name	Address	Zip
5/3/11	Paula Ry Chnous	EY RIPPEN IA	<sup>2</sup> 502 35
5-3-11	we that	Pro4 E. Percival	50335
5.3-11	Thomas Brown	Repay IA	50235
5-3-11	Joanne Brason	Rippay In	50235
5-3-11	Sarah Killyan	POBER 11 Rippey JA	50235
53:11	Erin Haplans	POBOX #1260 Kippey In	50735
5-3-11	Nancy Havaman	1956 u Age.	50235
53-11	Kreek Deull	in 104 west 32	50235
5 4 71	May Wal Zin.	422 > GROKIZH	56124
	KENT WEST	402 & GEORISTI	

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Date	Name	Address	Zip
5-2-2	ou myon Rinke	308 Carhinghit	50235
5-2-11		2155 X Ave	50235
52.11	DONBEAGLEY	402 2 2 2 d ST	50235
5-2-11	Marilyn Yohn	P.O. Box 32 605 S. 2nd St	50235
5-2.11	Jeremy Clark	90031 307 4+h5t	50235
52-11	John Moorhad	20231 3024th	50235
5-241	C.Y	204 3rd St	50235
5-2-1	1 6	3330 - 260ct	5023 S
5-2-11		Peppey La	50235
5-2-1	1 Bois Brown	Kappey	51235

NO - 27

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Date	Name	Address	Zip
5-18-11	Tiffany Gilliand	401 3rd	50235
	Chris Andrew	401 312	0 (
	Michaela Tanner		( (
	Paily Williams		c
	Jim Odio	Un 1 21dla	ι .
	Pam Odino	701 970	1 ,
5-19-11	Ama Coveli	107 Covery 9-	10
519.11	Ryan pransence	107 LOVESISY	11
3-19-4	Tyler cookin	107 LOUGH St	11
5-21-11	Maralejun Venker	308 Cartingat	50235

(ETNO) 1379407-50235

Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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Date	Name	Address	Zip
5/5/11	Tunnet Egun	4043124	50235
3/10	Jomes Holz	1502 W aul	50107
5/12/11	Carol Jelh	1232 245th	50129
5/13/11	Kayin Lunen	Rijgrey IA.	50235
5/13/11	Tople Seple	13744 South Ave Stought	50248
5-17-11	Sone Tieglor	Stonger, St. St.	5720
5-20-11	2 0	Ripping, Jour	57235
5-21-1	1 Kent Double	Rynn Ivn	50231-
	0 0	Rippey	50235
	,	4. L. F:	

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Date	Name	Address	Zip
5-2-11	Sorah Butterfield	303 M. St/PISB	50235
5/2/11	Teresa Hoyle	303 M G+ E/PTSB	50275
5/19/11	Mel Olsen	303 M. St / PTSB	50235
74/11	Pout selled	401 3rd St	50235
5/7/11	D30gnuttIf	2460 337 HST	50220
5/12/11	Donna Mc Elheny	2286-V Que.	50235
	, ,		

TINO 1379407-50235

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Date	Name	Address	Zip
5-9-11	Jack Just	2 ypy, Sowa	50220
DOOR	THE DESIGNATION OF	10100000	W WAR
5.11-11	SAMME	Pary IA	50221
		,	



NO 27 27

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Date	Name	Address	Zip
5-4-11	Stan Kiner	YOI LOVE JOY SA	
	Brenda Kiner	Yo/Lovejoy St.	50235
5-5-11	Ivan Kiner	40/Lovejoy St	50235
5-6-1	Maxine Johnson	Rippey	50235
56-1	Emily Kiner	401 (ovejoy st.	50235
57-11	PHILL NATION	2194 28 113	50235
	MAKIE, W NAYCON		50235
5.8.11	General Sucher	209 Main St	50235
5.8-11	Mark Day	406 hove Fog 8	50235
5.8-11		215 main St.	50735

5-24-11 Gale Hicks 305 mainst 50235 5-24-11 Bruce Hicks 305 mainst 50235

NO 27 22

Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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Rippey is always working to make it a better place to live and raise a family. We are currently remodeling a former lodge building to accommodate the library, as well as making a community room that will be open for all. This summer we will tear down several dilapidated buildings on Main Street and make a green space where they now stand.

We regret the Postal Service replaced the recently deceased Postmaster, with an Officer in Charge, thus making Rippey a target for immediate closure. We find this especially frustrating when smaller communities with less mail volume are able to retain their post offices.

In general we want to express that as United States citizens we are entitled to the same services as our counterparts in the urban areas.

Date	- University of the second sec	Address	Zip
5-4-11	Mr & Mes Bon Jauna	the 77-335-41	50720
5-4-11	Deellin Thompso,	2264 295th	50235
5-4-11	Robert Il Snowge	P.O G. y 214 0	50 235
5-4-11	Russ + Sharonda	6 1846 BANE	50 235
5-4-11	Course Frekerhel	2334-V-ave	5,435
	Lag Millord	BOX 254 Rigging	50235
	1	Box 94 Riggly	50235
5-5-11	Jon King	Buther Corte	50115
5-6-11	Doris Diptin	Box 107	50123
5-6-11	Dato Vod rnule	Box 185	50235

INO 27 23

Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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Sincerely, Citizens of Rippey and Customers of the Rippey Post Office Date Wame Address Zip 516/11

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Hawkeye District Manager United States Postal Service Des Moines, IA 50318

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Date	Name	Address	Zip
5/6/11	Amenda Jeweff	Cippeyita 6006	0-025
5/6-11	Bersnin	30 THOLANGE	50235
5-7-11	Jancon	105 Cartwright	50235
5-7-11	Bywee Joyenn	405 Loving	50235-1010
5/0/11	Kull	18)2/10 WH	50235
5/7/11	Cindy Johnson	16 pue 20c	50235
5/8/11	Dece Hegogy	102 Howard	50235
5/9/11	JON BUYSFORD	7 DEDTH ST Ripper, FA	50235
5/9/1	ſ	RAG	50235
5/9/11	Longuetiens	300 Kindriotis	50235
5/12/11	Bad Rice	1200 5, 15t. St.	50235
-20-11	Joyc King	Rysny.	50235

1805 B Avenue Rippey, Iowa

June 7, 2011

Angie Green Post Office Review Investigator PO Box 9998 Cedar Rapids, Iowa

Dear Angie,

Enclosed are letters from Senator's Harkin and Grassley, and Congressman Latham. I have also included correspondence from the United States Postal Regulatory Commission.

I am hopeful that you will put forward the willingness of the community to share services with another town.

Sincerely yours,

Mary Weaver





(202) 224-3254 FAX: (202) 224-9369 TTY (202) 224-4633 http://harkin.senate.gov

> COMMITTEES: AGRICULTURE

APPROPRIATIONS

HEALTH, EDUCATION, LABOR, AND PENSIONS

SMALL BUSINESS

June 3, 2011

Mary Weaver 1805 B Ave Rippey, IA 50235-7503

Dear Mary:

Thank you for contacting my office. I appreciate you bringing your concerns regarding the potential closure of the Rippey Post Office to my attention.

I have heard from many Iowans about this issue. Any change in postal services will undoubtedly impact all Americans, and I share many of your concerns. As a Senator from Iowa that has a substantial rural and small town population, I am aware of how essential postal services are to the vitality of our communities and local businesses. Despite the severe financial challenges faced by the United States Postal Service, they must maintain their charter to provide universal delivery. I support Rippey's efforts to fight for the continuance of your post office and urge you to avail yourself of every avenue to communicate the importance of maintaining service. It is essential that easy, effective communication be maintained throughout the United States and I recognize that our current postal system is in need of reform. Please be assure that I will review all postal reform proposals carefully and keep the needs of rural Iowans in mind.

If I can be of any further assistance, please do not hesitate to let me know. Best wishes.

Sincerely,

Tom Harkin

United States Senator

TH/jnm

### REPLY TO:

- 135 HART SENATE OFFICE BUILDING WASHINGTON, DC 20510-1501 e-mail: grassley.senate.gov/contact.cfm
- 721 FEDERAL BUILDING 110 WALNUT STREET Jes Momes, IA 50309-2140 (515) 288-1145
- SUITE 325 CEDAR RAPIDS, IA 52401 (319) 363-6832



50235-7503

# United States Senate

1379407-502 SHARLES E. GRASSLEY WASHINGTON, DC 20510-1501

May 31, 2011

307 FEDERAL BUILDING 8 SOUTH 6TH STREET COUNCIL BUUFFS, IA 51501-4204

DAVENPORT, IA 52801-1419

103 FEDERAL COURTHOUSE BUILDING

320 6TH STREET SIDUX CITY, IA 51101-1244

REPLY TO:

(712) 233-1860

210 WATERLOO BUILDING

131 WEST 3RD STREET

(563) 322-4331

SUITE 180

531 COMMERCIAL STREET

WATERLOO, IA 50701-5497 (319) 232-6657

Dear Mary:

Mary Weaver 1805 B. Avenue Rippey, Iowa

Thank you for sharing with me your concern about the possible closure of the Rippey. Iowa Post Office and the effect this would have on the community. I certainly understand the need for postal services for Iowans no matter where they live.

As you may know, the U.S. Postal Service was established by the Postal Reorganization Act of 1970 and replaced the U.S. Post Office Department. The U.S. Postal Service was chartered to perform as a business enterprise, with sufficient market freedom that it could deliver the mail to all parts of the country as reliably, quickly, and inexpensively as possible. In that same reform legislation, the Postal Service was mandated to operate on a self-supporting, break-even basis, with particular emphasis on restraining postal rate increases and providing "honest, efficient, and economical management."

One section of the current law states, "The Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities, and small towns where post offices are not self-sustaining. No small post office shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities." At the same time, the law also makes it clear that the Postal Service has the final say over where post offices should be located and can close any post office provided it takes into consideration factors like the impact on the community, the potential savings, and whether the closing is consistent with the policy on providing postal services in rural areas.

RANKING MEMBER. JUDICIARY

Committee Assignments: AGRICULTURE BUDGET FINANCE

CO-CHAIRMAN. INTERNATIONAL NARCOTICS CONTROL CAUCUS

I have been in contact with the Postal Service in this case and my office continues to be available to assist Iowans in having their views heard by the Postal Service. In addition, I have been in contact with the Postmaster General to express concerns about whether the Postal Service is adequately considering the required factors and the views of community members in the various proposed post office closings in Iowa. I also made clear to the Postmaster General that the Postal Service should take every step possible to reduce unnecessary costs within its operations before cutting back on services to the public. For instance, I cited a report by the USPS Office of Inspector General that identified \$33.6 million in potential annual savings that could be achieved by consolidating postal management functions. You can be assured that I will continue to advocate that the Postal Service maintain adequate service for rural Iowans, follow the required procedures, and fully take into account the views of Iowans.

Thank you again for taking the time to contact me about this matter. Please keep in touch.

Sincerely,

Charles E. Grassley United States Senator



# CONGRESS OF THE UNITED STATES

May 18, 2011



1379407-50235

TOM LATHAM Member of Congress Mary Weaver 1805 B Avenue Rippey, IA 50235

Dear Friend:

Thank you for contacting me with your concerns regarding the U.S. Post Office in Rippey, Iowa. I appreciate hearing from you on this important issue.

I understand your concerns that the possibility of the United States Postal Service (USPS) closing the Rippey post office would be an inconvenience for customers. The USPS has cited the need to streamline and consolidate operations where possible as a nationwide response to its financial difficulties and to keep postal rate increases to a minimum. As of right now, the USPS is currently studying all postal offices in Iowa but no final decisions have been made about closing any facility.

On May 25, 2011, the USPS will hold a public meeting to allow members of the community to ask questions and to provide feedback, and ultimately appeal a decision to close the post office to the Postal Regulatory Commission if necessary.

I am particularly concerned for the preservation of established community rights to appeal to the Postal Regulatory Commission regarding the closure of a post office. The current process protects the integrity of small and rural post offices and the rights of the communities they serve. At a time when our nation and economy is burdened with uncertainty, it is more important than ever to protect the infrastructure for commerce in rural America that sustains the quality of life in our small business.

USPS ceased to be a government agency in 1971 and as an independent agency it is expected to operate as a self-supporting business enterprise, ensuring low-cost, reliable delivery of the mail to all parts of the country.

Washington Office: 2217 Rayburn Building Washington, DC 20515 202-225-5476 202-225-3301 Fax 1-866-428-5642 Toll Free

Ames Office: 1421 South Bell Avenue Suite 108A Ames, Iowa 50010 515-232-2885

515-232-2844 Fax

Clear Lake/ Mason City Office: 812 Hwy 18 East P.O. Box 532 Clear Lake, Iowa 50428 641-357-5225 641-357-5226 Fax

Fort Dodge Office: 1426 Central Avenue Suite A Fort Dodge, Iowa 50501 515-573-2738 515-576-7141 Fax

Internet:

w.tomlatham.house.gov

INO 25 100 25

While I am deeply committed to ensuring a fiscally sound Postal Service, I believe small office closures are the wrong approach. Please be assured that my office has been in contact with the USPS and we will monitor this situation.

Again, thank you for sharing your views with me. It is through your comments that I am better able to represent the people of Iowa. I look forward to hearing from you with any additional concerns or questions.

Tom Latham

Member of Congress

TL/ta

1379407-50235 AUG 25 201,

P. J

August 23, 2011

Ms. Jean Susnjar Manager Post Office Regulations PO Box 9998 Cedar Rapids, Iowa 52406-9998

Dear Ms. Susnjar;

The proposal to close the Rippey, Iowa, Post Office, Docket Number 1379407 was received and reviewed last month.

I have several observations about the content. First it was disappointing that you only signed your name and did not provide any return address anyplace upon the form. I believe this is just an additional barrier being placed by the USPS to turn persons away from protesting the closures. It is disappointing that public service employees have learned how to show the customers and taxpayers so little regard. This was just one of several examples.

The letter is certainly not forthcoming about the individuals who conducted the community meeting held on May 25th. I recall Angie Green's name, because I talked to her after the meeting, but the note taker, while she were a name badge and was introduced once, left nothing in the building nor is anything on the documentation that identified her. Once again, showing lack of transparency and lack of respect for public interaction and communication.

I was extremely concerned that the letters received from Senator's Harkin and Grassley as well as the correspondence from the United States Postal Regulatory Commission was not included in the summary posting information. I do hope this oversight will be corrected and was not an intentional omission.

I have serious reservations about the realism of response Number 15 regarding the feasibility of the letter carrier providing mailing services at each stop. It is my assumption that customers/patrons will submit to the will of the USPS and take requests of money orders/packages to be mailed, securing of stamps etc to the identified post office in Grand Junction, and will not stand outside their box waiting for the mail carrier. It is false for you to indicate this is an available service, as it will become so inconvenient that patrons-will never use-it.—Many of the patrons living in Rippey are too elderly to have the stamina to wait outside for the carrier. I do believe that USPS should be limited to USP, and remove service from its name.

Response Number 23 should be brought to the attention of someone in higher authority that is truly interested in saving funds. It seems so ridiculous to pay rent upon the building until 1218 when the current contract is completed, as well as to build boxes within the City of Rippey when they are available within the current post office building. This appears to be a method to close the post office and not really save funding other than the cost of the officer in charge.

Response number 36 regarding the hours of the post office. The response does not fully express the question being explored by the individual. The question spoke of sharing an officer in charge or another PM with a neighboring community. If it is true that only 17 transaction occur per day, the response to have the post office open fewer hours seems correct, rather than the canned response" hours are determined by the post office".

1379407-50235

Response number 48 seems quite incredulous in that statement as during July there were two postings within the Rippey Post Office for hiring staff.

-W140

e cosh

I close with again stating that I am extremely dissatisfied with the handling of the community meeting documented responses, and the information that has been left out of the community packet.

It is my perception the established standards for closing of the post office have not been completely upheld.

Sincerely yours,

Cc: Senators Harkin and Grassley Congressman Tom Latham Honorable Terry Branstad Donny Hobbs, Jowans for Postal Services



# United States Senator

# Chuck Grassley

721 Federal Building 210 Walnut Street Des Moines, Iowa 50309 Phone: 515/288-1145

Fax: 515/288-5097

# Facsimile Cover Sheet

TO:

Ms. Marie Therese Dominguez

Vice President of Governmental Relations

U.S. Postal Service

FROM:

Janice Goode

(Janice\_goode@grassley.senate.gov)

**Constituent Services** 

FAX NO:

202-268-6310

DATE:

September 16, 2011

Pages

4

RE:

Mary Weaver, Rippey, IA

Rippey Post Office concerns

150 % 2511 1 334V ... S. SENATOR C. GRASSLEV

A. \*, \* To

- (2) 139 Hant Strate Office Building Washington, OC 10510-1501 (2021 274-1711) a mail gracely senote gov/contact ctip
- 215 WALMUT STARLE DES MONTES (A 50709-2140 (515) 288-1146
- 150 191 AVENUE NE SUITE 325 CEDAN PAPIOS (A 52401 1319) 263-6932

# United States Senate

CHARLES & GRASSLEY

WASHINGTON, DC 20510-1501

☐ 103 FERTHAL COURT POURT BURGING 276 STH STHEST STAIR CIT. A STITET-1242 1712-233-1660 31 Commercial Street Water to IA 55701-8497 (119) (37-865)

-W.W.

1120

1379407-50235

Tit weer bes Street SLATE 180 DAVENDON: (A 52851-1619 (563) 322 4331

207 FIDERA, HUNDHAS 8 SOUTH OTH STREET COUNTY, BLUTTE, IA 5:501-4201 712/322-7103

September 16, 2011

Ms. Marie Therese Dominguez Vice President of Governmental Relations U.S. Postal Service 475 L'Enfant Plaza, SW, Room 10804 Washington, DC 20260-3500

Dear Ms. Dominguez:

Enclosed please find a communication from Mary Weaver of Rippey, Iowa regarding concerns and questions of the process in the proposed closing of the Rippey. Iowa Post Office.

I would appreciate any assistance you could provide pertaining to this matter. You may direct any questions and your return reply marked to the attention of Janice Goode in my Des Moines office located at the above listed address.

Thank you for your attention to my request.

Sincerely,

Chuck Greedley United States Senator

CEG/jg

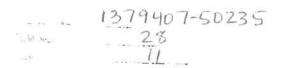
Committee Assignments:

AGRICULTURE BUDGET FINANCE

FAMILIO ON RECYCLED FAREN

CO-CHAIRMAN, INTERNATIONAL NARCOTICS CONTROL CAUCUS

RANKING MEMBER JUDICIARY





October 18, 2011

The Honorable Charles E. Grassley United States Senator Federal Building, Room 721 210 Walnut Street Des Moines, IA 50309-2140

Dear Senator Grassley:

This responds to your September 16 letter on behalf of Ms. Mary Weaver of Rippey, regarding the Rippey Post Office.

Thank you for sharing Ms. Weaver's comments regarding the discontinuance study. We regret the dissatisfaction she has experienced during this process and understand that her concerns have been addressed by Hawyeke District Post Office Operations Managers JaNan O'Brien and Jean Susnjar. I also recognize your interest in ensuring that all of your constituents continue to have convenient access to essential postal services. Over the past five years our customers' needs have changed dramatically—mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In addition, more than 35 percent of the U.S. Postal Service's retail sales are now conducted in expanded access locations outside of traditional Post Offices. In spite of this, the Postal Service has an extensive retail network of nearly 32,000 Post Offices, stations and branches that has been virtually untouched. Accordingly, the Postal Service is closely examining its retail network to identify opportunities where postal-operated facilities can be consolidated or replaced with alternate access channels.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission (PRC), and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

1379407-50235 28 12

### Page 2

Hawkeye District postal officials studied the Rippey Main Post Office for possible discontinuance and are currently awaiting final determination. The Postal Service understands the extent to which local communities rely upon and appreciate our organization. Please be assured that district officials are devoting considerable attention and effort to help ensure that our customers continue to receive regular and effective service well into the future.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

Sheila T. Meyers Manager, Government Liaison

## **Proposal Checklist**

Section I	Responsiveness to Community Postal Needs
X	Tell what we are doing and why.
<del></del>	Is reason for discontinuance justified and documented in the record?
<del>-</del>	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
<del></del>	Number of customers and type of service they received and will receive.
X	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
<del></del>	Last three fiscal years of revenue and revenue units.
-X	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
×	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
×	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
X	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
×	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V	Advantages and disadvantages of proposed alternate service.
*	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
X	Brief background of area, community government, population, etc.
X	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
X	Was Post Office used as meeting place?
×	Was Post Office a shelter for a bus stop?
×	Did the Post Office have a public bulletin board?
X	Were government forms available at the Post Office?
$\overline{}$	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
$\overline{}$	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
$\overline{}$	What are the growth trends (flat, up, down)?
$ \times$	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
X	A statement of annual savings includes a breakdown as follows:
	Postmaster salary (EAS-11, Minimum, no COLA) \$ 33, 168
	Fringe benefits 33 5%
	Rental costs excluding utilities \$ 19 200
	Total annual costs \$ 63,479
	Less estimated cost of replacement service - 9 772
	Total annual savings \$ 53,707
A one-time expense of \$ 36	will be/was incurred for installation of CBUs and parcel lockers.
X	Is postmaster salary based on the minimum salary without COLA?
X	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
χ	The Postal Service has identified no other factors for consideration (if appropriate).
	List other factors as appropriate.
X	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
<u>×</u>	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	Green 6-29-2011
Investigative Coordinator	Date
Reviewed and Certified By:	(Cl P 9-14-11
District PO Review Coordinat	Date



06/28/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the RIPPEY Post Office Docket No. 1379407

This is to advise you that on 07/08/2011, I will post for public comment a proposal to close the RIPPEY Post Office in Greene, Congressional District No. 04.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/29/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

RIPPEY Proposal

Docket No. 1379407 - 50235

Please post the enclosed proposal to close the RIPPEY Post Office in the lobby. The proposal must be posted in a prominent place from 07/08/2011 through close of business on 09/08/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record

Date of Posting: 07/08/2011



UNITED STATES POSTAL SERVICE



Date of Removal: 09/08/2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Rippey Post Office:

The Postal Service is considering the close of the Rippey Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/08/2011 through 09/08/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rippey Post Office and Grand Junction Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

JEAN SUSNJAR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Jean Susnja

Date of Posting: 07/08/2011

Date of Removal: 09/08/2011

#### UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Rippey Post Office:

The Postal Service is considering the close of the Rippey Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/08/2011 through 09/08/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rippey Post Office and Grand Junction Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

JEAN SUSNJAR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Jean Susnja





DOCKET NO.

PAGE

1379407-50235

Date of Posting: 07/08/2011

Posting Round Date:

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Date of Removal: 09/08/2011

Removal Round Date:



PROPOSAL TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235

DOCKET NO. ITEM NO. PAGE 

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PROPOSAL TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1379407 - 50235

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:00 Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 42 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

Concern:

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures. If this proposal is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30-09:45 on Saturday. There are 70 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2	-	Customers expressed concern for those customers with disabilities who are

not able to go to administrative Post Office to pick up their mail.

> Customers are not required to travel to another Post Office to receive mail or Response: obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers inquired about mailbox installation and maintenance.

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Customers inquired as to why the Postal Service was suffering from financial difficulty.

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

Customers questioned if the rural carrier could handle the extra workload.

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

Customers were concered why the postmaster position was not filled.

All management positions were frozen in anticipation of the reorganization efforts.

Customers were concerned about a possible address change.

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about a possible address change.

There will be no change in customer addresses for customer on rural delivery.

Customers were concerned about a possible address change.

There will be no change in customer addresses who are on rural delivery.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

Concern: 4.

Response:

5. Concern:

Response:

Concern: 6.

Response:

7. Concern:

Response:

8. Concern:

Response:

Concern:

Response:

Response:

10. Concern:

11. Concern:

Response:

12. Concern:

Response:

earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

13. Concern:

14. Concern:

Response:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Customers were concerned about senior citizens.

27. Concern:

Carrier service is beneficial to many senior citizens and those who face Response: special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made

for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for

more information.

A Customer asked, "Is Rippey loosing 23 million dollars per day, if not, why 18. Concern:

close Rippey?"

The USPS is trying to act on what we can control. Although we may not be Response: able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more

efficient means, we will look into savings in that manner.

Customer asked if all questionnaires are included in the study. 19. Concern:

Yes. Response:

Customer asked if the USPS ever offers an early out, but that seems to be a 20. Concern:

catch 22 if retirement is part of the problem.

The USPS offers early retirement often. We need to match our workload Response:

(volume of mail) to work hours.

Customer asked if they would be able to view everything in the proposal? 21. Concern:

They have to request this through consumer affairs?

The proposal is available for viewing and extra copies can be handed out at Response: the time it is posted for 60 days. The "study" is a larger packet involving more

information. Any information in the "study" would need to be requested

through consumer affairs.

Customer asked that in regards to money lost, could we raise the cost of 22. Concern:

stamps and keep the Post Office open.

The USPS has regulations that we must follow in order to request a stamp Response:

increase. We can not simply request a large stamp increase since we are

losing money.

Customer asked what the USPS will do with the building as the owner spent a Concern:

lot of money on the Post Office to make it USPS compatible.

We will fulfill our lease obligation. Response:

Customer asked when schools merge and companies combine, do we see 24. Concern:

this happening?

The Post Office is looking for was to be more efficient, it is not in conjunction Response: with schools consolidating or companies combining, it is due to the ability to

provide regular and effective service by an alternate means.

Customer asked who would pay for the heat bill if this offices closes? 25. Concern:

However the lease is set now to pay the heat bill, it would continue through the Response:

duration of the lease as we would follow all lease obligations.

Customer commented frustration with this process and wants to speak with 26. Concern:

the managers that made this decision.

I understand this is a very emotional time for the community of Rippey. The Response:

possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different

form.

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the

additional for Rippey?

The logistics of the route would be worked out if headquarter determines Response: discontinuance is warrented for Rippey. Customer commented they haven't had a raise in four years, who cares about 28. Concern: them? Is there a specific Post Office concern I can address? Response: Customer commented they would rather have tax dollars go towards a 29. Concern: government bailout than a loss in service. As I stated previously, we would still provide service to the community of Response: Rippey, it would just be provided in the form of the rural carrier. Customer commented we are a retirement community, we can't drive to get 30 Concern: our mail. We would still provide service to the community of Rippey, it would just arrive Response: in a different form. Mail would be delivered to cluster box units instead of PO boxes. Customer expressed concern and asked which large offices were being 31. Concern: looked into. Currently there are 6 stations or branches under study in the large cities. Response: There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000. Customer questioned the difference between USPS and the Postal Rate 32. Concern: Commission. The USPS is a branch of the Federal Government that operates Response: independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests. Customer questioned whether the rural carriers felt comfortable with money 33. Concern: and stamp stock in their vehicle. That is part of their job and they have been carrying stamp stock and money Response: for years. Customer stated she is under the impression the USPS does get tax dollars, 34. Concern: wanted clarification. The USPS does not receive tax dollars. In years that we run in a deficit we Response: get loans from the federal government. Customer stated they wanted to know more about the appeal process and Concern: 35 congressionals are included in the study. What can we do about those? An appeal may only be submitted if there is a determination to discontinue the Response: Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community. Customer suggested reducing/alternating the number of hours the post office Concern: operates. Hours are determined by the workload at the post office. Response: Customer wanted clarification on the posting, how long, where, what would it 37. Concern: say?

49. Concern:

Response:

	Response:	The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.
38.	Concern:	Customer wanted to know if Administrative offices have been reduced?
	Response:	Every office is being looked at during this time.
39.	Concern:	Customer wanted to know if CBU's can be placed anywhere.
	Response:	CBU's are placed on city property.
40.	Concern:	Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?
	Response:	The customer r address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.
41.	Concern:	Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas per week.
	Response:	Yes.
42.	Concern:	Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.
	Response:	No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier.
43.	Concern:	Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.
	Response:	I am under the impression that the auto companies were bailed out by the government.
44.	Concern:	Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.
	Response:	At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.
45.	Concern:	Customer wanted to know if they write to consumer affairs is that the state or federal.
	Response:	Consumer Affairs is through the Postal Service and it is our district office in Des Moines.
46.	Concern:	Customer wanted to know the name of the vice president of retail and delivery in Washington DC.
	Response:	His name is Dean Granholm.
47.	Concern:	Customer wanted to know where Denny the OIC would be placed?
	Response:	That is an internal process and would be determined at a later time.
48.	Concern:	Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.

There has been a hiring freeze.

Rippey.

Customer wanted to know why can't we see if someone wants to come to

60. Concern:

Response:

The Post Office is not accepting lateral moves during its restructuring process. Response: Customer was concerned about losing keys to the cluster box and how long 50. Concern: they would need to wait to obtain new keys. The customer would be issued two keys with your cluster box. Grand Junction Response: would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied. Customer was concerned mail was returned as it arrived as 2E and he is not 51. Concern: The customer will need to contact the sender to give them your correct mailing Response: address. Customer wondered if there was a Postmaster, would we be at this meeting 52. Concern: tonight? Why can't we move a Postmaster here? If there were a Postmaster in Rippey, no we would not be here tonight. Does Response: that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves. Customers asked why the person who makes the final determination does not 53. Concern: come to meetings. The person who makes the final determine reviews each case on a case by Response: case basis. He is busy with his current position in Washington DC. Customers asked why their Post Office was being discontinued while others 54. Concern: such as Jamacia, Dana and Beaver were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy Response: in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers commented that CBU's are only placed in trailer parks and since 55. Concern: Rippey is not a trailer park, we as a community do not want them. CBU's are not only placed in trailer parks, but they are used in any new Response: addition development throughout the United States. Customers commented that this process of discontinuance would be more fair 56. Concern: if it were based on population, instead of a political thing. Rippey fits the criteria for looking at offices for discontinuance. Could that Response: criteria change in the future, yes it could. Customers expressed a concern that they did not receive a survey in their PO 57. Concern: Box. What can they do to obtain another? The OIC was asked if they were given to every po box and he stated yes, Response: they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested. Customers inquired when the Rippey Post Office would close. 58. Concern: The time frame we are looking at is 6-9 months from the beginning to the end. Response: The Rippey case study began about two months ago. Customers questioned if Rippey could share a postmaster with another town. 59. Concern: That is not something the Postal Service is currently looking into when Response: effective and regular service can be obtained through the rural carrier.

It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.

Customers questioned if the study reflected our volume decline from

customers using Fed Ex and UPC more?

Response:

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger 61. Concern: cities. Carrier service can be and, in this case, is more cost-effective than Response: maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Customers questioned what the Postmaster General does for the community 62. Concern: and the issue of closing. I can not answer what he does for the community. The vice president of retail Response: and delivery Dean Granholm determines whether there is justification for discontinuance. Customers wanted copies of the notes from the community meeting. 63. Concern: Customer concerns will be addressed in the proposal and become officially Response: part of the study. Customers wanted to know how many offices were being considered for 64. Concern: closure. Currently we are looking at 82 offices in the Hawkeye District. Response: Customers wanted to know how much money will be saved by closing Rippey. 65. Concern: Financial information either can be seen at the time of posting of the proposal Response: or requested through the freedom of information act with our consumer affairs in Des Moines. Customers wanted to know how we would release financial information. 66. Concern: Certain financials will be made public in the proposal and study at the time of Response: posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines. CUstomers wanted to know if CBU's freeze up. 67. Concern: I will not lie to you and tell you the CBU's are completely weather proof. The Response: truth of the matter is that we live in lowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska. Customers wanted to know if delivery will reduce to five day and when. 68 Concern: Right now we are mandated by congress to deliver mail 6 days per week. Response: Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6. Customers wanted to know if the USPS workforce has been reduced to meet Concern: 69 our volume declines. Yes, at one time the USPS had almost 900,000 employees. We are now Response: around 500,000. We are not hiring at this time. When someone retires, we do not replace that person. Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies? 70. Concern:

question.

We have guidelines we must follow through the freedom of information act.

Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that

81. Concern:

Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail 71. Concern: even if the retail counter closes. We will place that as a comment in the study, but the chances of that Response: happening are slim as we would provide service to cluster box units. Customers wanted to know if we still hold the lease through 2018 why would 72. Concern: we still try to close the office? The discontinuance is based on providing regular and effective service more Response: efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building. Customers wanted to know the chances this will be approved. 73. Concern: The chance is very high that discontinuance will be approved. Response: Customers wanted to know what other options they have besides CBU's? 74. Concern: Curbside boxes are an option but they will not be placed at each house, they Response: may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox. Customers wanted to know what they could do to change the study to get a Concern: shared postmaster and share hours. Currently the proposal will not change, but you can make the suggestion to Response: consumer affairs. Customers wanted to know what time of day mail would be delivered. 76. Concern: That is dependent on whether the rural carrier route would need to be Response: adjusted. It would be close to the proximity of the day when he arrives now. Customers wanted to know who decided to look at Rippey and why. 77. Concern: A collective group of managers including the district manager, decided to look Response: into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means. Customers wanted to know who pays for the studies of these offices. 78. Concern: The USPS does internal studies with employees that are working in other Response: departments as well as postal review. Customers wanted to know whom they could write to regarding sharing a post 79. Concern: office and Postmaster. The customer can express any concerns through our Consumer Affairs Response: Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting. Customers were concerned about a possible address change to a different Concern: community. If the Rippey Post Office would be discontinued, Rippey customers would Response: retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about obtaining accountable mail and large

parcels.

If the customer lives less than one-half mile from the line of travel, the carrier Response: will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS. Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the 82. Concern: community? Residents may continue to meet informally, socialize, and share information Response: at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form. Customers were concerned as to what the Post Office will do with the lease, it 83. Concern: is a fixed lease until 2018. We will fulfil our obligation to the lease, perhaps try to sublease if there is Response: indeed an discontinuance. Customers were concerned how they could obtain re-delivery on packages 84. Concern: that were previously attempted. The customer could simply call the administrative Post Office, Grand Junction Response: and request re-delivery at your convenience. Customers were concerned why the USPS does not charge for Priority boxes. 85 Concern: It is a convenient method for customers to send a package through the USPS, Response: thus generating business. A win win situation. State Representative stated that they are looking for innovative idea's, so why 86. Concern: not share a PM and work in two offices. The USPS is looking for the most efficient way to provide effective and regular Response: service. Rural carrier delivery provides this in the most cost effective manner. Where would the CBU's be located in town? 87. Concern: We would contact the Mayor to ask if the city has property that would be Response: suitable to hold the CBU's, is a safe and convenient location.

# Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail. 2.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4
- parcel delivery for customers. Customers opting for carrier service will not have to pay post office box fees.
- 5. Saves time and energy for customers who drive to the post office to pick up mail. 6.

# Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2. necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### II. EFFECT ON COMMUNITY

Response:

Concern:

Rippey is an incorporated community located in Greene County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Rippey. The community is comprised of Combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, rippey lion's club rippey fire dept. friends of the province of the provi rippey, rippey senior citizen home, perry construction, dennhardt construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rippey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

	The state of the s	
1.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2.	Concern:	Customers were concerned about loss of employment in the community.
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
3.	Concern:	Customers were concerned about the delivery of their medicine through the mail.
	Pagnanga'	The Postal Service delivers medicine to residents throughout the

particular location. The Postal Service will adhere to those instructions. Customers were concerned about the loss of a gathering place and an information center.

United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a

Residents may continue to meet informally, socialize, and share Response: information at the other businesses, churches and residences in town.

Customer asked if the proposal is sent to the owner. Concern: 5.

No, the owner would need to look at the posting and request a copy Response:

of the proposal from the Grand Junction or Rippey Post Office.

Customers asked the state representative what he could do about Concern:

the closings throughout the state?

He stated a collective group form ideas to solutions to reduce Response: closings and consider consolidating offices and sharing a postmaster.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	\$ 53,707

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rippey Post Office and Grand Junction Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JEAN SUSNJAR
Manager, Post Office Operations

07/08/2011
Date

Docket: 13	379407 - 50235
Item Nbr:	34
Page Nbr:	1

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the RIPPEY Post Office.

Post Off	ice.
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Name	e of Postal Customer Signature of Postal Customer
Mail	ing Address
City,	State, and ZIP Code Date



09/08/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/08/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE

Post Office Review Coordinator

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998



A. Office  Name: RIPPE Area: WEST  Congressional D  EAS Grade:	ERN		District: County:			de: 50235
Post Office:	<u></u>	Classified Station		Classified Branch		СРО
This form is a pla	ace holder for nur	nber 36. The round dated	copies of the prop	osal have been received	ł.	
Prepared by:	Karen Lenar				Date:	09/14/2011
Title:	HAWKEYE	PFC Post Office Review	Coordinator			(0.15)
Tele No:	(319) 399-29	902			Fax No:	(319) 399-5502

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/08/2011

Postal Customers of the Rippey Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Rippey Post Office, which was posted 07/08/2011 through 09/08/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rippey Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JEAN SUSNJAR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Jean Susnja



09/14/2011

MEMO TO THE RECORD

SUBJECT: RIPPEY

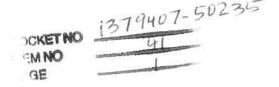
Docket Number 1379407 - 50235

The proposal to consolidate the RIPPEY was posted with an "Invitation for Comments," at the RIPPEY from 07/08/2011 through 09/08/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District



Office ame: RIPPEY				State: IA	Zip Co	de: 50235
rea: WESTER	.N		District:	HAWKEYE PFC		
ongressional Distri	ict: 04		County:	GREENE Finance Number:	187713	
AS Grade:	11					🖂
ost Office:	1	Classified Station		Classified Branch		СРО
his form is a place	holder for nu	mber 39. There was not a	a premature appeal	received.		
	Varen I en	ane:			Date:	09/14/201
Prepared by:	Karen Len	ane E PFC Post Office Reviev	w Coordinator	X	Date:	09/14/201



Date of Posting: 07/08/2011

Posting Round Date:

Date of Removal: 09/08/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1379407 - 50235

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:30 - 15:00 Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 43 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

Concern:

Response:

Concern:

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures. If this proposal is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30-09:45 on Saturday. There are 70 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customer expressed a concern about package delivery and pickup.

Customers expressed concern for those customers with disabilities who are

not able to go to administrative Post Office to pick up their mail.

	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Response:

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. 4 Concern: Customers inquired about mailbox installation and maintenance. Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. Customers inquired as to why the Postal Service was suffering from financial 5. Concern: difficulty. Response: The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy. 6 Concern: Customers questioned if the rural carrier could handle the extra workload. Response: Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee. 7. Concern: Customers were concered why the postmaster position was not filled. Response: All management positions were frozen in anticipation of the reorganization efforts. Concern: Customers were concerned about a possible address change. Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about a possible address change. Response: There will be no change in customer addresses for customer on rural delivery. 10. Concern: Customers were concerned about a possible address change. Response: There will be no change in customer addresses who are on rural delivery. Customers were concerned about having to travel to another Post Office for 11. Concern: service. Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail

12. Concern: Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

13. Concern:

14. Concern:

15. Concern:

Response:

Response:

Response:

earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

16. Concern:

Response:

17. Concern:

Customers were concerned about senior citizens.

Docket: 1379407 - 50235 Item Nbr: 41 Page Nbr: 5

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Customer asked, "Is Rippey loosing 23 million dollars per day, if not, why 18. Concern: close Rippey?" The USPS is trying to act on what we can control. Although we may not be Response: able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner. Concern: Customer asked if all questionnaires are included in the study. 19 Response: Yes. Customer asked if the USPS ever offers an early out, but that seems to be a 20 Concern: catch 22 if retirement is part of the problem. The USPS offers early retirement often. We need to match our workload Response: (volume of mail) to work hours. Customer asked if they would be able to view everything in the proposal? 21. Concern: They have to request this through consumer affairs? The proposal is available for viewing and extra copies can be handed out at Response: the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs. Customer asked that in regards to money lost, could we raise the cost of 22. Concern: stamps and keep the Post Office open. The USPS has regulations that we must follow in order to request a stamp Response: increase. We can not simply request a large stamp increase since we are losing money. Customer asked what the USPS will do with the building as the owner spent a 23. Concern: lot of money on the Post Office to make it USPS compatible. Response: We will fulfill our lease obligation. Customer asked when schools merge and companies combine, do we see 24. Concern: this happening? The Post Office is looking for was to be more efficient, it is not in conjunction Response: with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means. 25. Concern: Customer asked who would pay for the heat bill if this offices closes? Response: However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.

26. Concern:

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different

Customer commented frustration with this process and wants to speak with

form.

the managers that made this decision.

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the additional for Rippey?

27. Concern:

Response:

The logistics of the route would be worked out if headquarter determines Response: discontinuance is warrented for Rippey. Customer commented they haven't had a raise in four years, who cares about 28. Concern: them? Is there a specific Post Office concern I can address? Response: Customer commented they would rather have tax dollars go towards a 29. Concern: government bailout than a loss in service. As I stated previously, we would still provide service to the community of Response: Rippey, it would just be provided in the form of the rural carrier. Customer commented we are a retirement community, we can't drive to get 30. Concern: our mail. We would still provide service to the community of Rippey, it would just arrive Response: in a different form. Mail would be delivered to cluster box units instead of PO Customer expressed concern and asked which large offices were being 31. Concern: looked into. Currently there are 6 stations or branches under study in the large cities. Response: There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000. Customer questioned the difference between USPS and the Postal Rate 32. Concern: Commission. The USPS is a branch of the Federal Government that operates Response: independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests. Customer questioned whether the rural carriers felt comfortable with money Concern: and stamp stock in their vehicle. That is part of their job and they have been carrying stamp stock and money Response: for years. Customer stated she is under the impression the USPS does get tax dollars, 34. Concern: wanted clarification. The USPS does not receive tax dollars. In years that we run in a deficit we Response: get loans from the federal government. Customer stated they wanted to know more about the appeal process and 35 Concern: congressionals are included in the study. What can we do about those? An appeal may only be submitted if there is a determination to discontinue the Response: Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community. Customer suggested reducing/alternating the number of hours the post office Concern: operates. Hours are determined by the workload at the post office. Response: Customer wanted clarification on the posting, how long, where, what would it 37. Concern: say?

Docket: 1379407 - 50235 Item Nbr. 41 Page Nbr. 7

> Response: The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that

includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified

through the Vice President of Retail Dean Granholm.

38. Concern: Customer wanted to know if Administrative offices have been reduced?

Response: Every office is being looked at during this time.

39. Concern: Customer wanted to know if CBU's can be placed anywhere.

Response: CBU's are placed on city property.

Customer wanted to know if delivery and address would still be Rippey? They Concern: 40

live one mile from Dawson, can I get delivery from Dawson instead of Grand

Junction?

Response: The customer r address would still remain Rippey IA 50235. If you would

prefer to get delivery out of Dawson, you would need to speak with the

Postmaster in Dawson.

Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas 41. Concern:

per week.

Response: Yes.

Customer wanted to know if Rippey closes, if the USPS could bring a PM in 42. Concern:

from another community for a couple hours a day.

Response: No, we are looking at total discontinuance of the building, salary and all

expenses with all services obtained through the rural carrier.

Customer wanted to know if the USPS is trying to bust the unions, this is what 43. Concern:

happened with auto compaines.

Response: I am under the impression that the auto companies were bailed out by the

government.

Customer wanted to know if they could get a copy of the proposal and study 44. Concern:

for the Rippey Post Office.

Response: At the time of posting, extra copies of the proposal are available if requested.

The study can be viewed, if you want specific parts of the study that are not in

the proposal, you need to request those through Consumer Affairs.

Customer wanted to know if they write to consumer affairs is that the state or 45. Concern:

federal

Response: Consumer Affairs is through the Postal Service and it is our district office in

Des Moines.

Customer wanted to know the name of the vice president of retail and delivery Concern: 46.

in Washington DC.

Response: His name is Dean Granholm.

47. Concern: Customer wanted to know where Denny the OIC would be placed?

That is an internal process and would be determined at a later time. Response:

Customer wanted to know why another Postmaster was not hired when the Concern:

last one retired 8 years ago.

Response: There has been a hiring freeze.

Customer wanted to know why can't we see if someone wants to come to 49. Concern:

Rippey.

Response:

The Post Office is not accepting lateral moves during its restructuring process. Response: Customer was concerned about losing keys to the cluster box and how long 50. Concern: they would need to wait to obtain new keys. The customer would be issued two keys with your cluster box. Grand Junction Response: would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied. Customer was concerned mail was returned as it arrived as 2E and he is not 51. Concern: The customer will need to contact the sender to give them your correct mailing Response: address. Customer wondered if there was a Postmaster, would we be at this meeting 52. Concern: tonight? Why can't we move a Postmaster here? If there were a Postmaster in Rippey, no we would not be here tonight. Does Response: that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves. Customers asked why the person who makes the final determination does not 53. Concern: come to meetings. The person who makes the final determine reviews each case on a case by Response: case basis. He is busy with his current position in Washington DC. Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained. 54. Concern: Post Offices are reviewed on a case-by-case basis. When there is a vacancy Response: in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers commented that CBU's are only placed in trailer parks and since 55. Concern: Rippey is not a trailer park, we as a community do not want them. CBU's are not only placed in trailer parks, but they are used in any new Response: addition development throughout the United States. Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing. 56. Concern: Rippey fits the criteria for looking at offices for discontinuance. Could that Response: criteria change in the future, yes it could. Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another? 57. Concern: The OIC was asked if they were given to every po box and he stated yes, Response: they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested. Customers inquired when the Rippey Post Office would close. Concern: The time frame we are looking at is 6-9 months from the beginning to the end. Response: The Rippey case study began about two months ago. Customers questioned if Rippey could share a postmaster with another town. Concern: 59. That is not something the Postal Service is currently looking into when Response: effective and regular service can be obtained through the rural carrier. Customers questioned if the study reflected our volume decline from 60. Concern: customers using Fed Ex and UPC more?

It is hard to determine an exact decrease in business. This study is based on

the facts that we are able to determine.

Docket: 1379407 - 50235 Item Nbr: 41 Page Nbr: 9

Customers questioned the economic savings of the proposed discontinuance. 61. Concern: Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than Response: maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Customers questioned what the Postmaster General does for the community 62. Concern: and the issue of closing. I can not answer what he does for the community. The vice president of retail Response: and delivery Dean Granholm determines whether there is justification for discontinuance. 63. Concern: Customers wanted copies of the notes from the community meeting. Customer concerns will be addressed in the proposal and become officially Response: part of the study. Customers wanted to know how many offices were being considered for Concern: closure. Response: Currently we are looking at 82 offices in the Hawkeye District. Customers wanted to know how much money will be saved by closing Rippey. 65. Concern: Financial information either can be seen at the time of posting of the proposal Response: or requested through the freedom of information act with our consumer affairs in Des Moines. Customers wanted to know how we would release financial information. 66. Concern: Certain financials will be made public in the proposal and study at the time of Response: posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines. 67. Concern: CUstomers wanted to know if CBU's freeze up. Response: I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska. 68. Concern: Customers wanted to know if delivery will reduce to five day and when. Right now we are mandated by congress to deliver mail 6 days per week. Response: Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6. Customers wanted to know if the USPS workforce has been reduced to meet Concern: 69. our volume declines.

Response:

not replace that person.

Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?

Yes, at one time the USPS had almost 900,000 employees. We are now

around 500,000. We are not hiring at this time. When someone retires, we do

Response:

We have guidelines we must follow through the freedom of information act.

Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that

question.

Docket: 1379407 - 50235 Item Nbr: 41 Page Nbr: 10

81. Concern:

Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail 71. Concern: even if the retail counter closes. We will place that as a comment in the study, but the chances of that Response: happening are slim as we would provide service to cluster box units. Customers wanted to know if we still hold the lease through 2018 why would 72. Concern: we still try to close the office? The discontinuance is based on providing regular and effective service more Response: efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building. Customers wanted to know the chances this will be approved. 73. Concern: The chance is very high that discontinuance will be approved. Response: Customers wanted to know what other options they have besides CBU's? 74. Concern: Curbside boxes are an option but they will not be placed at each house, they Response: may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox. Customers wanted to know what they could do to change the study to get a Concern: 75. shared postmaster and share hours. Currently the proposal will not change, but you can make the suggestion to Response: consumer affairs. Customers wanted to know what time of day mail would be delivered. 76. Concern: That is dependent on whether the rural carrier route would need to be Response: adjusted. It would be close to the proximity of the day when he arrives now. Customers wanted to know who decided to look at Rippey and why. 77. Concern: A collective group of managers including the district manager, decided to look Response: into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means. Customers wanted to know who pays for the studies of these offices. 78. Concern: The USPS does internal studies with employees that are working in other Response: departments as well as postal review. Customers wanted to know whom they could write to regarding sharing a post 79. Concern: office and Postmaster. The customer can express any concerns through our Consumer Affairs Response: Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting. Customers were concerned about a possible address change to a different Concern: community. If the Rippey Post Office would be discontinued, Rippey customers would Response: retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about obtaining accountable mail and large

parcels.

Docket: 1379407 - 50235 Item Nbr. 41 Page Nbr. 11

Concern:

87. Concern:

Response:

Response:

If the customer lives less than one-half mile from the line of travel, the carrier Response: will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS. Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the 82. Concern: community? Residents may continue to meet informally, socialize, and share information Response: at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form. Customers were concerned as to what the Post Office will do with the lease, it 83. Concern: is a fixed lease until 2018. We will fulfil our obligation to the lease, perhaps try to sublease if there is Response: indeed an discontinuance. Customers were concerned how they could obtain re-delivery on packages Concern: that were previously attempted. The customer could simply call the administrative Post Office, Grand Junction Response: and request re-delivery at your convenience. Customers were concerned why the USPS does not charge for Priority boxes. Concern: It is a convenient method for customers to send a package through the USPS, Response: thus generating business. A win win situation.

not share a PM and work in two offices.

Where would the CBU's be located in town?

State Representative stated that they are looking for innovative idea's, so why

The USPS is looking for the most efficient way to provide effective and regular

service. Rural carrier delivery provides this in the most cost effective manner.

We would contact the Mayor to ask if the city has property that would be

suitable to hold the CBU's, is a safe and convenient location.

# Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail. 2.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.
- parcel delivery for customers. Customers opting for carrier service will not have to pay post office box fees. 5
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

## Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2. necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

Rippey is an incorporated community located in GREENE County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Rippey. The community is comprised of Combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic,jay's body shop, rolling hills bank, people's bank,rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store,rippey lion's club rippey fire dept. friends of rippey, rippey senior citizen home, perry construction, dennhardt construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rippey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2. Concern:	Customers were concerned about loss of employment in the community.
Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

replacement postmaster would be from the community.

Customers were concerned about the delivery of their medicine through the mail.

The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

Customers were concerned about the loss of a gathering place and an information center.

Concern:

Response:

3

Docket: 1379407 - 50235 Item Nbr: 41 Page Nbr: 13

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

Concern: Customer asked if the proposal is sent to the owner.

Response: No, the owner would need to look at the posting and request a copy

of the proposal from the Grand Junction or Rippey Post Office.

6. Concern: Customers asked the state representative what he could do about

the closings throughout the state?

Response: He stated a collective group form ideas to solutions to reduce

closings and consider consolidating offices and sharing a postmaster.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 19,200
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	_ \$ 53,707

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Grand Junction Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JEAN SUSNJAR
Manager, Post Office Operations

U.S. Postal Service  POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL  Fact Sheet  1. Date Prepared 05/02/2011				
2. Post Office Name	MINISTER OF STREET	3. State and ZIP + 4 Code		00/02/2011
RIPPEY		IA, 50235-5000	17 8	of a seal Direction
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County GREENE	7. Congress	sional District
<ol> <li>Reason for Proposal to Discontin Study for discontinuance request based minimal workload, revenue, need for mo operational efficiency and the ability for Postal Service to provide effective and r service by an alternate means.</li> </ol>	on No Suspension the	Reason and Date)	10. Proposed Permane	ent Alternate Service
11. St	affing		12. Hours of Service	
a. PM PM Vac Occupied 09/03/2003	cancy Reason & Date: retired	a. Time M-F 07 00 - 12 00 - 12 30 - 15 0	Sat 08:00 - 11:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 24 hours	Sat 24 hours	40.50
c. Current PM POSITION Level (150) EAS-11	Downgraded from EAS-11		<u>l</u>	Į.
d. No of Clerks- 0 No of Career- 0				
e. No of Others- 0 No of Career- 1	I DATE / DATE OF THE PARTY OF THE			
13. Number of Cu	istomers Served	14	4. Daily Volume (Pieces	9)
a. General Delivery		Types of Mail	Received	Dispatched
b. P.O. Box	79	a. First-Class	584	94
c. City Delivery	0	b. Newspaper	214	6
d. Rural Delivery	144	c. Parcel	14	2
e. Highway Contract Route Box		d. Other	61	0
f. Total	223	e, Total	873	102
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters 0		0
h. Average No. Daily Transactions	17.20	g. No. of Permits 1 0		
Finances a. FY 2008 2009 2010	16a. (	Receipts \$ 27,387 \$ 29,433 \$ 22,717	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits ( (33.5% of b.) S11,111
Postal Owned  30-day cancellation clause? Ye  Located in: Business Ho  16b. Explain:			(if Yes, must vacate by)	se \$ 19200 No
17. Schools, Churches and Organizat	ion in Service Area: No: 1	19. Administrative/Emana	iting Office (Proposed)	
Methodist Church		Name GRAND JUNCT Window Service Hours M- Lobby Hours M- PO Boxes Available: 70	08:30-11:30	3 Miles Away 8.0  SAT 08:30- 09:45  SAT 24 hours
18. Businesses in Service Area:	No: 26	20. Nearest Post Office (in	f different from above)	
stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic,jay's body shop, rolling hills bank, people's bank,rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store,rippey lion's club rippey fire dept, friends of rippey, rippey senior citizen home, perry construction, dennhardt construction.		Name GRAND JUNCT	08:30-11:30 Level 1 08:30-16:15 F 24 hours	3 Miles Away 8.0 SAT 08:30- 09:45 SAT 24 hours
	21. Pre	pared by	_iiireiiire	
Printed Name and Title ANGIE GREEN PO Discontinuance Coordinator Name	Telephone No. AC ()	Signature ANGIE GREEN Location		Telephone No. AC () (319) 399-2902
KAREN LENANE PS Form 4920, June 1993	(319) 399-2902	CEDAR RAPIDS, IOWA		



09/14/2011

## MEMO TO THE RECORD

SUBJECT: Certification of the Record

RIPPEY

Green. Dur

Docket Number 1379407 - 50235

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL HENDRIX District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name. S	State, ZIP Code:	RIPPEY, IA, 50235-5000		
EAS Level:		11		
District		HAWKEYE PFC		
County:		GREENE		
Congressional District:		04		
Proposal:	DISUICE:	✓ Close Consolidate		
Reason For Pr	ropsed	retired		
Alternate Serv	2500 C C C C C C C C C C C C C C C C C C	Rural Route Service		
Customers Aff	PG001H040#			
Post Office 8		79		
General Del	ivery:	0		
Rural Route	301-945-C	0		
	ntract Route (HCR):	0		
	meast route (1101)	0		
City Route:	Description	0		
Intermediate		0		
Intermediate				
Total numb	er of customers:	79		
Date	Action			
	Office suspended, Reason suspended: Suspension notice sent to Headquarters.			
09/03/2003	Postmaster vacancy occurred, Reason: retired			
	OIC: Career: 1 Noncareer: 0 Other Employ	rees: 1		
04/09/2011	District manager authorization to study.	: 225 Number Returned: 65		
05/10/2011	Questionnaires sent to customers. Number sent Analysis: Favorable 8 Unfavorable 14 No Op			
05/31/2011	Petition received. Number of signatures: 175			
	Concerns expressed:			
06/08/2011	Congressional inquiry received: Yes Concerns expressed:			
06/28/2011	Proposal and checklist sent to district for review.			
		tified by district 10 days before the 60-day posting (PS Form 4920		
06/28/2011	attached).  Proposal and invitation for comments posted an	d round-dated.		
09/14/2011	Proposal and invitation for comments removed a Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0	and round-dated.		
None	Premature PRC appeal received.			
05/02/2011	Concerns expressed: Updated PS Form 4920 completed (if necessary	r).		
09/20/2011	Certification of the official record.			
09/20/2011	District transmittal of official record to vice president, Area Operations.	dent, Delivery and Retail, and copy of transmittal letter to vice		
09/26/2011	Headquarters logged in official record (option er	ntry).		
	Record returned to district for additional consider	eration.		
	Record returned as not warranted.	and round dated		
10/20/2011	Final determination posted at affected office(s) a Final determination removed and round-dated.	and round-dated.		
	Postal Bulletin Post Office Change Announcement	ent form sent to Headquarters.		
	No appeals letter received from Headquarters.			
	Appeal to PRC received.			
	PRC opinion received on appeal:  Affirmed: Remanded: USPS Withdrawn:			
	Affirmed: Remanded: USPS Withdrawn:  Address management systems notified to updated AMS report.			
	Discontinuance announced in Postal Bulletin No	p.: Effective date:		
Review Coord	finator/person most familiar with the case:			
	KAREN LENANE	(319) 399-2902		
	Name/Title	Telephone Number		
	KARENTENANE	(319) 399-2902		
	KAREN LENANE	Telephone Number		



09/20/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rippey Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Jean Susnjar Manager Post Office Operations.

WILLIAM HERRMANN DISTRICT MANAGER

av. J. Weimann

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1379407.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the RIPPEY was received by 09/26/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

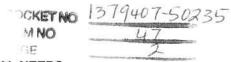
DCKETNO 1379407- 50235
EM NO 47

Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235



### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:30 - 15:00 Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 43 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

1

2.

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30-09:45 on Saturday. There are 70 post office boxes available.

The proposal to close the Rippey Post Office was posted with an invitation for comment at the Rippey Post Office and Grand Jur pro

nction Post Office from July 08, 20 oposal posting period:	11 to September 08, 2011. The following additional concerns were received during the
Concern:	Customer expressed a concern about package delivery and pickup.
Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
Concern:	Customers asked why their Post Office was being discontinued while others were retained.
Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy

Customers expressed concern for those customers with disabilities who are Concern: not able to go to administrative Post Office to pick up their mail.

in a small office, it is customary to conduct a study of the business activity and

investigate the feasibility of providing service by alternate means.

Customers are not required to travel to another Post Office to receive mail or Response: obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative

Customers inquired about mailbox installation and maintenance. Concern:

postmaster.

Cluster box units are purchased, installed, and maintained by the Postal Response:

Service at no expense to customers.

Customers inquired as to why the Postal Service was suffering from financial Concern:

difficulty.

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

Customers questioned if the rural carrier could handle the extra workload. Concern:

> Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

Customers were concered why the postmaster position was not filled.

All management positions were frozen in anticipation of the reorganization efforts.

Customers were concerned about a possible address change.

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about a possible address change.

There will be no change in customer addresses for customer on rural delivery.

Customers were concerned about a possible address change.

There will be no change in customer addresses who are on rural delivery.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

5.

Response:

6

Response:

Concern: 7

Response:

Concern: 8

Response:

Concern:

Response:

10. Concern:

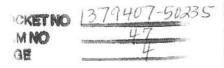
11. Concern:

Response:

Response:

12. Concern:

Response:



Response:

Response:

15. Concern:

16. Concern:

17. Concern:

Response:

earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13	Concern:	Customers were concerned about mail security
10.	Concern.	Oddiomicio word componing about man govern

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. Concern: Customers were concerned about obtaining services from the carrier.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

Customers were concerned about senior citizens.

379407-50 PAGE

Response:

18. Concern:

27. Concern:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

A Customer asked, "Is Rippey loosing 23 million dollars per day, if not, why

close Rippey?"

The USPS is trying to act on what we can control. Although we may not be Response: able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more

efficient means, we will look into savings in that manner.

Customer asked if all questionnaires are included in the study. 19. Concern:

Yes. Response:

Customer asked if the USPS ever offers an early out, but that seems to be a Concern:

catch 22 if retirement is part of the problem.

The USPS offers early retirement often. We need to match our workload Response:

(volume of mail) to work hours.

Customer asked if they would be able to view everything in the proposal? 21. Concern:

They have to request this through consumer affairs?

The proposal is available for viewing and extra copies can be handed out at Response:

the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested

through consumer affairs.

Customer asked that in regards to money lost, could we raise the cost of 22. Concern:

stamps and keep the Post Office open.

The USPS has regulations that we must follow in order to request a stamp Response:

increase. We can not simply request a large stamp increase since we are

losing money.

Customer asked what the USPS will do with the building as the owner spent a 23. Concern:

lot of money on the Post Office to make it USPS compatible.

We will fulfill our lease obligation. Response:

Customer asked when schools merge and companies combine, do we see 24. Concern:

this happening?

The Post Office is looking for was to be more efficient, it is not in conjunction Response:

with schools consolidating or companies combining, it is due to the ability to

provide regular and effective service by an alternate means.

Customer asked who would pay for the heat bill if this offices closes? 25. Concern:

However the lease is set now to pay the heat bill, it would continue through the Response:

duration of the lease as we would follow all lease obligations.

Customer commented frustration with this process and wants to speak with 26 Concern:

the managers that made this decision.

I understand this is a very emotional time for the community of Rippey. The Response: possible loss of a Post Office retail outlet is never easy to accept. Please

know that the USPS is not leaving, we would just provide service in a different

form.

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the

additional for Rippey?

OCKETNO 1379407-50235 ISM NO 47

37. Concern:

Response: The logistics of the route would be worked out if headquarter determines discontinuance is warrented for Rippey. Customer commented they haven't had a raise in four years, who cares about 28 Concern: them? Response: Is there a specific Post Office concern I can address? Customer commented they would rather have tax dollars go towards a 29. Concern: government bailout than a loss in service. Response: As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier. Customer commented we are a retirement community, we can't drive to get 30 Concern: our mail. Response: We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes. Customer expressed concern and asked which large offices were being 31. Concern: looked into. Response: Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000. Customer questioned the difference between USPS and the Postal Rate 32 Concern: Commission. Response: The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests. Customer questioned whether the rural carriers felt comfortable with money 33. Concern: and stamp stock in their vehicle. Response: That is part of their job and they have been carrying stamp stock and money for years. Customer stated she is under the impression the USPS does get tax dollars, Concern: wanted clarification. Response: The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government. Customer stated they wanted to know more about the appeal process and 35. Concern: congressionals are included in the study. What can we do about those? Response: An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community. Customer suggested reducing/alternating the number of hours the post office Concern: 36 operates. Hours are determined by the workload at the post office. Response: Customer wanted clarification on the posting, how long, where, what would it

say?

GRETNO	1379407-50235
MNO	47
母便	The posting

Response:

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

38. Concern:

Customer wanted to know if Administrative offices have been reduced?

Response:

Every office is being looked at during this time.

39. Concern:

Customer wanted to know if CBU's can be placed anywhere.

Response:

CBU's are placed on city property.

40. Concern:

Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand

Junction?

Response:

The customer r address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the

Postmaster in Dawson.

41. Concern:

Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas

per week.

Response:

Yes.

42. Concern:

Customer wanted to know if Rippey closes, if the USPS could bring a PM in

from another community for a couple hours a day.

Response:

No, we are looking at total discontinuance of the building, salary and all

expenses with all services obtained through the rural carrier.

43. Concern:

Customer wanted to know if the USPS is trying to bust the unions, this is what

happened with auto compaines.

Response:

I am under the impression that the auto companies were bailed out by the

government.

44. Concern:

Customer wanted to know if they could get a copy of the proposal and study

for the Rippey Post Office.

Response:

At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in

the proposal, you need to request those through Consumer Affairs.

45. Concern:

Customer wanted to know if they write to consumer affairs is that the state or

federal.

Response:

Consumer Affairs is through the Postal Service and it is our district office in

Des Moines.

46. Concern:

Customer wanted to know the name of the vice president of retail and delivery

in Washington DC.

Response:

His name is Dean Granholm.

47. Concern:

Customer wanted to know where Denny the OIC would be placed?

Response:

That is an internal process and would be determined at a later time.

48. Concern:

Customer wanted to know why another Postmaster was not hired when the

last one retired 8 years ago.

Response:

There has been a hiring freeze.

49. Concern:

Customer wanted to know why can't we see if someone wants to come to

Rippey.

EM NO 47

Response:

The Post Office is not accepting lateral moves during its restructuring process. Response: Customer was concerned about losing keys to the cluster box and how long Concern: they would need to wait to obtain new keys. The customer would be issued two keys with your cluster box. Grand Junction Response: would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied. Customer was concerned mail was returned as it arrived as 2E and he is not 51. Concern: 2E. The customer will need to contact the sender to give them your correct mailing Response: address. Customer wondered if there was a Postmaster, would we be at this meeting Concern: 52 tonight? Why can't we move a Postmaster here? If there were a Postmaster in Rippey, no we would not be here tonight. Does Response: that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves. Customers asked why the person who makes the final determination does not Concern: 53 come to meetings. The person who makes the final determine reviews each case on a case by Response: case basis. He is busy with his current position in Washington DC. Customers asked why their Post Office was being discontinued while others Concern: such as Jamacia, Dana and Beaver were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy Response: in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers commented that CBU's are only placed in trailer parks and since 55 Concern: Rippey is not a trailer park, we as a community do not want them. CBU's are not only placed in trailer parks, but they are used in any new Response: addition development throughout the United States. Customers commented that this process of discontinuance would be more fair 56. Concern: if it were based on population, instead of a political thing. Rippey fits the criteria for looking at offices for discontinuance. Could that Response: criteria change in the future, yes it could. Customers expressed a concern that they did not receive a survey in their PO 57. Concern: Box. What can they do to obtain another? The OIC was asked if they were given to every po box and he stated yes, Response: they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested. Customers inquired when the Rippey Post Office would close. 58. Concern: The time frame we are looking at is 6-9 months from the beginning to the end. Response: The Rippey case study began about two months ago. Customers questioned if Rippey could share a postmaster with another town. 59. Concern: That is not something the Postal Service is currently looking into when Response: effective and regular service can be obtained through the rural carrier. Customers questioned if the study reflected our volume decline from 60. Concern: customers using Fed Ex and UPC more?

It is hard to determine an exact decrease in business. This study is based on

the facts that we are able to determine.

		CKETNO 1379407-	50235
61.	Concern:	GE 47	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:		Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
62.	Concern:		Customers questioned what the Postmaster General does for the community and the issue of closing.
	Response:		I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.
63.	Concern:		Customers wanted copies of the notes from the community meeting.
	Response:		Customer concerns will be addressed in the proposal and become officially part of the study.
64.	Concern:		Customers wanted to know how many offices were being considered for closure.
	Response:		Currently we are looking at 82 offices in the Hawkeye District.
65.	Concern:		Customers wanted to know how much money will be saved by closing Rippey.
	Response:		Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.
66.	Concern:		Customers wanted to know how we would release financial information.
	Response:		Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.
67.	Concern:		CUstomers wanted to know if CBU's freeze up.
	Response:		I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.
68.	Concern:		Customers wanted to know if delivery will reduce to five day and when.
	Response:		Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.
69.	Concern:		Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.

Response:

Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.

70. Concern:

Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?

Response:

We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.

	CKETNO 1379407-50	0235
71.	Concern: GE 10	Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.
	Response:	We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.
72.	Concern:	Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?
	Response:	The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.
73.	Concern:	Customers wanted to know the chances this will be approved.
	Response:	The chance is very high that discontinuance will be approved.
74.	Concern:	Customers wanted to know what other options they have besides CBU's?
	Response:	Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.
75.	Concern:	Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.
	Response:	Currently the proposal will not change, but you can make the suggestion to consumer affairs.
76.	Concern:	Customers wanted to know what time of day mail would be delivered.
	Response:	That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.
77.	Concern:	Customers wanted to know who decided to look at Rippey and why.
	Response:	A collective group of managers including the district manager, decided to look into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.
78.	Concern:	Customers wanted to know who pays for the studies of these offices.
	Response:	The USPS does internal studies with employees that are working in other departments as well as postal review.
79.	Concern:	Customers wanted to know whom they could write to regarding sharing a pos office and Postmaster.
	Response:	The customer can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.
80.	Concern:	Customers were concerned about a possible address change to a different community.
	Response:	If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

parcels.

81. Concern:

Customers were concerned about obtaining accountable mail and large

OCKETNO	1379407-50235
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Response:

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If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Customers were concerned about the loss of a gathering place and an 82. Concern: information center. Doesn't the Post Office has a responsibility to the

community?

Response: Residents may continue to meet informally, socialize, and share information

at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would

just arrive in a different form.

Customers were concerned as to what the Post Office will do with the lease, it 83. Concern:

is a fixed lease until 2018.

Response: We will fulfil our obligation to the lease, perhaps try to sublease if there is

indeed an discontinuance.

Customers were concerned how they could obtain re-delivery on packages 84. Concern:

that were previously attempted.

Response: The customer could simply call the administrative Post Office, Grand Junction

and request re-delivery at your convenience.

Concern: Customers were concerned why the USPS does not charge for Priority boxes.

Response: It is a convenient method for customers to send a package through the USPS,

thus generating business. A win win situation.

State Representative stated that they are looking for innovative idea's, so why Concern:

not share a PM and work in two offices.

Response: The USPS is looking for the most efficient way to provide effective and regular

service. Rural carrier delivery provides this in the most cost effective manner.

87. Concern: Where would the CBU's be located in town?

Response: We would contact the Mayor to ask if the city has property that would be

suitable to hold the CBU's, is a safe and convenient location.

### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order 1. forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail. 2
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

### II. EFFECT ON COMMUNITY

MNO 47
GE 12

Rippey is an incorporated community located in GREENE County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Rippey. The community is comprised of Combination and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, rippey lion's club rippey fire dept. friends of rippey, rippey senior citizen home, perry construction, dennhardt construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rippey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2.	Concern:	Customers were concerned about loss of employment in the community.
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
3.	Concern:	Customers were concerned about the delivery of their medicine through the mail.
	Response:	The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instruction
4.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town
5.	Concern:	Customer asked if the proposal is sent to the owner.
	Response:	No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Rippey Post Office.
6.	Concern:	Customers asked the state representative what he could do about the closings throughout the state?
	Response:	He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

MNO 47

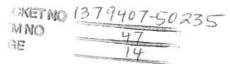
## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 19,200
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	\$ 53,707

# V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.



### VI. SUMMARY

This is the final determination to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rippey Post Office and Grand Junction Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rippey Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rippey Post Office and Grand Junction Post Office during normal office hours.

Hand Handolu.	10/11/2011	
	-	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



10/20/2011

OFFICER-IN-CHARGE/POSTMASTER Rippey Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rippey Post Office Final Determination Docket No. 1379407 - 50235

Please post in the lobby the enclosed final determination to close the Rippey Post Office. The final determination must be posted in a prominent place from 10/20/2011 through close of business on 11/21/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/22/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE

POST OFFICE REVIEW COORDINATOR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Docket: 1379407 - 50235 Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record

1379407-50235

49



Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235

DOCKET NO 1379407-50235
TIEM NO PAGE 2



Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235



10/11/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- RIPPEY

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

# POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

#### APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

# NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

### OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Landolu.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

CC:

Vice President, Area Operations, WESTERN Area



11/07/2011

DISTRICT MANAGER HAWKEYE PFC PO BOX 9998 CEDAR RAPIDS, IOWA, 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the RIPPEY, 50235-5000 Docket No. 1379407 - 50235

This is to advise you that an appeal to the final determination to discontinue the RIPPEY has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

cc:

Vice President, Area Operations WESTERN Area Government Relations and Public Policy 1805 B Avenue Rippey, Iowa 50235

October 24, 2011

Mr. Dean J. Granholm Vice President of Delivery and Post Office Operations 901 New York Ave. NW Suite 200 Washington D.C. 20268-0001

Dear Mr. Granholm;

This letter is written as an appeal regarding the closure of the Rippey, Iowa Post Office.

The closure of the Rippey Post Office by the United States Postal Service is Docket Number 1379407-50235.

This appeal is being submitted for not completely following the closure process. The items that were not completed adequately are listed below:

- The document submitted and posted at the Rippey Post Office on October 20, 2011 fails to
  once again recognize the congressional responses presented on behalf of the Rippey Post
  Office. I referenced those documentation letters to Angie Green on June 7<sup>th</sup>. I have attached
  all communication from Iowa Senator's Harkin and Grassley as well as Congressman
  Latham. It is appalling the Congressional letters have not been recognized.
- 2. While the USPS has not provided formal notification of closure, the telephone number is not available in the phone book that was released last week. This only reinforces what community citizens in Rippey have previously expressed, that this decision has been determined. I submit to you the community input hearings; the petitions, the letters, etc have all been completed in vain as the USPS had no intention of responding to the 175 signatures or really listening to the 59 customers who attended the public hearing on May 25<sup>th</sup>. The USPS is only **portraying** they are following the requirements prescribed for postal review. The process as it is being administered by the USPS has and is very flawed.
- 3. The infectiveness of the United States Postal Service distribution Center in Sioux City Iowa has resulted in wasteful spending. 40 employees are reported in the *Des Moines Register* to not report to work, may not be transferred, and will be receiving full employment for the next three years. This inefficiency and wasting of funds could have kept the Rippey Post Office open for perpetuity.
- 4. The assurance of postal services from the carrier is simply a false statement. While it may appear on paper to be no changing of services, it is totally unrealistic to believe that any postal patron will wait by the cluster boxes for the carrier to arrive. Any person stating that sending a package, obtaining a money order, or stamps during an exchange outside of a

1379407-50235 54 3

building has not been a part of a Midwestern winter when wind chills quite frequently dip to below zero.

I close this appeal letter continuing to plea for a common sense approach to sharing of postal office services with an adjoining community. I feel quite confident the annual lease costs of \$19,200 per year could be quite easily negotiated to a lower amount. The cost savings of building cluster boxes could be negated by using that approach. The recognition to keep the service window open shorter hours to aid the USPS in saving funds is commendable as well as acceptable, thus reducing the salary of \$44,000. The officer in charge could for example more easily move from Rippey to a neighboring post office than asking the current 70 box holders to travel for purchases and services. The service window being open for two hours could certainly be accomplished with a bit of creativity and ingenuity from the USPS.

I implore you to review all options during this appeal process.

I will wait to hear your response to this appeal letter.

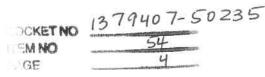
Sincerely yours,

Mary Weaver

Postal Patron of the Rippey Iowa Post Office

Cc: Senator Charles Grassley
Senator Tom Harkin
Congressman Tom Latham
Ruth Goldway, Chair Postal Rate Commission
Karen Lenane, PO Review Coordinator
Donny Hobbs, Chair of Iowans United for Postal Services
Kyle Munson, Des Moines Register
Rippey Iowa Post Office Bulletin Board

MARKETING





November 30, 2011

Mary Weaver 1805 B Ave Rippey, IA 50235-7503

Dear Ms. Weaver

This responds to your October 24 letter to Postmaster General Patrick Donohoe detailing your appeal to the closure of the Rippey, IA Post Office. Your letter has been forwarded to the Hawkeye District for response.

As it is the final decision of the Postal Service to close the Rippey Post Office, any person regularly served by the office may appeal this decision to the independent Postal Regulatory Commission (PRC). All appeals must be received by the PRC within 30 days of the October 20, 2011 Final Determination posting date. All appeals must be directed to the following address:

POSTAL REGULATORY COMMISION 901 NEW YORK AVE, NW, SUITE 200 WASHINGTON, DC 20268-0001

I appreciate your interest in ensuring the community of Rippey continues to have convenient access to essential postal services. While these changes are difficult, we must adapt to meet the evolving needs, demands, and activities of our customers. You may be assured, however, that the Postal Service is devoting considerable attention and effort to ensure that all of our customers continue to receive regular and effective service now and well into the future.

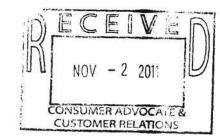
Should you have other questions or concerns regarding this matter, please feel free to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Steven Carter

Manager, Consumer & Industry Contact

HAWKeye, 50235, Weaver, DM



1805 B Avenue Rippey, Iowa 50235

October 24, 2011

Patrick Donahoe
Postmaster General and CEO of USPS
475 L. Enfant Plaza
Washington DC

Dear Mr. Donahoe;

This letter is written as an appeal regarding the closure of the Rippey, Iowa Post Office.

The closure of the Rippey Post Office by the United States Postal Service is Docket Number 1379407-50235.

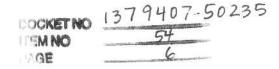
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Sincerely yours,

Mary Weaver

Postal Patron of the Rippey Iowa Post Office

Cc: Senator Charles Grassley

Senator Tom Harkin

Congressman Tom Latham

Dean Granholm, VP Delivery and PO Operations

Louis J. Giuliano, Chair Board of Governors USPS

Ruth Goldway, Chair PRC

Karen Lenane, PO Review Coordinator

Donny Hobbs, Chair of Iowans United for Postal Services

Kyle Munson, Des Moines Register

Rippey Iowa Post Office Bulletin Board